

372931-2026 - Competition

**Austria – IT services: consulting, software development, Internet and support –
Rahmenvereinbarung IT-Dienstleister-Pool im Bereich Softwareentwicklung
OJ S 103/2026 01/06/2026
Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: SVD Büromanagement GmbH
Email: office@svdgmbh.at
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Rahmenvereinbarung IT-Dienstleister-Pool im Bereich Softwareentwicklung
Description: Beschaffungsziel ist der Abschluss von Rahmenvereinbarungen über IT-Dienstleistungen im Bereich Softwareentwicklung in 13 Losen mit der nachstehenden Anzahl an Unternehmen: Lose 1, 2 und 3: 7 Unternehmen, Lose 4, 6, 7, 8, 10, 12 und 13: 3 Unternehmen, Lose 5, 9 und 11: 5 Unternehmen. Details siehe Verfahrensunterlagen.
Procedure identifier: be56478a-27e4-4786-a629-2297ea2e5b32
Internal identifier: R-2026-14
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country: Austria
Anywhere in the given country

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:
Maximum number of lots for which one tenderer can submit tenders: 13
Terms of contract:
Maximum number of lots for which contracts can be awarded to one tenderer: 13

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: Softwarearchitektur

Description: Softwarearchitektur - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 60
Criterion:
Type: Quality
Name: Qualität
Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German
Address of the procurement documents: <https://svdgmbh.vemap.com>
Ad hoc communication channel:
Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.
URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://svdgmbh.vemap.com>
Languages in which tenders or requests to participate may be submitted: German
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Variants: Not allowed

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition
Maximum number of participants: 7

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht
Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0002

Title: Analyse
Description: Analyse - Details/Rollen siehe Verfahrensunterlagen
Internal identifier: Los 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 7

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0003

Title: Softwareentwicklung Java

Description: Softwareentwicklung Java - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 7

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0004

Title: Datenbank

Description: Datenbank - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0005

Title: Agile Softwareentwicklung

Description: Agile Softwareentwicklung - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los/Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0006

Title: ECM

Description: ECM - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 6

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0007

Title: SAP Insurance – Beratung und Entwicklung

Description: SAP Insurance – Beratung und Entwicklung - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 7

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 60
Criterion:
Type: Quality
Name: Qualität
Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German
Address of the procurement documents: <https://svdgmbh.vemap.com>
Ad hoc communication channel:
Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.
URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://svdgmbh.vemap.com>
Languages in which tenders or requests to participate may be submitted: German
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition
Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht
Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0008

Title: Data Warehouse
Description: Data Warehouse - Details/Rollen siehe Verfahrensunterlagen
Internal identifier: Los 8

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien:

Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische

Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe

Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los

/Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0009

Title: Testmanagement

Description: Testmanagement - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 9

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0010

Title: Prozessmanagement

Description: Prozessmanagement - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 10

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien:

Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische

Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe

Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los

/Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria**Criterion:**

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition
Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0011

Title: Künstliche Intelligenz

Description: Künstliche Intelligenz - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 11

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische

Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

5.1. Lot: LOT-0012

Title: Digitalisierung & Innovation

Description: Digitalisierung & Innovation - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 12

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

5.1. Lot: LOT-0013

Title: Einführung eines Fachsystems mit CRM-Funktionalitäten

Description: Einführung eines Fachsystems mit CRM-Funktionalitäten - Details/Rollen siehe Verfahrensunterlagen

Internal identifier: Los 13

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Der Auftraggeber hat das einseitige Gestaltungsrecht, die Rahmenvereinbarung zur Wahrung der Leistungskontinuität zweimal um jeweils ein weiteres Auftragsjahr zu verlängern

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Die zusätzlichen Informationen betreffen alle Lose: Eignungskriterien: Befugnis, finanzielle und wirtsch. Leistungsfähigkeit (Umsätze, Bonität), technische Leistungsfähigkeit (Personalausstattung, Unternehmensreferenzen). Details siehe Verfahrensunterlagen. Die Schätz- und Höchstwerte der Rahmenvereinbarung sind je Los /Rolle in der Leistungsbeschreibung definiert.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Qualität

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://svdgmbh.vemap.com>

Ad hoc communication channel:

Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.

URL: <https://svdgmbh.vemap.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://svdgmbh.vemap.com>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: ARGE

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: SVD Büromanagement GmbH

8. Organisations

8.1. ORG-0001

Official name: SVD Büromanagement GmbH

Registration number: FN 227986z

Postal address: Dresdner Strasse 45
Town: Wien
Postcode: 1200
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: office@svdgmbh.at
Telephone: +43 179814140
Fax: +43 17981414200
Internet address: <https://svdgmbh.vemap.com>
Information exchange endpoint (URL): <https://svdgmbh.vemap.com>
Buyer profile: <https://svdgmbh.vemap.com>
Roles of this organisation:
Buyer
Organisation providing more information on the review procedures

8.1. ORG-0100

Official name: Bundesverwaltungsgericht
Registration number: 9110008059823
Postal address: Erdbergstraße 192 - 196
Town: Wien
Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 1601490
Fax: +43 1711238891541
Internet address: <http://www.bvwg.gv.at>
Information exchange endpoint (URL): <http://www.bvwg.gv.at>
Roles of this organisation:
Review organisation

8.1. ORG-9999

Official name: vemap Einkaufsmanagement GmbH
Registration number: TED20
Postal address: Berggasse 31
Town: Wien
Postcode: 1090
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: office@vemap.com
Telephone: +43 13157940
Internet address: <https://www.vemap.com>
Information exchange endpoint (URL): <https://www.vemap.com>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 05058845-61ae-41c7-a111-edbce47730fe - 01
Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 29/05/2026 09:29:47 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: German

Notice publication number: 372931-2026

OJ S issue number: 103/2026

Publication date: 01/06/2026