

United Kingdom-Ipswich: IT services: consulting, software development, Internet and support
OJ S 212/2014 04/11/2014

Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: West Suffolk Clinical Commissioning Group

Postal address: Rushbrook House, Paper Mill Lane

Town: Ipswich

Postal code: IP8 4DE

Country: United Kingdom

For the attention of: Jon Hickey

E-mail: jonathan.hickey@eoecph.nhs.uk

Internet address(es):

General address of the contracting authority: www.westsuffolkcommissioning.co.uk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: West Suffolk Clinical Commissioning Group

Postal address: Rushbrook House, Paper Mill Lane

Town: Ipswich

Postal code: IP8 4DE

Country: United Kingdom

For the attention of: Jon Hickey

Internet address: <https://in-tendhost.co.uk/westsuffolkcommissioning.aspx/Home>

Tenders or requests to participate must be submitted: Official name: West Suffolk Clinical Commissioning Group

Postal address: Rushbrook House, Paper Mill Lane

Town: Ipswich

Postal code: IP8 4DE

Country: United Kingdom

For the attention of: Jon Hickey

Internet address: <https://in-tendhost.co.uk/westsuffolkcommissioning.aspx/Home>

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: West Suffolk Clinical Commissioning Group is establishing this Framework

Agreement on behalf of the entities listed within this OJEU advertisement under section II.1.

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

ITSM — GP, Community and HQ.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: This agreement allows any NHS, local authority and any partially funded or fully funded public sector entity to benefit from the Framework without a complicated or expensive procurement cycle. This framework will also be available to other private organisations acting as managing agents or procuring on behalf of the above public sector or public interest bodies with prior written consent from the funding body. This framework will also be available to any statutory and other successor organisations to any of the foregoing. More details of the specific organisations involved in this opportunity will be outlined in the ITT documents. This Framework Agreement will include, and be for the benefit of the organisations listed here: <http://www.england.nhs.uk/ccg-details/>
NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number envisaged maximum number of participants to the framework agreement
: 5

Duration of the framework agreement

Duration in years: 5

In the case of framework agreements, provide justification for any duration exceeding 4 years:
Duration of 5 years to allow successful suppliers to amortise potential capital investment costs.

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 25 000 000 and 50 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

NHS West Suffolk Clinical Commissioning Group (WSCCG) is looking to establish a framework of providers able to supply a full range of Procurement Support Services.

This Framework Agreement will be awarded through an eSourcing portal:

<https://in-tendhost.co.uk/westsuffolkcommissioning.aspx/Home>

ITSM — GP, Community, and HQ.

The PQQ documentation and outline specification will be available to registered Suppliers through this portal from the 31.10.2014.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 85000000 Health and social work services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The objective of the procurement process is to put into place a Framework Agreement which covers two lots: IT Service Management for GP, Community and HQ customers; NHS Mail and Registration Authority Administration for NHS Customers.

Lot 1, IT Service Management for GP, Community and HQ customers;
(including but not limited to the following);

- Technology Infrastructure Refresh Service;
- Supplier Management and Procurement Service;
- Asset Management and Software Licensing Service;
- Disaster Recovery and Business Continuity Support Service;
- Desktop Maintenance and Support Service;
- Local Clinical Server Support;
- General Infrastructure Service.

Lot 2;

(including but not limited to the following);

- NHS Mail Administration;
- Registration Authority Administration.

II.2.2. Information about options

Options: yes

Description of options: Option to extend agreement for 2 additional 12 month terms.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: IT Service Management

1) Short description

Lot 1, IT Service Management for GP, Community and HQ customers;
(including but not limited to the following);

- Technology Infrastructure Refresh Service;
- Supplier Management and Procurement Service;
- Asset Management and Software Licensing Service;
- Disaster Recovery and Business Continuity Support Service;
- Desktop Maintenance and Support Service;
- Local Clinical Server Support;
- General Infrastructure Service.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 85000000 Health and social work services

- 3) Quantity or scope
- 4) Indication about different time frame or duration
- 5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Participants will be advised if this is necessary during the procurement.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Information and formalities necessary for evaluating if requirements are met:

Requirements are outlined within the Pre-Qualification Questionnaire documentation.

The CCGs are utilising an electronic tendering system to manage this procurement and all communication regarding tenders.

Hard copies of tender documents will not be issued and only communication received through the e-portal will be responded to. Please go to the following website to register and take part in this tender opportunity:

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Suppliers Instructions.

How to express an interest in this opportunity.

To browse the list of tenders and quotations select the Tenders option. If you are interested in any of those listed, click the View Details button for further information and to express your interest.

To gain full access to the web site you must register your company / organisation using the Register option.

When your registration has been accepted, you will receive an email containing your Login Information.

Once you have received your Login Information, or if you are already a registered user, select the Login option.

When completing and submitting your submission through in-tend, use The Online ?Help? Function, it provides support on the various functions and requirements of the in-tend website and Frequently Asked Questions. If you have any software queries refer to the online help in the first instance. If you still have an issue email or phone the in-tend help-desk; ensure that you leave plenty of time for issues to be resolved prior to any deadlines.

III.2.2. Economic and financial ability

List and brief description of conditions: Minimum level(s) of standards possibly required (if applicable):

Requirements are outlined within the Pre-Qualification Questionnaire documentation which is available on the following web-page:

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Minimum level(s) of standards possibly required: Minimum level(s) of standards possibly required (if applicable):

Requirements are outlined within the Pre-Qualification Questionnaire documentation which is available on the following web-page:

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

III.2.3. Technical and professional ability

List and brief description of conditions:

Minimum level(s) of standards possibly required (if applicable):

Requirements are outlined within the Pre-Qualification Questionnaire documentation which is available on the following web-page:

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Minimum level(s) of standards possibly required:

Minimum level(s) of standards possibly required (if applicable):

Requirements are outlined within the Pre-Qualification Questionnaire documentation which is available on the following web-page:

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 7: and Maximum number 10

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

WSCCG - 00000012

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

5.12.2014 - 18:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The Contracting Authority intends to use an eSourcing portal in this procurement exercise. The contract is subject to a price review arranged as set out in the tender documentation. The contract will be established by West Suffolk Clinical Commissioning Group and will be for the benefit of participating public sector bodies.

Contracts awarded under a framework agreement may be awarded either:

a) by application of the terms laid down in the framework agreement without reopening competition, or;

b) where not all the required terms of the proposed contracts are laid down in the framework agreement, by reopening competition between the economic operators which are parties to this Framework Agreement and which are capable of performing the proposed contract.

The award of call-off contracts following the reopening of competition will be done in accordance with the procedure set out in Directive 2004/18/EC, Article 32 (as amended).

This Framework Agreement is to be for a period of 5 years with the option to extend by 2 single years.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Contracting Authority will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2006 (SI 2006 No 5) (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

31.10.2014