371622-2026 - Competition

Austria – Repair of information technology software – Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag
OJ S 103/2026 01/06/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: via donau - Österreichische Wasserstraßen-Gesellschaft mbH (Zentrale)
Email: office@viadonau.org
Legal type of the buyer: Public undertaking
Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag
Description: The subject of the procurement procedure is the award of a service contract for the maintenance and hosting and further development of CEERIS (4 years + extensions). In accordance with the Joint Procurement Agreement, viadonau will act as the Contracting Authority on behalf of all 13 CEERIS partners and conduct the procedure.
Procedure identifier: 1381e9c2-069f-4edf-a213-cf4775ec9256
Internal identifier: BA-2026-027
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72267200 Repair of information technology software
Additional classification (cpv): 72230000 Custom software development services, 72212100 Industry specific software development services, 72262000 Software development services, 72268000 Software supply services

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice
Corruption: {0}
Fraud: {0}
Money laundering or terrorist financing: {0}
Participation in a criminal organisation: {0}
Terrorist offences or offences linked to terrorist activities: {0}

Child labour and including other forms of trafficking in human beings: {0}
Breaching of obligations in the fields of environmental law: {0}
Breaching of obligations in the fields of labour law: {0}
Breaching of obligations in the fields of social law: {0}
Agreements with other economic operators aimed at distorting competition: {0}
Grave professional misconduct: {0}
Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: {0}
Offence concerning its professional conduct in the domain of defence procurement: {0}
Conflict of interest due to its participation in the procurement procedure: {0}
Direct or indirect involvement in the preparation of this procurement procedure: {0}
Early termination, damages, or other comparable sanctions: {0}
Lack of reliability to exclude risks to the security of the country: {0}
Breaching of obligations set under purely national exclusion grounds: {0}
Breaching obligation relating to payment of social security contributions: {0}
Breaching obligation relating to payment of taxes: {0}
Business activities are suspended: {0}
Bankruptcy: {0}
Arrangement with creditors: {0}
Insolvency: {0}
Assets being administered by liquidator: {0}
Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: {0}

5. Lot

5.1. Lot: LOT-4705

Title: Software maintenance and hosting of the Central & Eastern European Reporting Information System (CEERIS); Domain: Inland Shipping) - Wartungsvertrag
Description: The subject of the procurement procedure is the award of a service contract for the maintenance and hosting and further development of CEERIS (4 years + extensions). In accordance with the Joint Procurement Agreement, viadonau will act as the Contracting Authority on behalf of all 13 CEERIS partners and conduct the procedure.
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72267200 Repair of information technology software
Additional classification (cpv): 72230000 Custom software development services, 72212100 Industry specific software development services, 72262000 Software development services, 72268000 Software supply services

5.1.2. Place of performance

Postal address: Donau-City-Straße 1
Town: Wien
Postcode: 1220
Country subdivision (NUTS): Wien (AT130)
Country: Austria

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 01/01/2031

5.1.4. Renewal

Maximum renewals: 1
Other information about renewals: maintenance contract shall be closed with an unlimit period of time with yearly cancellation option

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement
Procurement Project fully or partially financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document
Information about the second stage of a two-stage procedure:
Minimum number of candidates to be invited for the second stage of the procedure: 4
The procedure will take place in successive stages. At each stage, some participants may be eliminated
The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:
Type: Quality
Description: Quality of service
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30
Criterion:
Type: Quality
Description: Expertise of personnel
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 20
Criterion:
Type: Price
Description: Total costs
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 50

5.1.11. Procurement documents

Deadline for requesting additional information: 16/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Address of the procurement documents: https://viadonau.vergabeportal.at/Detail/242285

5.1.12. Terms of procurement

Terms of the procedure:
Estimated date of dispatch of the invitations to submit tenders: 24/07/2026
Terms of submission:
Electronic submission: Required
Address for submission: https://viadonau.vergabeportal.at/Detail/242285
Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed
Variants: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 30/06/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
A non-disclosure agreement is required: no
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques
Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review
Review organisation: Bundesverwaltungsgericht
Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-3022
Official name: via donau - Österreichische Wasserstraßen-Gesellschaft mbH (Zentrale)
Registration number: 9110016749532
Postal address: Donau-City-Straße 1
Town: Wien
Postcode: 1220
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: office@viadonau.org
Telephone: +43 5043211000
Fax: +43 5043211050
Internet address: http://www.viadonau.org
Roles of this organisation:
Buyer

8.1. ORG-7028
Official name: Bundesverwaltungsgericht
Registration number: 9110008059823
Postal address: Erdbergstraße 192-196
Town: Wien
Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 160149
Internet address: https://www.bvwg.gv.at/

Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: 5c585dc1-0851-4908-a848-6fa4ede19f3b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 29/05/2026 08:41:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German
Notice publication number: 371622-2026
OJ S issue number: 103/2026
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