

375104-2026 - Competition

France – Maintenance and repair of computer equipment – Fourniture, paramétrage et maintenance d'une solution de billetterie et prestations associées

OJ S 104/2026 02/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Chaillot - Théâtre National de la Danse

Email: marchespublics@theatre-chaillot.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Fourniture, paramétrage et maintenance d'une solution de billetterie et prestations associées

Description: Le présent marché porte sur la fourniture, la mise en oeuvre l'hébergement et la maintenance d'une solution de billetterie uniquement. Le CRM n'est pas dans le périmètre du marché et fera l'objet d'un projet distinct au 2e semestre 2026. Les prestations de fournitures et de services attendues portent sur : - La mise à disposition d'une solution de billetterie ; - Les interfaces en lien avec la billetterie (notamment vers le logiciel de CRM) ; - L'installation des principaux éléments matériels associés ; - La fourniture et l'intégration de logiciels connexes ; - Des services d'assistance et de support aux utilisateurs ; - La maintenance corrective, adaptative et évolutive de l'ensemble

Procedure identifier: 4682fd8a-b473-4072-b153-890edd445b17

Internal identifier: 2026 COM 14

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 48400000 Business transaction and personal business software package

2.1.2. Place of performance

Postal address: 1 place du Trocadéro

Town: Paris

Postcode: 75016

Country subdivision (NUTS): Paris (FR101)

Country: France

2.1.3. Value

Estimated value excluding VAT: 300 000,00 EUR

2.1.4. General information

Additional information: La présente consultation est lancée selon la procédure avec négociation en application des articles R.2124- 3.1° et R. 2161-12 à R.2161-20 du code de la commande publique. En effet, le besoin ne peut être satisfait sans adapter des solutions immédiatement disponibles : des développements seront obligatoirement nécessaires pour que la solution réponde à l'ensemble des fonctionnalités attendues par l'acheteur public

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Fourniture, paramétrage et maintenance d'une solution de billetterie et prestations associées

Description: Le présent marché porte sur la fourniture, la mise en oeuvre l'hébergement et la maintenance d'une solution de billetterie uniquement. Le CRM n'est pas dans le périmètre du marché et fera l'objet d'un projet distinct au 2e semestre 2026. Les prestations de fournitures et de services attendues portent sur : - La mise à disposition d'une solution de billetterie ; - Les interfaces en lien avec la billetterie (notamment vers le logiciel de CRM) ; - L'installation des principaux éléments matériels associés ; - La fourniture et l'intégration de logiciels connexes ; - Des services d'assistance et de support aux utilisateurs ; - La maintenance corrective, adaptative et évolutive de l'ensemble

Internal identifier: S-PF-1828210

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 48400000 Business transaction and personal business software package

5.1.2. Place of performance

Postal address: 1 place du Trocadéro

Town: Paris

Postcode: 75016

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Start date: 20/12/2026

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: maintenance

5.1.5. Value

Estimated value excluding VAT: 300 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement**Terms of the procedure:**

Estimated date of dispatch of the invitations to submit tenders: 10/07/2026

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1828210>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 29/06/2026 17:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Paris

Organisation providing more information on the review procedures: Tribunal administratif de Paris

8. Organisations

8.1. ORG-0001

Official name: Avenue-Web Systèmes

Registration number: 8ADDAA57-B775-9829-B234136C3EBB231C

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: publications-joue@aws-france.com

Telephone: +33480041260

Roles of this organisation:

TED eSender

8.1. ORG-0002

Official name: Chaillot - Théâtre National de la Danse

Registration number: 89004

Postal address: 1 place du Trocadéro

Town: Paris

Postcode: 75016

Country subdivision (NUTS): Paris (FR101)

Country: France

Contact point: Chaillot Théâtre National de la Danse

Email: marchespublics@theatre-chaillot.fr

Telephone: 0153653000

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Tribunal administratif de Paris

Registration number: 8ADDAA75-91D2-60CC-2BF451F92B469E06

Postal address: 7 rue de Jouy

Town: Paris

Postcode: 75181

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: greffe.ta-paris@juradm.fr

Telephone: 0144594400

Fax: 0144594646

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: Tribunal administratif de Paris

Registration number: 8ADDAA84-CB58-C535-DD34B599A435B433

Postal address: 7 rue de Jouy

Town: Paris

Postcode: 75181

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: greffe.ta-paris@juradm.fr

Telephone: 0144594400

Fax: 0144594646

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

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