

United Kingdom-West Bromwich: Health services
OJ S 207/2016 26/10/2016
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Sandwell and West Birmingham Clinical Commissioning Group

Postal address: Kingston House, 438 — 450 High Street

Town: West Bromwich

NUTS code: UK United Kingdom

Postal code: B70 9LD

Country: United Kingdom

Contact person: Jeevenjit Sian

E-mail: jeevenjit.sian@nhs.net

Internet address(es):

Main address: www.sandwellandwestbirminghamccg.nhs.uk

Address of the buyer profile: <https://mlcsu.bravosolution.co.uk>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Other type: Sandwell and West Birmingham CCG

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NHS West Midlands Integrated Urgent Care Incorporating NHS 111 Access and GP led Out of Hour Services.

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

This Contract Award Notice signals the award of a contract for Lot 1 — 6 and additional opportunity in Rugby of the procurement (OJEU reference: [2016/S 048-080191](#)) which was described in the Contract Notice as follows:

This Contract Notice provides information pertaining to the procurement for

Integrated Urgent Care Services for 16 Clinical Commissioning Groups (CCGs) within the West Midlands.

The Contract Notice follows a Prior Information Notice (OJEU reference: [2015/S 226-411447](#)) that was issued on 18 November 2015.

NHS Sandwell and West Birmingham CCG on behalf of 16 CCGs of the West Midlands wish to commission an Integrated Urgent Care model comprising NHS 111 access and integrated GP led Out of Hours (OOH) services. This will be a pivotal service for the local urgent care health and social care economies and will need to be able to work at a regional and local level in helping patients access the right care at the right time.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 169 536 224,00 GBP

II.2. Description

II.2.1. Title

Provision of NHS 111 Access Services and Clinical Hub to the 16 CCGs of the West Midlands
Lot No: 1

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

NUTS code: UKG2 Shropshire and Staffordshire

NUTS code: UKG3 West Midlands

Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of NHS 111 Access Services and Clinical Hub to the 16 CCGs of the West Midlands (as identified below)

- NHS Birmingham CrossCity Clinical Commissioning Group
- NHS Birmingham South Central Clinical Commissioning Group
- NHS Coventry and Rugby Clinical Commissioning Group
- NHS Dudley Clinical Commissioning Group
- NHS Herefordshire Clinical Commissioning Group
- NHS Redditch and Bromsgrove Clinical Commissioning Group
- NHS Sandwell and West Birmingham Clinical Commissioning Group
- NHS Shropshire Clinical Commissioning Group
- NHS Solihull Clinical Commissioning Group
- NHS South Warwickshire Clinical Commissioning Group
- NHS South Worcestershire Clinical Commissioning Group
- NHS Telford and Wrekin Clinical Commissioning Group
- NHS Walsall Clinical Commissioning Group

- NHS Warwickshire North Clinical Commissioning Group
- NHS Wolverhampton Clinical Commissioning Group
- NHS Wyre Forest Clinical Commissioning Group.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25
Quality criterion - Name: Quality / Weighting: 75
Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Provision of GP Led Out of Hours Services to NHS Birmingham South Central CCG
Lot No: 2

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire
NUTS code: UKG2 Shropshire and Staffordshire
NUTS code: UKG3 West Midlands
Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of GP led Out of Hours Services to NHS Birmingham South Central CCG.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25
Quality criterion - Name: Quality / Weighting: 75
Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Provision of GP led Out of Hours Services to NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG and NHS Wyre Forest CCG
Lot No: 3

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire
NUTS code: UKG2 Shropshire and Staffordshire
NUTS code: UKG3 West Midlands
Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of GP led Out of Hours Services to NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG and NHS Wyre Forest CCG.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25
Quality criterion - Name: Quality / Weighting: 75
Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Provision of GP led Out of Hours Services to NHS Sandwell and West Birmingham CCG
Lot No: 4

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

NUTS code: UKG2 Shropshire and Staffordshire

NUTS code: UKG3 West Midlands

Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of GP led Out of Hours Services to NHS Sandwell and West Birmingham CCG.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Price / Weighting: 25

Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Provision of GP led Out of Hours Services to NHS Herefordshire CCG

Lot No: 5

II.2.2. Additional CPV code(s)

64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141220 Advisory services provided by nurses, 85141000 Services provided by medical personnel, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

NUTS code: UKG2 Shropshire and Staffordshire

NUTS code: UKG3 West Midlands

Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of GP led Out of Hours Services to NHS Herefordshire CCG.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Provision of GP led Out of Hours Services to NHS South Warwickshire CCG and NHS Warwickshire North CCG

Lot No: 6

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

NUTS code: UKG2 Shropshire and Staffordshire

NUTS code: UKG3 West Midlands

Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Provision of GP led Out of Hours Services to NHS South Warwickshire CCG and NHS Warwickshire North CCG.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Additional Opportunity: Interim Provision of GP Led Out of Hours Services to Rugby

Lot No: Additional Opportunity

II.2.2. Additional CPV code(s)

85121100 General-practitioner services, 64200000 Telecommunications services, 85141200 Services provided by nurses, 85100000 Health services, 85149000 Pharmacy services, 85312310 Guidance services, 85000000 Health and social work services, 79512000 Call centre, 85141000 Services provided by medical personnel, 85141220 Advisory services provided by nurses, 85131000 Dental-practice services, 85130000 Dental practice and related services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

NUTS code: UKG2 Shropshire and Staffordshire

NUTS code: UKG3 West Midlands

Main site or place of performance: West Midlands.

II.2.4. Description of the procurement

Additional Opportunity: Interim Provision of GP Led Out of Hours Services to Rugby.

II.2.5. Award criteria

Quality criterion - Name: Price / Weighting: 25

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 048-080191](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Provision of NHS 111 Access Services and Clinical Hub to the 16 CCGs of the West Midlands

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Care UK Clinical Services Limited

Postal address: Connaught House, 850 The Crescent, Colchester Business Park, Colchester

Town: Essex

NUTS code: UK United Kingdom

Postal code: C049QB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 88 168 237,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 2

Title:

Provision of GP Led Out of Hours Services to NHS Birmingham South Central CCG

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Badger Healthcare Limited

Postal address: 121 Glover Street

Town: Birmingham

NUTS code: UK United Kingdom

Postal code: B94EY

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 5 953 601,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 3

Title:

Provision of GP Led Out of Hours Services to NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG and NHS Wyre Forest CCG

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Care UK Clinical Services Limited

Postal address: Connaught House, 850 The Crescent, Colchester Business Park, Colchester

Town: Essex

NUTS code: UK United Kingdom

Postal code: C04 9QB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 31 517 840,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 4

Title:

Provision of GP Led Out of Hours Services to NHS Sandwell and West Birmingham CCG

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Nestor Primecare Services Limited

Postal address: Cavendish House, Lakhpur Court, Dyson Way, Staffordshire Technology Park

Town: Stafford
NUTS code: UK United Kingdom
Postal code: ST18 0FX
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 11 995 461,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 5

Title:

Provision of GP Led Out of Hours Services to NHS Herefordshire CCG

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Nestor Primecare Services Limited

Postal address: Cavendish House, Lakhpur Court, Dyson Way, Staffordshire Technology Park

Town: Stafford

NUTS code: UK United Kingdom

Postal code: ST18 0FX

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 11 800 709,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: 6

Title:

Provision of GP Led Out of Hours Services to NHS South Warwickshire CCG and NHS Warwickshire North CCG

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Care UK Clinical Services Limited

Postal address: Connaught House, 850 The Crescent, Colchester Business Park, Colchester

Town: Essex

NUTS code: UK United Kingdom

Postal code: C04 9QB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 19 410 376,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Lot No: Additional Opportunity

Title:

Additional Opportunity: Interim Provision of GP Led Out of Hours Services to Rugby

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2016

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Coventry and Warwickshire Partnership NHS Trust

Postal address: Wayside House, Wilsons Lane, Coventry

Town: Coventry

NUTS code: UK United Kingdom

Postal code: CV6 6NY

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 690 000,00 GBP

V.2.5.

Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

Under the Public Contracts Regulations, health services remain subject to the 2006 Regulations until May 2016 and therefore are still considered as 'Part B', i.e. not subject to the full ambit of the Public Contracts Regulations 2006 (as amended), (the 'Regulations') (being services which fall within CPV codes set out in Part B of Schedule 3 of the Regulations). This means that this Procurement was not required to follow a designated procedure under the regulations where minimum time frames and other procedural aspects must be rigidly adhered to. Accordingly, the Contract Notice was entirely voluntary, non-mandatory and does not mean that the Commissioners accept that the Regulations apply to this Procurement to any greater extent simply by virtue of the publication of the notice or as a result of adopting selection or award techniques or requirements in line with or similar to those found or set out in the Regulations or otherwise inferred by case law.

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Sandwell and West Birmingham Clinical

Postal address: Kingston House, 438-450 High Street

Town: West Bromwich

Postal code: B70 9LD

Country: United Kingdom

VI.5. Date of dispatch of this notice

21/10/2016