

**United Kingdom-Crawley: Software-related services**  
**OJ S 152/2020 07/08/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Crawley Borough Council

Postal address: Town Hall, The Boulevard

Town: Crawley

NUTS code: UKJ28 West Sussex (North East)

Postal code: RH10 1UZ

Country: United Kingdom

E-mail: [procurement@crawley.gov.uk](mailto:procurement@crawley.gov.uk)

**Internet address(es):**

Main address: [www.crawley.gov.uk](http://www.crawley.gov.uk)

Address of the buyer profile: <https://in-tendhost.co.uk/sesharedservices.aspx/Home>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Crawley Borough Council — Housing Management System

Reference number: CRBC - 029342

**II.1.2. Main CPV code**

72260000 Software-related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Crawley Homes, a department within Crawley Borough Council, provides management and maintenance services to residential, commercial and public buildings in and around Crawley, including the Council's housing stock, as well as other housing-related services. The Council wishes to procure a new housing management solution that will be used by Crawley Homes to manage and support key business areas. The new system will be a fully supplier-hosted system based on open technologies enabling interface/integration with other systems, both in and outbound.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 000 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72260000 Software-related services, 72261000 Software support services, 72263000 Software implementation services, 72262000 Software development services, 72268000 Software supply services

#### **II.2.3. Place of performance**

NUTS code: UKJ28 West Sussex (North East)

Main site or place of performance:

#### **II.2.4. Description of the procurement**

Crawley Homes, a department within Crawley Borough Council, provides management and maintenance services to residential, commercial and public buildings in and around Crawley, including the Council's housing stock, as well as other housing-related services. The Council wishes to procure a new housing management solution that will be used by Crawley Homes to manage and support the following key business areas:

- reporting,
  - tenancy management,
  - ASB,
  - rent, arrears and service charge processes,
  - repairs,
  - voids and lettings including garages,
  - property cleansing and clearance,
  - asset management,
  - contact management including complaints,
  - right to buy and right to buy back,
  - leasehold management, including Section 20 processes
- The new system will be a fully supplier-hosted system based on open technologies enabling interface/integration with other systems, both in and outbound. The contract will be for an initial six (6) years including implementation with the possibility to extend for up to an additional forty-eight (48) months.

#### **II.2.5. Award criteria**

Price

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 235-575924](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

04/08/2020

#### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: MIS Active Management Systems Ltd

National registration number: 04251717

Postal address: Charnwood House, Gadbrook Business Centre

Town: Nothwich

NUTS code: UKD63 Cheshire West and Chester

Postal code: CW9 7UG

Country: United Kingdom

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 000 000,00 GBP

Total value of the contract/lot: 1 345 203,50 GBP

#### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Value excluding VAT: 81 000,00 GBP Proportion: 5 % Short description of the part of the contract to be subcontracted:

Key deliverable of the Electronic Data Records Management solution.

## Section VI: Complementary information

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### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand, Holborn

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

#### VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: Crawley Borough Council

Postal address: Town Hall, The Boulevard

Town: Crawley

Postal code: RH10 1UZ

Country: United Kingdom

E-mail: [procurement@crawley.gov.uk](mailto:procurement@crawley.gov.uk)

Internet address: [www.crawley.gov.uk](http://www.crawley.gov.uk)

### VI.5. Date of dispatch of this notice

04/08/2020