

**Luxembourg-Luxembourg: Telephone operator services**

OJ S 118/2023 21/06/2023

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Administration des contributions directes

Postal address: 45 boulevard Roosevelt

Town: Luxembourg

NUTS code: LU Luxembourg

Postal code: 2982

Country: Luxembourg

Contact person: Direction - Division affaires générales

E-mail: [divaffgen@co.etat.lu](mailto:divaffgen@co.etat.lu)**Internet address(es):**Main address: <http://lux.lu>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://pmp.b2g.etat.lu/?page=entreprise>.[EntrepriseDetailsConsultation&id=527851&orgAcronyme=t5y](https://pmp.b2g.etat.lu/?page=entreprise.EntrepriseDetailsConsultation&id=527851&orgAcronyme=t5y)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://pmp.b2g.etat.lu/?page=entreprise.EntrepriseDetailsConsultation&id=527851&orgAcronyme=t5y>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://pmp.b2g.etat.lu/?page=entreprise>.[EntrepriseDetailsConsultation&id=527851&orgAcronyme=t5y](https://pmp.b2g.etat.lu/?page=entreprise.EntrepriseDetailsConsultation&id=527851&orgAcronyme=t5y)**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Renforcement du central téléphonique de l'Administration des contributions directes

Reference number: 2301329

**II.1.2.**

**Main CPV code**

79511000 Telephone operator services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Le marché consiste en la mise à disposition de téléphonistes (ci-après également désignés comme « intervenant » ou « intervenants ») afin de renforcer le central téléphonique de l'Administration des contributions directes.

**II.1.5. Estimated total value****II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

79511000 Telephone operator services

**II.2.3. Place of performance**

NUTS code: LU Luxembourg

**II.2.4. Description of the procurement**

Le marché consiste en la mise à disposition de téléphonistes (ci-après également désignés comme « intervenant » ou « intervenants ») afin de renforcer le central téléphonique de l'Administration des contributions directes.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value****II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 15/09/2023 End: 14/09/2026

This contract is subject to renewal: yes

Description of renewals:

La durée du marché est d'une année à partir du 15 septembre 2023, renouvelable par reconduction tacite d'année en année. Le nombre de reconductions est limité à deux.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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## **IV.1. Description**

### **IV.1.1. Type of procedure**

Open procedure

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/07/2023 Local time: 10:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

### **IV.2.7. Conditions for opening of tenders**

Date: 20/07/2023 Local time: 10:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

électronique électronique

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Juridictions administratives

Town: Luxembourg

Country: Luxembourg

### **VI.5. Date of dispatch of this notice**

16/06/2023