

**France-Paris: Telephone operator services**  
**OJ S 119/2023 22/06/2023**  
**Contract notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: CDC HABITAT

Postal address: 33 avenue Pierre Mendès-France

Town: Paris

NUTS code: FR101 Paris

Postal code: 75013

Country: France

E-mail: [Cyril.gillain@cdc-habitat.fr](mailto:Cyril.gillain@cdc-habitat.fr)

Telephone: +33 650704221

**Internet address(es):**

Main address: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

[https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2023\\_Xgig6Q9bTF](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_Xgig6Q9bTF)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2023\\_Xgig6Q9bTF](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_Xgig6Q9bTF)

[achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2023\\_Xgig6Q9bTF](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_Xgig6Q9bTF)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2023\\_Xgig6Q9bTF](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_Xgig6Q9bTF)

[PCSLID=CSL\\_2023\\_Xgig6Q9bTF](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_Xgig6Q9bTF)

**I.6. Main activity**

Other activity: Immobilier

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

MARCHE RELATIF AUX PRESTATIONS DE SERVICES POUR LA GESTION ET LE TRAITEMENT DES DEMANDES D'INTERVENTIONS URGENTES EN HORAIRES DECALEES

Reference number: DAMG/PF/2023/290

**II.1.2. Main CPV code**

79511000 Telephone operator services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

MARCHE RELATIF AUX PRESTATIONS DE SERVICES POUR LA GESTION ET LE TRAITEMENT DES DEMANDES D'INTERVENTIONS URGENTES EN HORAIRES DECALEES

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

79511000 Telephone operator services

### **II.2.3. Place of performance**

NUTS code: FR101 Paris

### **II.2.4. Description of the procurement**

MARCHE RELATIF AUX PRESTATIONS DE SERVICES POUR LA GESTION ET LE TRAITEMENT DES DEMANDES D'INTERVENTIONS URGENTES EN HORAIRES DECALEES

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

MARCHE RELATIF AUX PRESTATIONS DE SERVICES POUR LA GESTION ET LE TRAITEMENT DES DEMANDES D'INTERVENTIONS URGENTES EN HORAIRES DECALEES

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/07/2023 Local time: 13:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates****IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

**IV.2.7. Conditions for opening of tenders**

Date: 21/07/2023 Local time: 13:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Renouvellement du marché à compter du 04/09/2023

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal Judiciaire de Paris

Postal address: Parvis du tribunal

Town: PARIS

Postal code: 75017

Country: France

Internet address: <https://www.tribunal-de-paris.justice.fr/75>

**VI.4.2. Body responsible for mediation procedures**

Official name: Tribunal Judiciaire de Paris

Postal address: Parvis du tribunal

Town: Paris

Postal code: 75017

Country: France

Internet address: <https://www.tribunal-de-paris.justice.fr/75>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Judiciaire de Paris

Postal address: Parvis du tribunal

Town: Paris

Postal code: 75017

Country: France

Internet address: <https://www.tribunal-de-paris.justice.fr/75>

**VI.5. Date of dispatch of this notice**

20/06/2023