

United Kingdom-Lowestoft: Repair and maintenance services of central heating

OJ S 166/2018 30/08/2018

**Contract notice
Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Waveney District Council
Postal address: Riverside, 4 Canning Road
Town: Lowestoft
NUTS code: UKH14 Suffolk
Postal code: NR33 0EQ
Country: United Kingdom
Contact person: Paul Aldrich
E-mail: Paul.Aldrich@eastsuffolk.gov.uk
Telephone: +44 1502523508

Internet address(es):Main address: www.eastsuffolk.gov.uk**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Lowestoft:-Repair-and-maintenance-services-of-central-heating./3DMX5BTQXQ>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.delta-esourcing.com

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Installation, Servicing, Maintenance and Responsive Repairs of Central Heating and Hot Water Systems

Reference number: PROC-1007-O-Open

II.1.2. Main CPV code

50720000 Repair and maintenance services of central heating

II.1.3.

Type of contract

Services

II.1.4. Short description

Waveney District Council is seeking to engage a suitably qualified and experienced service provider to provide a responsive and high quality standard of supply, installation, servicing and maintenance of central heating and hot water systems in its domestic properties and sheltered housing schemes across the Waveney District Council area.

II.1.5. Estimated total value

Value excluding VAT: 6 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

50721000 Commissioning of heating installations

II.2.3. Place of performance

NUTS code: UKH14 Suffolk

Main site or place of performance: Suffolk.

II.2.4. Description of the procurement

Waveney District Council is seeking to engage a suitably qualified and experienced service provider to provide a responsive and high quality standard of supply, installation, servicing and maintenance of central heating and hot water systems in its domestic properties and sheltered housing schemes across the Waveney District Council area. Interested parties should note that the area where services are required could increase as a result of the merger of Suffolk Coastal and Waveney District Councils creating a new Council to be known as East Suffolk District Council which is scheduled to commence operations during May 2019. The services required include, but are not limited to annual servicing to existing installed heating and hot water systems including gas, oil, electric, solid fuel units, air source heat pump and solar thermal together with all associated equipment, accessories and pipe work, comprehensive repair and maintenance to existing heating and hot water systems including gas, oil, electric, air source heat pump and solar thermal together with all associated equipment, accessories and pipe work, installation of new heating and hot water systems, upgrading of old existing heating and hot water systems, gas safety inspections and handling calls from tenants on behalf of Waveney District Council including provision of data in respect of such calls and provision of data, reports, gas safety certificates, service sheets and other documentation to the Council to enable it to maintain its Housing Management System (Orchard). The services also includes the requirement to provide a full 365 days per year, 24 hours per day service cover in respect of heating breakdown and repair with a 4 hour response time for urgent breakdowns. Any service provider appointed will be required to attend the Council's offices at Rotterdam Road for a half day per week, at its own cost.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.6.

Estimated value

Value excluding VAT: 6 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 07/01/2019 End: 06/01/2024

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please see the Invitation to Bid Documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Please see the Invitation to Bid Documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Please see the Invitation to Bid Documentation.

Section IV: Procedure

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 01/10/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/10/2018 Local time: 12:00

Place:

Waveney District Council, Riverside, 4 Canning Road, Lowestoft, Suffolk NR33 0EQ.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Five (5) years from contract commencement, subject to any contract extensions based on satisfactory performance.

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The Contracting Authority considers that this contract may be suitable for economic operators that are Small or Medium Enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

All dates and time periods specified in this notice are provisional and the Contracting Authority reserves the right to change them. The authority reserves the right not to award the contract. It reserves the right not to proceed with all or any part of the project detailed at II.1 above and in no circumstances will it be responsible for any costs incurred by economic operators as a result of the publication of this notice or otherwise in connection with their tenders. Full details of this tender can be found at www.delta-sourcing.com using the Tender Access Code 3DMX5BTQXQ]. Under this project the service provider is required participate actively in the economic and social regeneration of the locality in which the services are to be provided. Accordingly contract performance conditions may relate in particular to social and environmental considerations.

Interested parties should note that the Council will be placing great emphasis on previous experience and health and safety, to that end Bidders will be required to achieve a minimum threshold score of "Satisfactory" in respect of each of the following contract award criteria "Handling Calls from Tenants on Behalf of the Council "Annual Maintenance Service", "Responsive Maintenance and Repairs Service", "Installation Service" and "Health and Safety". Interested parties should also note that Bidders will be required to achieve a minimum threshold assessment of "Pass" in respect of each of the following contract award criteria "Format of Bid Response", "Details of Bidder", "Declaration of Interest", "Financial Information", "Insurance", "Financial Viability" and "Pricing Template"

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Lowestoft:-Repair-and-maintenance-services-of-central-heating./3DMX5BTQXQ>

To respond to this opportunity, please click here:

VI.4. Procedures for review

VI.4.1. Review body

Official name: Waveney District Council

Postal address: Riverside, 4 Canning Road

Town: Lowestoft

Postal code: NR33 0EQ

Country: United Kingdom

E-mail: Andrew.Jarvis@eastsuffolk.gov.uk

Internet address: www.eastsuffolk.gov.uk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Contracting Authority will incorporate a minimum ten (10) calendar days standstill period at the point information on the award of the contract is communicated to tenderers, in accordance with the Public Contracts Regulations 2015. This period allows unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract is entered into.

VI.5. Date of dispatch of this notice

28/08/2018