

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 209/2016 28/10/2016

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

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**I.1. Name and addresses**

Official name: Arbeids- og velferdsdirektoratet, Økonomi- og styringsavdelingen, Anskaffelsesseksjonen (The Norwegian Labour and Welfare Administration, Economy and Management Division, The Procurement Section)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Sølvi Kristiansen

E-mail: [nav.anskaffelser.ikt@nav.no](mailto:nav.anskaffelser.ikt@nav.no)

Telephone: +47 21071000

Fax: +47 21071010

**Internet address(es):**

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/148985>

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

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**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

Procurement of security solutions.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: OSLO.

NUTS code NO Norge

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

The objective of the procurement is to ensure ICT Operation access to products and services in the area of 'Security Solutions'. This comprises i.a., but is not limited to, products for zone division and zone control (firewalls), products for load balancing of traffic, as well as consulting services.

The procurement shall further ensure ICT Operations maintenance of new and existing machinery and software in the area.

The procurement will consist of two main parts, a 'framework agreement part' and a 'maintenance part'.

1. 'The framework agreement part' shall include the purchase of software and machinery for the agency's security solutions. It will also include the purchase of services in the form of consultancy assistance in the areas of advising and design, operation, administration and maintenance.

2. 'The maintenance part' shall include the existing software and machinery, i.e. Software and machinery owned by NAV at the time the new agreement is signed, as well as software and machinery that is procured during the agreement period.

The framework agreement shall include the following areas:

- Purchase and maintenance of security barriers.
- Purchase and maintenance of solutions for load balancing of traffic.
- Purchase and maintenance of remote access solutions.
- Purchase and maintenance of solutions for content filtering and control.
- Purchase of consultancy assistances connected to advising, design and operation of security solutions.
- Purchase of solutions for ordering and administration of public SSL certificates.

Norwegian is to be used in both written and oral communication with the service provider.

There will also be a requirement that the services are initially executed at the Service Provider's premises in Oslo.

#### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 30200000 Computer equipment and supplies

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

The total scope is somewhat uncertain. NAV's modernisation program for ICT systems is

being carried out in the period 2012 — 2018. The program will primarily effect the agency's professional systems, but can also have affect on the agreement for security solutions, since the Modernisation Program will be able to make call-offs on the agreement.

The contract period is 2 years from contract signing. The contracting authority (Purchaser) has the option of an extension of the agreement for an additional 1+ 1 year.

Estimated value excluding VAT:

Range: between 32 000 000 and 40 000 000 NOK

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

#### **II.3. Duration of the contract or time limit for completion**

Duration in months: 024 (from the award of the contract)

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions related to the contract**

##### **III.1.1. Deposits and guarantees required**

##### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

##### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

##### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

#### **III.2. Conditions for participation**

##### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Qualification Requirement:

— The tenderer is required to be a legally established company.

Documentation requirement:

— Norwegian tenderers: Company registration certificate from the Brønnøysund Register Centre

— Foreign tenderers: Certificate for registration in the company register as prescribed in the legislation of the country in which the tenderer is established.

Qualification Requirement:

Norwegian tenderers must have their tax and VAT payments in order.

Documentation requirement:

— Norwegian tenderers: A Tax and VAT certificate from the tax authorities. The certificate shall not be older than six months from the deadline for requests to participate in the tender contest.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Qualification Requirement:

— The tenderer is required to have good financial solidity.

Documentation requirement:

— The Contracting Authority will obtain a credit rating carried out by Experian; see [www.Experian.no](http://www.Experian.no).

If the tenderer feels that the credit rating will not provide an accurate picture, please send supplementary information together with the qualification application.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Qualification Requirement:

Good implementation ability is required.

Documentation requirement:

A description of the supplier's implementation ability that includes

— A description of relevant units at the Tenderer's disposal.

— Number of relevant resources in accordance with the nature and scope of the procurement with the following competence

- Technical product expertise
- Functional expertise within security
- Employees connected to the tenderer's support apparatus.
- Project management
- Employees connected to research/further development within security.

The template in annex 2 applies for other line points. The personnel proposed to the assignment shall not be specified, and CVs not submitted.

Regarding the above named description, the Tenderer must take into account the contents of point 1.3 and 1.4 in the qualification documentation.

Qualification Requirement:

— Experience from similar assignments is required.

Documentation requirement:

Description of the tenderer's (up to) three most important contracts in the last three years.

Description on each delivery shall include

— recipient/contracting authority

— duration

— specialist area, ref. point 1.4.

— Value (if the value cannot be specified due to confidentiality requirements, the tenderer is asked to specify the number of man-labour years for the Tenderer's input)

— The tenderer's role/area of responsibility

— brief description of the assignment.

— system/technology used

The template in annex 3 shall be used for this point

Name and contact details for the reference client's contact person who can confirm this information must be provided on request.

Qualification Requirement:

A good, efficient quality assurance system is required.

Documentation requirement:

— A brief description of the service provider's general methods and processes that are relevant in ensuring the quality of the service. There should be no sales text, product descriptions or descriptions of experience.

— An account of the company's quality assurance system and any certificates issued by independent bodies.

#### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: Ability to fulfil the contract: 40 %

Experience from similar deliveries: 50 %

Quality assurance: 10 %.

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

16-4106

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

28.11.2016 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

26.10.2016