

## 374524-2026 - Result

### Ireland – Short Message Service (SMS) services – 2433 - Communications Platform as a Service (CPaaS)

OJ S 103/2026 01/06/2026

Contract or concession award notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: An Post\_391

Email: [procurementteam@anpost.ie](mailto:procurementteam@anpost.ie)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Postal services

## 2. Procedure

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### 2.1. Procedure

Title: 2433 - Communications Platform as a Service (CPaaS)

Description: An Post is seeking a partner to deliver a Communications Platform as a Service (CPaaS). This platform will enable bi-directional communications with An Post's customers worldwide, utilising various technologies to provide updates on mail delivery status, facilitate secure banking transactions, and engage with An Post's customers regarding all of the services. An Post requires the ability to communicate with both internal and external customers digitally, including but not limited to messaging services currently in use and listed in the specification. The Contract, the subject of this competition is a Contract for five (5) years with an option for one or more extensions by up to three (3) years, at AN POST's discretion, up to a maximum duration of eight (8) years subject to the terms and conditions of the Contract.

Procedure identifier: 78cf0651-addd-4422-990f-2bda24fcf250

Previous notice: 7edfdf0d-0cf8-474f-99b8-e816b8f7a940-01

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64200000 Telecommunications services, 64212000 Mobile-telephone services, 64212200 Enhanced Messaging Service (EMS) services, 64216000

Electronic message and information services, 64216100 Electronic message services,

64216120 Electronic mail services, 64212300 Multimedia Message Service (MMS) services,

64216200 Electronic information services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: N/A

### 2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

### 2.1.4. General information

#### Legal basis:

Directive 2014/25/EU

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: 2433 - Communications Platform as a Service (CPaaS)

Description: An Post is seeking a partner to deliver a Communications Platform as a Service (CPaaS). This platform will enable bi-directional communications with An Post's customers worldwide, utilising various technologies to provide updates on mail delivery status, facilitate secure banking transactions, and engage with An Post's customers regarding all of the services. An Post requires the ability to communicate with both internal and external customers digitally, including but not limited to messaging services currently in use and listed in the specification. The Contract, the subject of this competition is a Contract for five (5) years with an option for one or more extensions by up to three (3) years, at AN POST's discretion, up to a maximum duration of eight (8) years subject to the terms and conditions of the Contract.

Internal identifier: 0

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64212100 Short Message Service (SMS) services

Additional classification (cpv): 64200000 Telecommunications services, 64212000 Mobile-telephone services, 64212200 Enhanced Messaging Service (EMS) services, 64216000

Electronic message and information services, 64216100 Electronic message services, 64216120 Electronic mail services, 64212300 Multimedia Message Service (MMS) services, 64216200 Electronic information services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### 5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: N/A

Organisation providing additional information about the procurement procedure: An Post\_391

Organisation providing offline access to the procurement documents: An Post\_391

## 6. Results

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Value of all contracts awarded in this notice: 0,00 EUR

### 6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Official name: Three Ireland (Hutchison) Ltd\_128666

##### Tender:

Tender identifier: 000126680

Identifier of lot or group of lots: LOT-0001

Value of the tender: 0,00 EUR

The tender is a variant: no

Subcontracting: Not yet known

##### Contract information:

Identifier of the contract: 441058

Date of the conclusion of the contract: 28/05/2026

#### 6.1.4. Statistical information

##### Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

## 8. Organisations

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### 8.1. ORG-0001

Official name: An Post\_391

Registration number: 98788

Postal address: General Post Office

Town: Dublin 1

Postcode: D01 F5P2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [procurementteam@anpost.ie](mailto:procurementteam@anpost.ie)

Telephone: +353 1 7057000

Internet address: <https://www.anpost.com>

Buyer profile: <https://www.anpost.com>

##### Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

### 8.1. ORG-0002

Official name: Three Ireland (Hutchison) Ltd\_128666  
Size of the economic operator: Large  
Registration number: 316982  
Town: Dublin  
Postcode: Dublin 2  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [ken.mcgrath@three.ie](mailto:ken.mcgrath@three.ie)

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

**8.1. ORG-0003**

Official name: The High Court of Ireland  
Registration number: The High Court of Ireland  
Department: The High Court of Ireland  
Postal address: Four Courts, Inns Quay, Dublin 7  
Town: Dublin  
Postcode: D07 WDX8  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

**Roles of this organisation:**

Review organisation

**8.1. ORG-0004**

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Postcode: 15125  
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 545dd94a-8b52-4073-b829-98cf4fb22fee - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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