

371622-2026 - Competition

Austria – Repair of information technology software – Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag

OJ S 103/2026 01/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: via donau - Österreichische Wasserstraßen-Gesellschaft mbH (Zentrale)

Email: office@viadonau.org

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag

Description: The subject of the procurement procedure is the award of a service contract for the maintenance and hosting and further development of CEERIS (4 years + extensions). In accordance with the Joint Procurement Agreement, viadonau will act as the Contracting Authority on behalf of all 13 CEERIS partners and conduct the procedure.

Procedure identifier: 1381e9c2-069f-4edf-a213-cf4775ec9256

Internal identifier: BA-2026-027

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267200 Repair of information technology software

Additional classification (cpv): 72230000 Custom software development services, 72212100

Industry specific software development services, 72262000 Software development services, 72268000 Software supply services

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: {0}

Fraud: {0}

Money laundering or terrorist financing: {0}

Participation in a criminal organisation: {0}

Terrorist offences or offences linked to terrorist activities: {0}

Child labour and including other forms of trafficking in human beings: {0}
Breaching of obligations in the fields of environmental law: {0}
Breaching of obligations in the fields of labour law: {0}
Breaching of obligations in the fields of social law: {0}
Agreements with other economic operators aimed at distorting competition: {0}
Grave professional misconduct: {0}
Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: {0}
Offence concerning its professional conduct in the domain of defence procurement: {0}
Conflict of interest due to its participation in the procurement procedure: {0}
Direct or indirect involvement in the preparation of this procurement procedure: {0}
Early termination, damages, or other comparable sanctions: {0}
Lack of reliability to exclude risks to the security of the country: {0}
Breaching of obligations set under purely national exclusion grounds: {0}
Breaching obligation relating to payment of social security contributions: {0}
Breaching obligation relating to payment of taxes: {0}
Business activities are suspended: {0}
Bankruptcy: {0}
Arrangement with creditors: {0}
Insolvency: {0}
Assets being administered by liquidator: {0}
Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: {0}

5. Lot

5.1. Lot: LOT-4705

Title: Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag

Description: The subject of the procurement procedure is the award of a service contract for the maintenance and hosting and further development of CEERIS (4 years + extensions). In accordance with the Joint Procurement Agreement, viadonau will act as the Contracting Authority on behalf of all 13 CEERIS partners and conduct the procedure.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267200 Repair of information technology software

Additional classification (cpv): 72230000 Custom software development services, 72212100

Industry specific software development services, 72262000 Software development services, 72268000 Software supply services

5.1.2. Place of performance

Postal address: Donau-City-Straße 1

Town: Wien

Postcode: 1220

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 01/01/2031

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: maintenance contract shall be closed with an unlimited period of time with yearly cancellation option

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality of service

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Expertise of personnel

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Total costs

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.11. Procurement documents

Deadline for requesting additional information: 16/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://viadonau.vergabeportal.at/Detail/242285>

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 24/07/2026

Terms of submission:

Electronic submission: Required

Address for submission: <https://viadonau.vergabeportal.at/Detail/242285>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 30/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-3022

Official name: via donau - Österreichische Wasserstraßen-Gesellschaft mbH (Zentrale)

Registration number: 9110016749532

Postal address: Donau-City-Straße 1

Town: Wien

Postcode: 1220

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: office@viadonau.org

Telephone: +43 5043211000

Fax: +43 5043211050

Internet address: <http://www.viadonau.org>

Roles of this organisation:

Buyer

8.1. ORG-7028

Official name: Bundesverwaltungsgericht

Registration number: 9110008059823

Postal address: Erdbergstraße 192-196

Town: Wien

Postcode: 1030

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: einlaufstelle@bvwg.gv.at

Telephone: +43 160149

Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 5c585dc1-0851-4908-a848-6fa4ede19f3b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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