

375245-2026 - Competition

Belgium – Short Message Service (SMS) services – SMS-IVR Diensten

OJ S 104/2026 02/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: De Vlaamse Radio en Televisieomroep

Email: info@vrt.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SMS-IVR Diensten

Description: Zie Selectieleidraad

Procedure identifier: c10da780-c794-43e0-8e56-ab8ca3643e22

Internal identifier: DP 2026/OO/1100

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64212100 Short Message Service (SMS) services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: DP 2026/OO/1100 - 1

Description: Zie selectieleidraad

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64212100 Short Message Service (SMS) services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

5.1.3. Estimated duration

Start date: 30/09/2026

Duration: 6 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Measures for ensuring quality

Description of selection criterion: Zie selectieleidraad

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/045a09fc-4f5d-40a5-b7ce-32dfd5fb16c2/documents>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/045a09fc-4f5d-40a5-b7ce-32dfd5fb16c2/general>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 29/06/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 100

Justification for the duration of the framework agreement: De opdrachtduur wordt vastgesteld op 6 jaar omwille van de aanzienlijke technische integratie van de SMS gateway in diverse VRT systemen, de nood aan continuïteit van kritieke meldings- en authenticatiediensten, de stabiele technologische aard van SMS diensten en de economische efficiëntie.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad Van State

Information about review deadlines: Zie selectieleidraad

8. Organisations

8.1. ORG-0001

Official name: De Vlaamse Radio en Televisieomroep

Registration number: 0244142664_5735

Postal address: Auguste Reyerslaan 52

Town: Schaarbeek

Postcode: 1030

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: info@vrt.be

Telephone: +32 27413111

Internet address: <http://www.vrt.be>

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=5735&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: FOD Beleid en Ondersteuning

Registration number: BE001

Postal address: Simon Bolivarlaan 30, bus 1

Town: Brussel

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: revise@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Raad Van State

Registration number: 0931.814.266

Town: Brussel

Postcode: 1040

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Roles of this organisation:

Notice information

Notice identifier/version: c4ef2079-0534-484e-8b33-eeb9afeab77c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 01/06/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Notice dispatch date (eSender): 01/06/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 375245-2026

OJ S issue number: 104/2026

Publication date: 02/06/2026