

377722-2026 - Result

Denmark – Photographic equipment – Agreement regarding Biometric Stations

OJ S 104/2026 02/06/2026

Contract or concession award notice – standard regime

Supplies - Services

1. Buyer

1.1. Buyer

Official name: Udenrigsministeriet

Email: mimo@POULSCHMITH.DK

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Agreement regarding Biometric Stations

Description: The contracting entity has conducted a tender with the following description: I) Background and purpose The Danish Ministry of Foreign Affairs (“MFA”) comprises the Ministry located in Copenhagen and a global network of embassies, consulates-General and Trade Commissions. The MFA wishes to conclude an agreement with one supplier regarding the delivery, support and maintenance of both stationary and mobile biometric stations. The biometric stations shall support the process related to issue of primarily passports at the MFA’s embassies around the world. The agreement regulates the development, delivery, support, and maintenance of the biometric stations. II) Main Services: The agreement covers the following main services: A) Implementation Services B) Delivery of biometric stations C) Maintenance and support A: Implementation Services The Supplier shall commence the delivery of Implementation Services immediately upon signing the Agreement. These services shall ensure that the Supplier can deliver biometric stations that are compatible with the Customer’s IT environment and support the intended use of the Biometric Stations. The Implementation Services include: a. Delivery of one Stationary Biometric Station b. Delivery of one Mobile Biometric Station c. Development and delivery of an API for installation on the Operator’s PCs. The API shall control the Stationary Biometric Station via a user interface for the Operator. d. Integration with the Customer’s operations provider (Statens IT) e. Delivery of Documentation f. Training of the Customer’s technical personnel The Implementation Services shall be delivered with due involvement of the Customer’s staff. Regardless, the Supplier is responsible for the overall planning and management of the process. B: Delivery Biometric Stations The Supplier shall deliver Stationary Biometric Stations and Mobile Biometric Stations for capture of biometrics for primarily passports. Stationary Biometric Stations shall mean a stationary device that uses embedded components to capture of photo, fingerprint, and signature of a person in at least a seated position. The Stationary Biometric Station shall be mounted to wall or floor depending on the individual operating scenario where the station shall be put into operation. The Customer expects to buy 100 stationary biometric stations during the term of the Agreement. Mobile Biometric Stations shall mean a mobile device that uses embedded components to capture photo, fingerprint, and signature of a person in at least a seated position. The size and shape of the mobile station allows it to be taken with you when travelling by car, bus, train, boat, and plane, for example. The Customer expects to buy 70

mobile biometric stations during the term of the Agreement. The Biometric stations shall include all parts such as computer/tablet, light stand, background etc. to the extent necessary in order to capture biometrics of a quality which comply with the requirements stated in the Agreement. C: Maintenance and support The Supplier shall provide support and maintenance for delivered Biometric Stations, covering all parts of the stations, including both hardware and software. Maintenance includes all proactive actions necessary to ensure that the solution operates in compliance with the requirements. This encompasses ongoing technical maintenance, preventive measures, and updates. Support includes all reactive actions arising from incidents or other support inquiries. The support shall address all types of questions related to the Biometric Stations and must include the possibility to provide support via video calls. The Supplier shall expect to collaborate with the Customer's operational supplier and technicians related to support and maintenance. In case of incidents requiring the replacement of components, the Supplier shall deliver the necessary components to the Customer, who will handle the replacement using its own technical staff. *** In general, reference is made to the tender material for more information.

Procedure identifier: 73b6fb7b-4801-4557-9903-7e99b95a3dba

Previous notice: 067b28b5-4ea5-466d-8d40-c6ad35e5ea47-01

Internal identifier: UM

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: After receipt of initial tenders, the contracting entity will conduct individual negotiation meetings with all tenderers who have submitted an initial tender within the deadline stated. The negotiations will be conducted in accordance with the principle of equal treatment, and all tenderers will be given the same amount of time for negotiations with the contracting entity. Successive stages are not used in order to limit the number of tenders to be negotiated. After the negotiations, the contracting entity may choose to issue revised tender documents for further initial or final tenders. The tenderers will be informed thereof at the same time with an invitation to submit an initial or final tender. The contracting entity reserves the right to award the agreement on the basis of the first initial tender. The contracting entity will not pay a participation fee to the tenderers. For further information on the process of the negotiations, reference is made to the tender specifications. Due to a system error, this notice incorrectly states "Yes" to "The procedure is conducted in successive stages. In each stage, some applicants may be rejected". There will be no shortlisting after prequalification.

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 38650000 Photographic equipment

Additional classification (cpv): 30233310 Fingerprint readers, 35125110 Biometric sensors, 38651000 Cameras, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72261000 Software support services, 79132100 Electronic signature certification services

2.1.2. Place of performance

Postal address: Asiatisk Plads 2

Town: København V

Postcode: 1448

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

2.1.3. Value

Estimated value excluding VAT: 45 000 000,00 DKK

2.1.4. General information

Call for competition is terminated

Additional information: The following additional information were provided related to the procedure: Participation in the tender procedure may only take place by electronic means via the electronic tendering system used by the contracting entity. For access to the procurement documents, the candidate must be registered or register as a user. If the application contains several versions of the same document, the latest uploaded version will apply. All communication in connection with the tender procedure, including questions and answers, must take place through the electronic tendering system. Reference is made to the tender specifications and appendix B for information concerning questions and answers. Interested operators are requested to keep updated via the electronic tendering system. If the candidate encounters problems with the system, please contact support by e-mail, dksupport@eu-supply.com, or telephone (+45) 70 20 80 14. As its application, the candidate must submit an ESPD as preliminary documentation of the circumstances set out in section 148(1), paras (1)-(3) of the Danish Public Procurement Act (udbudsloven). It is not necessary for the candidate to sign the ESPD document. For groups of operators (e.g. a consortium), a separate ESPD must be submitted for each participating operator. Where the candidate is a group of operators, the ESPD document of each participant in the group must be signed by the participant in question. The candidate heading the group and submitting the application is not required to sign its ESPD document. If the candidate relies on the capacities of other entities, an ESPD must be submitted for and signed by each of the entities on which it relies. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must provide documentation of the information submitted in the ESPD pursuant to sections 151-152, cf. section 153 of the Danish Public Procurement Act. As an alternative to the documentation mentioned in sections 153-155, 157 and 158 of the Danish Public Procurement Act, the applicant and tenderer may submit to the contracting entity a certificate of registration in an official list of approved economic operators, see section 156 of the Danish Public Procurement Act, issued by the competent authority. The contracting entity only accepts certificates of registration in an official list from applicants and tenderers established in the country holding the official list. The candidate must also submit a letter of commitment in which the entity /entities on which the candidate relies has/have undertaken joint and several liability with the candidate if the candidate is awarded the contract. The form is enclosed as an attachment to the tender specifications. The contracting entity will select the number of candidates by applying the selection criteria stated in this contract notice, unless the contracting entity receives no more than the stated number of compliant requests for participation. It should be noted that the amount is an estimate of the expected contract price for the entire term of the contract, including the price of all options. The estimate is based on historical consumption combined with an estimate of future resource needs. It should be noted that each candidate may only submit one application for prequalification. The contracting entity may use the procedure of section 159(5) of the Danish Public Procurement Act in the event that applications or tenders do not comply with the formal requirements of the tender documents. Attention is drawn to Article 5k in Regulation (EU) No 833/2014, as amended, which applies to the tender procedure. The provision contains a prohibition against award of contracts to Russian companies and Russian-controlled companies etc. (reference is made to Article 5k, section 1, for the precise definition of the operators that are subject to the prohibition). The

contracting entity reserves the right to require at any time during the tender process that the economic operators prove that they are not subject to the prohibition, for example by requiring a declaration to this effect and/or documentation regarding the place of establishment and ownership of the economic operators and any subcontractors. It should be noted that the indicated term of the agreement is calculated from the Acceptance Date. In addition to the indicated duration of contract, an expiry phase that is flexible in time will be required when the contract is at an end in order to ensure an undisturbed continuation of the stations in connection with a possible re-tender. The contracting entity expects to conduct 1 negotiation with each tenderer based on the initial offer. For further information on the process of the negotiations, reference is made to the tender specifications. The contracting entity will pay no remuneration for participating in this tender procedure.

Legal basis:

Directive 2014/24/EU

Danish Public Procurement Act (Act No. 1564 of 15 December 2015 as amended) - The tender procedure is covered by the Danish Public Procurement Act (Act No. 1564 of 15 December 2015 as amended), which implements the Public Procurement Directive (Directive 2014/24/EU).

5. Lot

5.1. Lot: LOT-0000

Title: Agreement regarding Biometric Stations

Description: The contracting entity has conducted a tender with the following description: I) Background and purpose The Danish Ministry of Foreign Affairs ("MFA") comprises the Ministry located in Copenhagen and a global network of embassies, consulates-General and Trade Commissions. The MFA wishes to conclude an agreement with one supplier regarding the delivery, support and maintenance of both stationary and mobile biometric stations. The biometric stations shall support the process related to issue of primarily passports at the MFA's embassies around the world. The agreement regulates the development, delivery, support, and maintenance of the biometric stations. II) Main Services: The agreement covers the following main services: A) Implementation Services B) Delivery of biometric stations C) Maintenance and support A: Implementation Services The Supplier shall commence the delivery of Implementation Services immediately upon signing the Agreement. These services shall ensure that the Supplier can deliver biometric stations that are compatible with the Customer's IT environment and support the intended use of the Biometric Stations. The Implementation Services include: a. Delivery of one Stationary Biometric Station b. Delivery of one Mobile Biometric Station c. Development and delivery of an API for installation on the Operator's PCs. The API shall control the Stationary Biometric Station via a user interface for the Operator. d. Integration with the Customer's operations provider (Statens IT) e. Delivery of Documentation f. Training of the Customer's technical personnel The Implementation Services shall be delivered with due involvement of the Customer's staff. Regardless, the Supplier is responsible for the overall planning and management of the process. B: Delivery Biometric Stations The Supplier shall deliver Stationary Biometric Stations and Mobile Biometric Stations for capture of biometrics for primarily passports. Stationary Biometric Stations shall mean a stationary device that uses embedded components to capture of photo, fingerprint, and signature of a person in at least a seated position. The Stationary Biometric Station shall be mounted to wall or floor depending on the individual operating scenario where the station shall be put into operation. The Customer expects to buy 100 stationary biometric stations during the term of the Agreement. Mobile Biometric Stations shall mean a mobile device that uses embedded components to capture photo, fingerprint, and signature of a person in at least a

seated position. The size and shape of the mobile station allows it to be taken with you when travelling by car, bus, train, boat, and plane, for example. The Customer expects to buy 70 mobile biometric stations during the term of the Agreement. The Biometric stations shall include all parts such as computer/tablet, light stand, background etc. to the extent necessary in order to capture biometrics of a quality which comply with the requirements stated in the Agreement. C: Maintenance and support The Supplier shall provide support and maintenance for delivered Biometric Stations, covering all parts of the stations, including both hardware and software. Maintenance includes all proactive actions necessary to ensure that the solution operates in compliance with the requirements. This encompasses ongoing technical maintenance, preventive measures, and updates. Support includes all reactive actions arising from incidents or other support inquiries. The support shall address all types of questions related to the Biometric Stations and must include the possibility to provide support via video calls. The Supplier shall expect to collaborate with the Customer's operational supplier and technicians related to support and maintenance. In case of incidents requiring the replacement of components, the Supplier shall deliver the necessary components to the Customer, who will handle the replacement using its own technical staff. *** In general, reference is made to the tender material for more information.

Internal identifier: UM

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5.1.2. Place of performance

Postal address: Asiatisk Plads 2

Town: København V

Postcode: 1448

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

5.1.3. Estimated duration

Duration: 96 Months

5.1.5. Value

Estimated value excluding VAT: 45 000 000,00 DKK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 118470-2024

Additional information: The following additional information were provided related to the procedure: Participation in the tender procedure may only take place by electronic means via the electronic tendering system used by the contracting entity. For access to the procurement documents, the candidate must be registered or register as a user. If the application contains several versions of the same document, the latest uploaded version will apply. All communication in connection with the tender procedure, including questions and answers,

must take place through the electronic tendering system. Reference is made to the tender specifications and appendix B for information concerning questions and answers. Interested operators are requested to keep updated via the electronic tendering system. If the candidate encounters problems with the system, please contact support by e-mail, dksupport@eu-supply.com, or telephone (+45) 70 20 80 14. As its application, the candidate must submit an ESPD as preliminary documentation of the circumstances set out in section 148(1), paras (1)-(3) of the Danish Public Procurement Act (udbudsloven). It is not necessary for the candidate to sign the ESPD document. For groups of operators (e.g. a consortium), a separate ESPD must be submitted for each participating operator. Where the candidate is a group of operators, the ESPD document of each participant in the group must be signed by the participant in question. The candidate heading the group and submitting the application is not required to sign its ESPD document. If the candidate relies on the capacities of other entities, an ESPD must be submitted for and signed by each of the entities on which it relies. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must provide documentation of the information submitted in the ESPD pursuant to sections 151-152, cf. section 153 of the Danish Public Procurement Act. As an alternative to the documentation mentioned in sections 153-155, 157 and 158 of the Danish Public Procurement Act, the applicant and tenderer may submit to the contracting entity a certificate of registration in an official list of approved economic operators, see section 156 of the Danish Public Procurement Act, issued by the competent authority. The contracting entity only accepts certificates of registration in an official list from applicants and tenderers established in the country holding the official list. The candidate must also submit a letter of commitment in which the entity /entities on which the candidate relies has/have undertaken joint and several liability with the candidate if the candidate is awarded the contract. The form is enclosed as an attachment to the tender specifications. The contracting entity will select the number of candidates by applying the selection criteria stated in this contract notice, unless the contracting entity receives no more than the stated number of compliant requests for participation. It should be noted that the amount is an estimate of the expected contract price for the entire term of the contract, including the price of all options. The estimate is based on historical consumption combined with an estimate of future resource needs. It should be noted that each candidate may only submit one application for prequalification. The contracting entity may use the procedure of section 159(5) of the Danish Public Procurement Act in the event that applications or tenders do not comply with the formal requirements of the tender documents. Attention is drawn to Article 5k in Regulation (EU) No 833/2014, as amended, which applies to the tender procedure. The provision contains a prohibition against award of contracts to Russian companies and Russian-controlled companies etc. (reference is made to Article 5k, section 1, for the precise definition of the operators that are subject to the prohibition). The contracting entity reserves the right to require at any time during the tender process that the economic operators prove that they are not subject to the prohibition, for example by requiring a declaration to this effect and/or documentation regarding the place of establishment and ownership of the economic operators and any subcontractors. It should be noted that the indicated term of the agreement is calculated from the Acceptance Date. In addition to the indicated duration of contract, an expiry phase that is flexible in time will be required when the contract is at an end in order to ensure an undisturbed continuation of the stations in connection with a possible re-tender. The contracting entity expects to conduct 1 negotiation with each tenderer based on the initial offer. For further information on the process of the negotiations, reference is made to the tender specifications. The contracting entity will pay no remuneration for participating in this tender procedure.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: See Tender Specifications, Appendix A.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality

Description: See Tender Specifications, Appendix A.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenævnet for Udbud

Information about review deadlines: Pursuant to the Danish Act on the Complaints Board for Public Procurement, etc. (lov om Klagenævnet for Udbud m.v.) (the Act is available (in Danish) at www.retsinformation.dk), the following deadlines apply to the lodging of complaints:

Complaints of not having been selected must be submitted to the Danish Complaints Board for Public Procurement before the expiry of 20 calendar days, see section 7(1) of the Act, from the day after submission of notification to the candidates concerned of the identity of the successful tenderer where the notification is accompanied by an explanation of the grounds for the decision in accordance with section 2(1), para (1) of the Act and section 171(2) of the Danish Public Procurement Act. In other situations, complaints of award procedures, see section 7(2) of the Act, must be lodged with the Danish Complaints Board for Public Procurement before the expiry of: 1) 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that the contracting entity has entered into a contract. The deadline is calculated from the day after the day when the notice was published. 2) 30 calendar days calculated from the day after the day when the contracting entity has notified the candidates concerned that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into if the notification has included an explanation of the relevant grounds for the decision. 3) 6 months after the contracting entity entered into a framework agreement calculated from the day after the day when the contracting entity notified the candidates and tenderers concerned, see section 2(2) of the Act and section 171(4) of the Danish Public Procurement Act. 4) 20 calendar days calculated from the day after the contracting entity has submitted notification of its decision, see section 185(2) of the Danish Public Procurement Act. Not later than at the time of lodging a complaint with the Danish Complaints Board for Public Procurement, the complainant must notify the contracting entity in writing that a complaint has been lodged with the Danish Complaints Board for Public Procurement and whether the complaint was lodged during the standstill period, see section 6(4) of the Act. In cases where the complaint was not lodged within the standstill period, the complainant must furthermore indicate whether a suspensory effect of the complaint has been requested, see section 12(1) of the Act. The e-mail address of the Complaints Board for Public Procurement is klfu@naevneneshus.dk. The

Complaints Board's own complaints procedure is available at <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vejledning/>.

Organisation providing additional information about the procurement procedure:

Udenrigsministeriet

Organisation providing offline access to the procurement documents: Udenrigsministeriet

Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen

Organisation whose budget is used to pay for the contract: Udenrigsministeriet

Organisation executing the payment: Udenrigsministeriet

Organisation signing the contract: Udenrigsministeriet

6. Results

Value of all contracts awarded in this notice: 45 000 000,00 DKK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Biometric Solutions A/S

Tender:

Tender identifier: Agreement regarding Biometric Stations - Biometric Solutions A/S

Identifier of lot or group of lots: LOT-0000

Value of the tender: 34 429 000,00 DKK

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Agreement regarding Biometric Stations - Biometric Solutions A/S

Date on which the winner was chosen: 30/01/2026

Date of the conclusion of the contract: 22/05/2026

Organisation signing the contract: Udenrigsministeriet

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Udenrigsministeriet

Registration number: 4024777

Department: Udenrigsministeriet

Postal address: Asiatisk Plads 2

Town: København K

Postcode: 1448

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

Contact point: KAPS - Mikkel Mølgaard

Email: mimo@POULSCHMITH.DK

Telephone: +45 22336597

Internet address: <https://um.dk/>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/281426>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation signing the contract

Organisation whose budget is used to pay for the contract

Organisation executing the payment

8.1. ORG-0002

Official name: Klagenævnet for Udbud

Registration number: 37795526

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postcode: 8800

Country subdivision (NUTS): Østjylland (DK042)

Country: Denmark

Email: klfu@naevneneshus.dk

Telephone: +45 72405600

Internet address: <https://klfu.naevneneshus.dk/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Konkurrence- og Forbrugerstyrelsen

Registration number: 10294819

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postcode: 2500

Country subdivision (NUTS): Københavns omegn (DK012)

Country: Denmark

Email: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Biometric Solutions A/S

Size of the economic operator: Micro, small, or medium

Registration number: 32311261

Postal address: Mileparken 22

Town: Skovlunde

Postcode: 2740

Country subdivision (NUTS): Københavns omegn (DK012)

Country: Denmark

Email: info@biometric.dk

Telephone: +45 7199 8283

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: Mercell Holding ASA

Registration number: 980921565

Postal address: Askekroken 11

Town: Oslo

Postcode: 0277

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: eSender

Email: publication@mercell.com

Telephone: +47 21018800

Fax: +47 21018801

Internet address: <http://mercell.com/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 059eaabc-7144-4d82-8652-a6eb059637d0 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 29/05/2026 13:51:29 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 29/05/2026 14:30:59 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 377722-2026

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