

United Kingdom-London: Repair and maintenance services of boilers
OJ S 214/2013 05/11/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Hyde Housing Association Limited

Postal address: 30 Park Street

Town: London

Postal code: SE1 9EQ

Country: United Kingdom

Contact person: David Miller

E-mail: dmiller@rand-associates.co.uk

Telephone: +44 1737249475

Internet address(es):

General address of the contracting authority: www.hyde-housing.co.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Gas and Alternative Heating Servicing and Maintenance Contracts.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Gas and Alternative Heating Servicing and Maintenance Contracts for the provision of a range of services to Hyde's housing stock. The services to be provided under the Contracts include (but are not limited to) services in respect of gas, electric, oil, solid fuel, LPG, solar panels, air source and ground source heat pump systems and the services below:

(i) Organise access and carry out the annual inspection and maintenance of Hyde's domestic and commercial gas installations in line with Gas Safe regulations and Hyde policy and procedures:

- managing Hyde's paper and electronic based data-bases and contractors own records to ensure full compliance with Gas Safe regulations and Hyde policy and procedures,
- managing the access procedures up to and including paper work for legal / referral process in line with Hyde procedures,
- quality control of LGSR to ensure full compliance with Gas Safe register,
- work with Gas Safe and other appointed quality assurance contractors appointed by Hyde to ensure full compliance and good practice learning,
- manage the appointment process for annual safety inspections,
- To ensure annual Smoke / CO detector servicing and replacement is carried out whilst in the property.

(ii) Replacement of gas boilers and other heating appliances that have reached the end of their economic life but are not scheduled for planned replacement. (Bidders should note that there is a separate planned replacement programme and that work is not included within the scope of these Contracts)

(iii) Servicing and repair of all forms of Hyde's domestic and commercial forms of heating and hot water appliances and systems (such as but not limited to gas, electric, oil, solid fuel, LPG, solar panels, air source and ground source heat pumps) and manage client/contractor paper and electronic based data bases such as, but not limited to, Gas Safe and NICEIC and to ensure that annual Smoke / CO detector servicing and replacements carried out whilst in the property.

(iv) Carry out emergency repairs to all forms of Hyde's domestic and commercial heating and hot water appliances 24/7, 365/6 days per year with a 4 hour response time.

(v) Carry out non emergency responsive repairs to all forms of Hydes domestic and commercial heating and hot water appliances.

(vi) The provision of pre-inspection services to determine the extent and responsibility of services required inline with Hyde policies and procedures.

The services may also be to managed leasehold properties, supported housing, market rent, student accommodation and commercial properties which Hyde may operate.

There are three Contracts, one for each Lot. Each Lot covers a different geographic region.

These Lots and their estimated value are set out in Section V of this Notice.

It is envisaged that the Contracts with the successful contractor(s) will each last for an initial period of 10 years with an option to extend, at Hyde's sole discretion, for a further period of 5 years, giving a total potential term of 15 years.

II.1.5. CPV code(s)

50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services, 50000000 Repair and maintenance services, 45333000 Gas-fitting installation work, 42160000 Boiler installations

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 47 000 000 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 50
2. Quality. Weighting 50

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2012/S 165-273968](#) of 29.8.2012

Section V: Award of contract

Lot No: 1

- Lot title: Lot 1 - London

V.1. Date of conclusion of the contract

28.10.2013

V.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

V.3. Name and address of the contractor

Official name: T Brown Group Limited

Postal address: 24 High Street, Surrey

Town: Ewell

Postal code: KT17 1SJ

Country: United Kingdom

E-mail: info@tbrown.com

Telephone: +44 2083941166

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 36 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 24 000 000 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot No: 2

- Lot title: Lot 2 - East, Kent, South

V.1. Date of conclusion of the contract

28.10.2013

V.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

V.3. Name and address of the contractor

Official name: Swale Heating Limited

Postal address: Heard Way, Eurolink Industrial Estate, Kent

Town: Sittingbourne

Postal code: ME10 3SA

Country: United Kingdom

E-mail: enquiries@swaleheating.com

Telephone: +44 1795477098

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 30 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 20 000 000 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot No: 3

- Lot title: Lot 3 - East Minster

V.1. Date of conclusion of the contract

28.10.2013

V.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.3. Name and address of the contractor

Official name: Swale Heating Limited

Postal address: Heard Way, Eurolink Industrial Estate, Kent

Town: Sittingbourne

Postal code: ME10 3SA

E-mail: enquiries@swaleheating.com

Telephone: +44 1795477098

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 4 500 000 GBP

excluding VAT

Total value of the procurement:

Value: 3 000 000 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Body responsible for mediation procedures

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: In accordance with Regulation 32, 32A and Part 9 of the Public Contracts Regulations 2006 (as amended)

VI.3.3. Service from which information about the review procedure may be obtained

Official name: ERG Service Desk, Cabinet Office

Postal address: Roseberry Court, St Andrews Business Park

Town: Norwich

Postal code: NR7 0HS

E-mail: servicedesk@cabinet-office.gsi.gov.uk

Telephone: +44 845000499

VI.4. Date of dispatch of this notice

1.11.2013