

376237-2026 - Competition

Finland – Application service providers – Contract notice: Digital Participation Platform for the City of Lahti

OJ S 104/2026 02/06/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Lahden kaupunki (City of Lahti)

Email: sanna.virta@lahti.fi

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contract notice: Digital Participation Platform for the City of Lahti

Description: The City of Lahti intends to procure a comprehensive Participation Platform (Digital Participation Platform) delivered as a SaaS service, suitable for use across the entire municipal organization. The procurement will include system delivery, continuous support and maintenance, further development, and any additional expert services required for the deployment and ongoing use of the platform. A more detailed description of the subject matter of the procurement, including optional services, is provided in Annex 1 "Description of the Procurement Digital Participation Platform" Optional services are priced separately in Annex 3 "Pricing", are not included in the comparison price of tenders, and may be ordered by the City of Lahti during the contract period. The procurement has not been divided into lots, as the contracting authority considers that the works included in the procurement constitute a single whole, the division of which into separate lots would be inappropriate for technical and economic reasons (Act on Public Procurement and Concession Contracts 1397/2016, Section 75). The tender shall be submitted in English. Official communication between the contracting authority and the tenderer will take place in Finnish or English. The contracting authority will not pay any remuneration or compensation for the preparation of the tender.

Procedure identifier: 54d25bc8-7682-4214-84c8-ceb41b6bc9dc

Internal identifier: 634/02.05.00.01/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: PROCESSING OF TENDERS Before comparing the tenders, the contracting authority will assess whether the tenderers meet the suitability requirements set out in the Invitation to Tender. The preliminary assessment of the tenderers' suitability will be carried out based on the information provided in the tender and any clarifications that may be requested from the tenderers. A tenderer who does not meet the required suitability criteria will be excluded from the tendering process. A tenderer subject to an exclusion ground under Section 80 of the Public Procurement Act will be excluded from the tendering process. A tenderer may also be excluded from the tendering process based on other exclusion grounds referred to in Section 81 of the Public Procurement Act. The contracting authority will verify the information provided in the ESPD through official registers or, if necessary, request the

tenderer(s) to provide documents demonstrating compliance with the suitability requirements. In addition, the tenderer(s) will be required to submit criminal record extracts to verify the mandatory exclusion grounds mentioned above. The services offered must comply with the requirements set out in the Invitation to Tender and its annexes. The tenderer must respond to all questions and attach all requested documents to the tender. Tenders that do not comply with the requirements of the Invitation to Tender or the tendering procedure will be excluded from the tendering process. The comparison of tenders will be carried out as described in the sections "Procurement object criteria" and "Grounds for decision". If the information or documents included in the tender are incomplete or missing, the contracting authority has the right, but not the obligation, to request the tenderer to clarify or supplement the information or documents within a deadline set by the contracting authority. The contracting authority has the right to request clarification from a tenderer regarding an abnormally low tender. A tender may be rejected if the explanation provided by the tenderer and the evidence submitted do not satisfactorily justify the low level of the offered prices or costs. The offered prices must correspond to normal market price levels. Intentional price manipulation ("price dumping") is prohibited and may result in the exclusion of the tender from the competition. The contracting authority reserves the right to without delay if the procurement is cancelled. Substantially incomplete tenders will be rejected. The contracting authority may, at its discretion, request clarifications from the tenderer before rejecting a tender.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.4. General information

Additional information: ANNEX NUMBERING For the avoidance of doubt, the annex numbering used in the final contract package may differ from the numbering used in the Invitation to Tender. The final contract annexes and their numbering will be compiled and confirmed at the contract signing stage.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Contract notice: Digital Participation Platform for the City of Lahti

Description: The City of Lahti intends to procure a comprehensive Participation Platform (Digital Participation Platform) delivered as a SaaS service, suitable for use across the entire municipal organization. The procurement will include system delivery, continuous support and maintenance, further development, and any additional expert services required for the deployment and ongoing use of the platform. A more detailed description of the subject matter of the procurement, including optional services, is provided in Annex 1 "Description of the Procurement Digital Participation Platform" Optional services are priced separately in Annex 3 "Pricing", are not included in the comparison price of tenders, and may be ordered by the City

of Lahti during the contract period. The procurement has not been divided into lots, as the contracting authority considers that the works included in the procurement constitute a single whole, the division of which into separate lots would be inappropriate for technical and economic reasons (Act on Public Procurement and Concession Contracts 1397/2016, Section 75). The tender shall be submitted in English. Official communication between the contracting authority and the tenderer will take place in Finnish or English. The contracting authority will not pay any remuneration or compensation for the preparation of the tender.
Internal identifier: 634/02.05.00.01/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: ANNEX NUMBERING For the avoidance of doubt, the annex numbering used in the final contract package may differ from the numbering used in the Invitation to Tender. The final contract annexes and their numbering will be compiled and confirmed at the contract signing stage.

5.1.7. Strategic procurement

Social objective promoted: Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Total Price

Description: The comparison price is formed by the total cost of the service over four years together with any applicable implementation project costs.

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 15/06/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/lahti?id=616178&tpk=5b58a601-4a53-4bfc-8cf0-d279897cfe68>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/lahti?id=616178&tpk=5b58a601-4a53-4bfc-8cf0-d279897cfe68>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 10/08/2026 09:01:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: An application for review (appeal) to the Finnish Market Court must be lodged within 14 days of the tenderer having received notification of the procurement decision and its grounds, in accordance with Section 146 of the Act on Public Procurement and Concession Contracts (1397/2016). The standstill period is 14 days from electronic notification of the procurement decision, pursuant to Section 129 of the same Act. A request for rectification (hankintaoikaisu) must be submitted to the contracting authority within 14 days of receipt of the procurement decision, in accordance with Section 133 of the Act.

8. Organisations

8.1. ORG-0001

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

8.1. ORG-0002

Official name: Lahden kaupunki (City of Lahti)
Registration number: 0149669-3
Postal address: PL 202
Town: Lahti
Postcode: 15101
Country subdivision (NUTS): Päijät-Häme (FI1C6)
Country: Finland
Contact point: Elinvoiman palvelualue
Email: sanna.virta@lahti.fi
Telephone: +358 444826390
Internet address: <http://www.lahti.fi>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Hansel Oy (Hilma)
Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ad506254-3cd9-48f9-8418-7289ec7d1a10 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 01/06/2026 11:23:50 (UTC+00:00) Western European Time, GMT
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Notice publication number: 376237-2026
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