

United Kingdom-Newcastle upon Tyne: Health and social work services
OJ S 152/2020 07/08/2020
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Newcastle City Council (Lead Authority)
Town: Newcastle upon Tyne
NUTS code: UKC22 Tyneside
Country: United Kingdom
Contact person: Becky Polito
E-mail: corporate.procurement.team@newcastle.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Darlington Brough Council (Participating Authority)
Town: Darlington
NUTS code: UKC13 Darlington
Country: United Kingdom
Contact person: Sarah Hutchinson
E-mail: sarah.hutchinson@darlington.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The County Council of Durham (Participating Authority)
Town: Durham
NUTS code: UKC14 Durham CC
Country: United Kingdom
Contact person: Kay Duthie
E-mail: kay.duthie@durham.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The Borough Council of Gateshead (Participating Authority)
Town: Gateshead
NUTS code: UKC22 Tyneside
Country: United Kingdom
Contact person: Julie Young
E-mail: julieyoung@gateshead.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Hartlepool Borough Council (Participating Authority)

Town: Hartlepool

NUTS code: UKC11 Hartlepool and Stockton-on-Tees

Country: United Kingdom

Contact person: Kelly Armstrong

E-mail: kelly.armstrong@hartlepool.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Middlesbrough Council (Participating Authority)

Town: Middlesbrough

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: rachel Mawar

E-mail: rachel_mawar@middlesbrough.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The Council of the Borough of North Tyneside (Participating Authority)

Town: North Tyneside

NUTS code: UKC22 Tyneside

Country: United Kingdom

Contact person: Rebecca Bacon

E-mail: rebecca.bacon@northtyneside.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Redcar and Cleveland Borough Council (Participating Authority)

Town: Redcar and Cleveland

NUTS code: UKC1 Tees Valley and Durham

Country: United Kingdom

Contact person: Judy Libbey

E-mail: judy.libbey@redcar-cleveland.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: The Council of the Borough of South Tyneside (Participating Authority)

Town: South Tyneside

NUTS code: UKC22 Tyneside

Country: United Kingdom

Contact person: Karen Dixon

E-mail: karen.dison@southtyneside.gov.uk

Internet address(es):

Main address: www.nepo.org

I.1. Name and addresses

Official name: Stockton-on-Tees Borough Council (Participating Authority)

Town: Stockton
NUTS code: UKC11 Hartlepool and Stockton-on-Tees
Country: United Kingdom
Contact person: Mike Wray
E-mail: mike.wray@stockton.gov.uk
Internet address(es):
Main address: www.nepo.org

I.1. Name and addresses

Official name: Together for Children, Sunderland Council (Participating Authority)
Town: Sunderland
NUTS code: UKC23 Sunderland
Country: United Kingdom
Contact person: Laura Johnstone
E-mail: laura.johnstone@togetherforchildren.org.uk
Internet address(es):
Main address: www.nepo.org

I.1. Name and addresses

Official name: Northumberland County Council (Participating Authority)
Town: Northumberland
NUTS code: UKC21 Northumberland
Country: United Kingdom
Contact person: Lynn Bryden
E-mail: lynne.bryden@northumberland.gov.uk
Internet address(es):
Main address: www.nepo.org

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.nepo.org
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: www.nepo.org

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

006200 — NEPO — Children's Complaints, Advocacy and Representations (Opening 3)

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

Newcastle City Council led a competitive commissioning and procurement process on behalf of the North East Procurement Organisation (NEPO) and its member authorities to put in place a Flexible Procurement Agreement (FPA) ([2018/S 127-289711](#)) for services:

A. Children's Advocacy,

B. Complaints and Representations (Independent Investigating Officers (IIO), independent persons (IP), panel chairs for stage three statutory children's social care complaints, panellists for stage three statutory children's social care complaints and independent persons for secure accommodation reviews.)

The FPA allows new Providers to tender to come on to this FPA at certain times during the life of the contract.

This is the third opening of the Flexible Procurement Agreement and providers are invited to bid for lots 2 -6 in August 2020 under reference number DN490490. Newcastle, as lead authority, gives notice that they reserve the right to hold opening four in early 2021.

Providers should go to www.nepo.org

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 5

II.2. Description

II.2.1. Title

Lot 2: Independent Investigating Officers (IIO) (Children's Complaints)

Lot No: 1

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The participating local authorities are seeking to appoint multiple individuals from organisations and sole traders to deliver services for the provision of independent investigating officer services for complaints relating to children's social care services on a non-exclusive basis.

Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple providers will be appointed to the Flexible Procurement Agreement to deliver services under this lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link above. Tenders submitted via postal or

email methods will not be accepted. If you require time-critical assistance on submitting your tender please contact the system support team on 03300050352. For non-time critical issues, such as passwords, general account queries and location of information, etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods /works/services (if any) which will be placed with the successful suppliers by any participating organisation using the framework contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24-months plus 2 x up to 6 months options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 3: Independent Persons (IP) (Children's Complaints)

Lot No: 2

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The participating local authorities are seeking to appoint multiple individuals from organisations and sole traders to deliver services for the provision of independent person's services for complaints relating to children's social care services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple providers will be appointed to the Flexible Procurement Agreement to deliver services under this lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link above. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your tender please contact the system support team on 03300050352. For non-time critical issues, such as passwords, general account queries and location of information etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods /works/services (if any) which will be placed with the successful suppliers by any participating organisation using the framework contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 months options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 4: Panel Chairs for Stage Three Statutory Children's Social Care Complaints
Lot No: 3

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The participating local authorities are seeking to appoint multiple individuals from organisations and sole traders to deliver services as panel chairs for the provision of stage 3 services for complaints relating to children's social care services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple providers will be appointed to the Flexible Procurement Agreement to deliver services under this lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link above. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your tender please contact the system support team on 03300050352. For non-time critical issues, such as passwords, general account queries and location of information, etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can emailProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods/works/services (if any) which will be placed with the successful suppliers by any participating organisation using the framework contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 months options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 5: Panellists for Stage Three Statutory Children's Social Care Complaints

Lot No: 4

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The participating local authorities are seeking to appoint multiple individuals from organisations and sole traders to deliver services as panellists for the provision of stage 3 services for complaints relating to children's social care services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple providers will be appointed to the Flexible Procurement Agreement to deliver services under this lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link above. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your tender please contact the system support team on 03300050352. For non-time critical issues, such as passwords, general account queries and location of information, etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods /works/services (if any) which will be placed with the successful suppliers by any participating organisation using the framework contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 months options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 6: Independent Persons for Secure Accommodation Reviews

Lot No: 5

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: North East of England.

II.2.4. Description of the procurement

The participating local authorities are seeking to appoint multiple individuals from organisations and sole traders to deliver services for the provision of secure accommodation review services relating to children's social care services on a non-exclusive basis. Services could be anywhere in the UK but are anticipated to be mainly within the North East of England.

Multiple providers will be appointed to the Flexible Procurement Agreement to deliver services under this lot.

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Flexible Procurement Agreement must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, tenderers should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link above. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your tender please contact the system support team on 03300050352. For non-time critical issues, such as passwords, general account queries and location of information, etc. please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContractV3support. You will then need to log in or submit a ticket to register your issue.

Alternatively, you can email ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. Successful suppliers will enter into a Flexible Procurement Agreement in a form which is set out in the procurement documents. The lead authority does not give any guarantee and/or warrant the actual value of the goods /works/services (if any) which will be placed with the successful suppliers by any participating organisation using the framework contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24 months plus 2 x up to 6 months each.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 1: Children's Advocacy

Lot No: 6

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

Main site or place of performance: Applications are not being taken for this lot. A single provider has already been appointed to deliver services under this lot.

II.2.4. Description of the procurement

Applications are not being taken for this lot. A single provider has already been appointed to deliver services under this lot.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

There are two options to extend of up to 6 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The duration of this agreement is 24-months plus 2 x up to 6 months options to extend.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 28/08/2020 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 31/08/2020 Local time: 11:00

Place:

Newcastle Civic Centre.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEPO

Town: not applicable

Country: United Kingdom

VI.5. Date of dispatch of this notice

03/08/2020