

**Belgium-Oostkamp: IT services: consulting, software development, Internet and support**  
**OJ S 119/2023 22/06/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: hulpverleningszone 1 West-Vlaanderen

National registration number: 0500.929.279\_514341

Postal address: Siemenslaan 8

Town: Oostkamp

NUTS code: BE251 Arr. Brugge

Postal code: 8020

Country: Belgium

Contact person: Delfine Lievens

E-mail: [delfine.lievens@zone1.be](mailto:delfine.lievens@zone1.be)

**Internet address(es):**

Main address: <http://www.zone1.be>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=486257>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

Public order and safety

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Migratie, beheer, support en security van ICT voor de Hulpverleningszone 1 West-Vlaanderen

Reference number: zone 1-2022/03/DL-F03\_0

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Hulpverleningszone 1 wenst een veilige, flexibele en redundante ICT werkomgeving te voorzien voor alle medewerkers.

De aangeboden ICT-oplossing in kader van deze overheidsopdracht moet de operationele brandweerman en ambulancier in staat stellen hun taak uit te voeren in het kader van brandpreventie, brandweer en ambulancediensten en het “plaats- en tijdonafhankelijk werken” mogelijk maken voor het ondersteunend administratief en technisch personeel.

De opdracht omvat migratie, beheer, support en security voor de vaste en mobiele werkstations, randapparatuur, InTune, Office365, Universal print, Azure AD, servers en applicaties. Daarnaast omvat de opdracht eveneens de migratie, beheer, support en security van de LAN en WAN omgeving.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 437 502,03 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72250000 System and support services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services

#### **II.2.3. Place of performance**

NUTS code: BE25 Prov. West-Vlaanderen

Main site or place of performance: Brugge

#### **II.2.4. Description of the procurement**

Migratie, beheer, support en security van ICT voor de Hulpverleningszone 1 West-Vlaanderen

#### **II.2.5. Award criteria**

Quality criterion - Name: Plan van aanpak / Weighting: 35

Quality criterion - Name: SLA / Weighting: 10

Price - Weighting: 55

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 109-308294](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

#### **Title:**

Migratie, beheer, support en security van ICT

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

24/05/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: E-business opportunities nv

Postal address: Stoppelweg 44

Town: Watou

NUTS code: BE253 Arr. Ieper

Postal code: 8978

Country: Belgium

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 437 502,03 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Raad van State

Postal address: Wetenschapsstraat 33

Town: Brussel

Postal code: 1040

Country: Belgium

E-mail: [info@raadvanstate.be](mailto:info@raadvanstate.be)

Telephone: +32 22349611

Internet address: [www.raadvanstate.be](http://www.raadvanstate.be)

**VI.4.2. Body responsible for mediation procedures**

Official name: Raad van State  
Postal address: Wetenschapsstraat 33  
Town: Brussel  
Postal code: 1040  
Country: Belgium  
E-mail: [info@raadvanstate.be](mailto:info@raadvanstate.be)  
Telephone: +32 22349611  
Internet address: [www.raadvanstate.be](http://www.raadvanstate.be)

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
vordering tot schorsing: 15 dagen  
beroep tot nietigverklaring: 60 dagen

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Hulpverleningszone 1 West-Vlaanderen  
Postal address: Pathoekeweg 215  
Town: Brugge  
Postal code: 8000  
Country: Belgium  
E-mail: [delfine.lievens@zone1.be](mailto:delfine.lievens@zone1.be)

**VI.5. Date of dispatch of this notice**

19/06/2023