

375787-2026 - Direct award preannouncement

Ireland – Maintenance services of radio-communications equipment – Maintenance of the multitone paging system at St Vincent's University Hospital (SVUH)

OJ S 104/2026 02/06/2026

Voluntary ex-ante transparency notice

Services

1. Buyer

1.1. Buyer

Official name: St. Vincent's University Hospital

Email: zoikarfi@svhg.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Maintenance of the multitone paging system at St Vincent's University Hospital (SVUH)

Description: St Vincent's University Hospital (SVUH) operates a multitone paging system, installed and recently updated based on a closed protocol system. Annual maintenance is required this system is operational and remains fit for use with minimal downtime. Due to the nature of this system as described, it can only be maintained by BP Multitone Limited T/A Critico (member of the Critico Group) as identified in this notice. According to SVUH's knowledge of the market, this provider is the sole with the licencing and expertise to perform these services in the State. SVUH is proposing a contract with said provider for a maximum of four (4) years, at an estimate value of EUR 70,000 ex. VAT per year.

Procedure identifier: 43d8d0db-278d-456b-bd26-3be051650144

Internal identifier: SVUH-26031

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50333000 Maintenance services of radio-communications equipment

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Maintenance of the multitone paging system at St Vincent's University Hospital (SVUH)

Description: St Vincent's University Hospital (SVUH) operates a multitone paging system, installed and recently updated based on a closed protocol system. Annual maintenance is

required this system is operational and remains fit for use with minimal downtime. Due to the nature of this system as described, it can only be maintained by BP Multitone Limited T/A Critico (member of the Critico Group) as identified in this notice. According to SVUH's knowledge of the market, this provider is the sole with the licencing and expertise to perform these services in the State. SVUH is proposing a contract with said provider for a maximum of four (4) years, at an estimate value of EUR 70,000 ex. VAT per year.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50330000 Maintenance services of telecommunications equipment

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 280 000,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: St Vincent's University Hospital (SVUH) operates a multitone paging system, installed and recently updated based on a closed protocol system. Annual maintenance is required this system is operational and remains fit for use with minimal downtime. Due to the nature of this system as described, it can only be maintained by BP Multitone Limited T/A Critico (member of the Critico Group) as identified in this notice. According to SVUH's knowledge of the market, this provider is the sole with the licencing and expertise to perform these services in the State. SVUH is proposing a contract with said provider for a maximum of four (4) years, at an estimate value of EUR 70,000 ex. VAT per year.

8. Organisations

8.1. ORG-0001

Official name: St. Vincent's University Hospital

Registration number: 338585

Postal address: Elm Park

Town: Dublin

Postcode: D04 T6F4

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland
Email: zoikarfi@svhg.ie
Telephone: 012214000
Internet address: <https://www.stvincents.ie/>
Buyer profile: <https://www.stvincents.ie/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: BP Multitone Limited T/A Critico
Size of the economic operator: Micro, small, or medium
Registration number: 105430
Postal address: Unit 15, Grattan Business Park, Clonshaugh, Dublin 17, Ireland
Town: Dublin
Postcode: D17TK50
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

Roles of this organisation:

Tenderer

Notice information

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