

380379-2026 - Competition

France – Information technology services – Accord cadre relatif à la mise en place de services et solutions de détection, supervision, et protection du SI - (SOC, EDR/EPP, SIEM, WAF, Antispam)

OJ S 105/2026 03/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: GCS SARA

Email: gwendoline.lucas@sante-ara.fr

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Accord cadre relatif à la mise en place de services et solutions de détection, supervision, et protection du SI - (SOC, EDR/EPP, SIEM, WAF, Antispam)

Description: Le présent marché a pour objectif de confier à un ou plusieurs prestataires spécialisés la mise en place et l'exploitation de solutions de détection, supervision, protection du système d'information permettant : - La mise en oeuvre et l'exploitation des outils de détection et de réponse, notamment les solutions de type EDR / EPP, SIEM et SOAR ; - La supervision de sécurité du système d'information des établissements de santé ; - La détection des événements et incidents de cybersécurité, y compris les comportements anormaux et les menaces avancées ; - La qualification, l'analyse et la priorisation des alertes ; - L'assistance à la réponse à incident, en coordination avec les équipes internes et avec le CERT Santé et éventuellement avec le CERT-FR ; - La réduction des délais de détection (MTTD) et de réaction (MTTR) ; - La production de reporting, d'indicateurs et de recommandations contribuant à l'amélioration continue du niveau de sécurité.

Procedure identifier: f8a06924-70b0-43c9-a1a9-32bac7122db1

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

2.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations de services de centre d'opération de sécurité (SOC) et management de la détection.

Description: Consulter le CCTP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.e-marchespublics.com/appele-offre/1164422>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.e-marchespublics.com/appele-offre/1164422>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/07/2026 23:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

5.1. Lot: LOT-0002

Title: Solution de protection et de détection des points de terminaison (EDR/EPP)

Description: Consulter le CCTP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.e-marchespublics.com/appel-offre/1164422>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.e-marchespublics.com/appel-offre/1164422>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Allowed

Deadline for receipt of tenders: 17/07/2026 23:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

5.1. Lot: LOT-0003

Title: Solution de supervision des événements et des informations de sécurité (SIEM)

Description: Consulter le CCTP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

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Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

5.1. Lot: LOT-0004

Title: Solution de Pare-feu applicatif web (WAF)

Description: Consulter CCTP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

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Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

5.1. Lot: LOT-0005

Title: Solution de sécurisation des flux de messagerie (Anti-spam/Antiphishing)

Description: Consulter CCTP

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

5.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Additional information: Les prestations sont exécutées en région Auvergne Rhône Alpes au siège des bénéficiaires.

5.1.3. Estimated duration

Duration: 24 Months

5.1.6. General information

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The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

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Framework agreement:

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Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

8. Organisations

8.1. ORG-0001

Official name: GCS SARA

Registration number: 84467690800016

Town: Aubière

Postcode: 63170

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Email: gwendoline.lucas@sante-ara.fr

Telephone: +33 427826669

Roles of this organisation:

Buyer

Central purchasing body acquiring supplies and/or services intended for other buyers

8.1. ORG-0002

Official name: Tribunal administratif de Clermont-Ferrand
Registration number: 176 300 051 00024
Town: CLERMONT FERRAND
Postcode: 63033
Country subdivision (NUTS): Puy-de-Dôme (FRK14)
Country: France

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: DEMATIS
Registration number: 45072478600030
Town: Paris
Postcode: 75015
Country subdivision (NUTS): Paris (FR101)
Country: France
Email: contact@dematis.com
Telephone: +33 172365548
Internet address: www.dematis.com

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 729868f7-7c27-4a5e-83d8-e19a7038f85e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 02/06/2026 16:00:07 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: French
Notice publication number: 380379-2026
OJ S issue number: 105/2026
Publication date: 03/06/2026