

Norway-Mo i Rana: Systems and technical consultancy services
OJ S 131/2022 11/07/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ARBEIDS- OG VELFERDSETATEN (NAV)

National registration number: 889640782

Postal address: Postboks 354

Town: Mo i Rana

NUTS code: NO Norge

Postal code: 8601

Country: Norway

Contact person: Tor Harald Løvstad

E-mail: tor.harald.lovstad@nav.no

Telephone: +47 97647669

Internet address(es):

Main address: <https://permalink.mercell.com/168676104.aspx>

Address of the buyer profile: <http://www.nav.no/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Qualification - framework agreement for the procurement of standard software and cloud services, with accompanying services - central infrastructure

Reference number: 20/1378

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

NAV needs a competent tenderer that will secure uniform deliveries for the contracting authority within specified and requested software, cloud services, and consultancy services, see Annex 1. Tenderers must have broad competence and a broad product assortment, and must be capable of putting together good systems based on the contracting authority's

requirements, including, but not limited to, coordination, administration and interaction with the contracting authority and sub-suppliers/manufacturers.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 250 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72212222 Web server software development services, 72212510 Communication software development services, 72212730 Security software development services, 72212761 Anti-virus software development services, 72222300 Information technology services, 72267100 Maintenance of information technology software, 72317000 Data storage services, 72413000 World wide web (www) site design services, 72415000 World wide web (www) site operation host services, 72416000 Application service providers, 72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

NAV needs a competent tenderer that will secure uniform deliveries for the contracting authority within specified and requested software, cloud services, and consultancy services, see Annex 1. Tenderers must have broad competence and a broad product assortment, and must be capable of putting together good systems based on the contracting authority's requirements, including, but not limited to, coordination, administration and interaction with the contracting authority and sub-suppliers/manufacturers.

This framework agreement will give the contracting authority easy access to software, cloud services, and services within central IT infrastructure, and contribute to keeping the contracting authority's costs for the procurement and administration of the technology at a minimum.

The framework agreement will cover the following products and services (see annex 3, point 3.6 and point 3.7):

- All software for automation and operation of central IT infrastructure, with all types of clients and in/out units, e.g.: Printouts, virtualisation, antivirus, cluster, system administrations, etc.
- Storage of data and backup.
- Middleware: This contract also covers the procurement of middleware systems that can currently be part of other contracts in NAV. When such contracts expire, this contract can cover the need that was previously covered by the other contracts.
- Maintenance of software that is procured, as well as software within the same areas of use that exist when the contract is signed.
- Consultancy services.
- RPA (Robotic Process Automation).
- Software for customer communication
- Attribute-based access control in the contract period (the area is being reconsidered based on an ongoing assessment of NAV's strategies. A new contract can, therefore, be made after a separate procurement).
- Identity & Access Management.
- Applications Log Management.

- Cloud services that support procurements for hardware from the procurement of hardware for central infrastructure

The total cost in the contract period are expected to be between approx. NOK 150 - 200 million, including VAT. The maximum cost in the contract period will be NOOK 250 million including VAT. See the qualification documentation, point 1.4

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: Total price 60 %

II.2.11. Information about options

Options: yes

Description of options:

The contracting authority (the Customer) has the option to prolong the contract for an additional one + one year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 242-639274](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Invitation to tender - framework agreement for the procurement of standard software and cloud services, with accompanying services - central infrastructure

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

02/05/2022

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Atea AS (Hovedenhet)

Postal address: Karvesvingen 5

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0579

Country: Norway

Telephone: +47 22095000

Fax: +47 22095001

Internet address: <http://www.atea.no/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 250 000 000,00 NOK

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Oslo Tingrett

Postal address: PB2106 Vika

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

06/07/2022