

379837-2026 - Planning

Norway – Software package and information systems – Procurement of a digital trade and quality system - health and care.

OJ S 105/2026 03/06/2026

Prior information notice or a periodic indicative notice used only for information

Supplies

1. Buyer

1.1. Buyer

Official name: Gjøvik Kommune

Email: anskaffelser@gjovik.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Procurement of a digital trade and quality system - health and care.

Description: MARKET SURVEY / RFI Gjøvik municipality is considering to procure a digital trade and quality system for the health and welfare services. The objective of this market survey is to: * Map out what systems are available in the market * Assess whether there are several tenderers who can cover the municipality's needs * Collect information as a basis for further procurement strategies The market survey is not a competition, but a non binding dialogue prior to any procurement, cf. the Public Procurement Regulations § 15-1.

DESCRIPTION OF NEED The municipality needs a system that can offer: * Knowledge based professional procedures for health personnel * System for competence development and training * Updated professional guidelines * Access via internet, mobile and outside work place

* Possibility for local adaptation and administration * Integration with electronic patient journal (EPJ) and/or a quality system

QUESTIONS TO BE ANSWERED 1. SUPPLIER AND SYSTEM 1.1. Can you describe the solution you offer that covers the need? 1.2. Which customers in the public sector currently use the system? Please provide references. 1.3. Is the system

standardised, or does it require adaptations when implementing? 2. FUNCTIONALITY 1.

SUPPLIER AND SYSTEM. State whether the solution offers the following functionality and briefly describes: 2.1. E-learning and/or competence management 2.2. Tests and/or

certification systems 2.3. Professional procedures and knowledge base 3. INTEGRATIONS

AND TECHNICAL CONDITIONS 3.1. Can the system be integrated with EPJ systems? If so, which ones? 3.2. Supported logon via Single Sign-On (SSO)? 3.3. Is access offered via mobile and/or tablet? 3.4. Is the system available via the Norwegian Health Network? 4. PRICE AND

COMMERCIAL TERMS 4.1. How is the system priced (describe the price model)? * Per user * Per inhabitant * Fixed price * Any other models 4.2. Which cost elements are included: * One-time fee * Annual license * Implementation Costs 4.3. What is included in the licence (e.g.

trade content, updates, support)? 4.4. What is typical annual cost for a municipality with approx. 30,000 inhabitants? 5. IMPLEMENTATION AND FOLLOW-UP 5.1. What is included in the implementation phase? 5.2. How much assistance from the contracting authority is normally necessary? 5.3. Are training and courses offered? Describe the extent and form. 5.4.

What is typical implementation time? 6. DIFFERENTIATION 6.1. What are you considering the most important conditions that separate your system from other equivalent systems in the market?

Internal identifier: 5879

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48814100 Nursing information system, 48814400 Clinical information system, 48814000 Medical information systems, 48810000 Information systems

2.1.2. Place of performance

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

3. Part

3.1. Part: PAR-0000

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Country subdivision (NUTS): Innlandet (NO020)

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3.1.6. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/5879>

3.1.9. Further information, mediation and review

Review organisation: Vestoppland og Valdres tingrett

Organisation providing more information on the review procedures: Gjøvik Kommune

8. Organisations

8.1. ORG-0001

Official name: Gjøvik Kommune

Registration number: 940155223

Postal address: Kauffeldts plass 1

Town: Gjøvik

Postcode: 2815

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Contact point: Håkon Nordberg Bakke

Email: anskaffelser@gjovik.kommune.no

Telephone: +47 61189500

Internet address: <https://www.gjovik.kommune.no/>

Buyer profile: <https://www.gjovik.kommune.no/>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vestoppland og Valdres tingrett

Registration number: 926723758

Postal address: Postboks 69

Town: Gjøvik

Postcode: 2801

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Email: vestre.innlandet.tingrett@domstol.no

Telephone: +47 61020200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/vestoppland-og-valdres-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

Notice information

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Publication date: 03/06/2026

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