

**United Kingdom-London: Repair and maintenance services**  
**OJ S 214/2013 05/11/2013**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Hyde Housing Association Limited

Postal address: 30 Park Street

Town: London

Postal code: SE1 9EQ

Country: United Kingdom

For the attention of: David Miller

E-mail: [dmiller@rand-associates.co.uk](mailto:dmiller@rand-associates.co.uk)

Telephone: +44 1737249475

**Internet address(es):**

General address of the contracting authority: [www.hyde-housing.co.uk](http://www.hyde-housing.co.uk)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Responsive Repairs and Voids Contracts.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 1: Maintenance and repair services

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Responsive Repairs and Voids Contracts for the provision of a range of responsive repairs and voids works and services to Hyde's housing stock. The works and services to be provided under the Contracts include (but are not limited to):

— responsive repairs and renewals to tenanted properties, internal and external communal areas (all trades). These works may also be to managed leasehold properties, supported housing, market rent, and student accommodation which Hyde may operate,

— void repairs, renewals, clearance and cleaning (minor and major work). These works may

also be to managed leasehold properties, supported housing, market rent, student accommodation which Hyde may operate,

- production of energy performance certificates,
- out of hours service to make safe works classed as emergencies,
- aids and adaptations (minor non mechanical aids installation, repairs and replacements),
- handyman service,
- security screens at empty properties,
- garage repairs,
- competent personnel to assess potential asbestos containing material. Removal of licensed asbestos but no testing.

There are three Contracts, one for each Lot. Each Lot covers a different geographic region. These Lots and their estimated values are set out in Section V of this Notice.

It is envisaged that the Contracts with the successful contractor(s) will each last for an initial period of 10 years with an option to extend, at Hyde's sole discretion, for a further period of 5 years, giving a total potential term of 15 years.

#### **II.1.5. CPV code(s)**

50000000 Repair and maintenance services, 50700000 Repair and maintenance services of building installations

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Value: 112 000 000 GBP  
excluding VAT

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Restricted

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Price. Weighting 40
2. Quality. Weighting 60

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

###### **Contract notice**

Notice number in the OJ S: [2012/S 165-273994](#) of 29.8.2012

## Section V: Award of contract

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Lot No: 1

- Lot title: Lot 1 - London

**V.1. Date of conclusion of the contract**

28.10.2013

**V.2. Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

**V.3. Name and address of the contractor**

Official name: Mears Ltd

Postal address: 1390 Montpellier Court, Gloucester Business Park, Brockworth

Town: Gloucester

Postal code: GL3 4AH

Country: United Kingdom

E-mail: [info@mearsgroup.co.uk](mailto:info@mearsgroup.co.uk)

Telephone: +44 8706071400

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 78 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 52 000 000 GBP

excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Lot No: 2

- Lot title: Lot 2 - East, Kent, South

**V.1. Date of conclusion of the contract**

28.10.2013

**V.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

**V.3. Name and address of the contractor**

Official name: Keepmoat Limited (formerly Apollo Property Services Group Ltd)

Postal address: The Waterfront, Lakeside Boulevard, South Yorkshire, DN4 5PL

Town: Doncaster

Postal code: DN4 5PL

Country: United Kingdom

Telephone: +44 1302346620

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 66 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 44 000 000 GBP  
excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Lot No: 3

- Lot title: Lot 3 - East Minster

**V.1. Date of conclusion of the contract**

28.10.2013

**V.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

**V.3. Name and address of the contractor**

Official name: Mears Ltd

Postal address: 1390 Montpellier Court, Gloucester Business Park, Brockworth

Town: Gloucester

Postal code: GL3 4AH

Country: United Kingdom

E-mail: [info@mearsgroup.co.uk](mailto:info@mearsgroup.co.uk)

Telephone: +44 8706071400

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 24 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 16 000 000 GBP

excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

**Body responsible for mediation procedures**

Official name: Royal Courts of Justice  
Postal address: Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom  
Telephone: +44 2079476000

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: In accordance with Regulation 32, 32A and Part 9 of the Public Contracts Regulations 2006 (as amended).

**VI.3.3. Service from which information about the review procedure may be obtained**

Official name: ERG Service Desk, Cabinet Office  
Postal address: Roseberry Court, St Andrews Business Park  
Town: Norwich  
Postal code: NR7 0HS  
Country: United Kingdom  
E-mail: [servicedesk@cabinet-office.gsi.gov.uk](mailto:servicedesk@cabinet-office.gsi.gov.uk)  
Telephone: +44 845000499

**VI.4. Date of dispatch of this notice**

1.11.2013