

United Kingdom-London: Collection agency services
OJ S 167/2018 31/08/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Financial Conduct Authority
Postal address: 12 Endeavour Square
Town: London
NUTS code: UK United Kingdom
Postal code: E20 1JN
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Telephone: +44 2070661000
Internet address(es):
Main address: www.fca.org.uk

I.1. Name and addresses

Official name: Payment Systems Regulator
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: <https://www.psr.org.uk/>

I.1. Name and addresses

Official name: Bank of England (BoE)
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: <https://www.bankofengland.co.uk/>

I.1. Name and addresses

Official name: Financial Ombudsman Service (FOS)
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: www.financial-ombudsman.org.uk/

I.1.

Name and addresses

Official name: Financial Services Compensation Scheme (FSCS)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: <https://www.fscs.org.uk/>

I.1. Name and addresses

Official name: Prudential Regulation Authority (PRA)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: <https://www.bankofengland.co.uk/prudential-regulation>

I.1. Name and addresses

Official name: Money Advice Service (MAS)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: <https://www.moneyadvice.service.org.uk/en>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.fca.bravosolution.co.uk

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.fca.bravosolution.co.uk

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

TEN-17-104 Debt Collection Framework

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3. Type of contract

Services

II.1.4. Short description

The FCA is seeking to set up a framework agreement for debt collection services for a 4-year period. The suppliers will form part of our debt collection process where we have exhausted all of the options available to us.

The FCA are looking to appoint up to three companies under this Framework Agreement.

The aim of this procurement exercise is to ensure:

- cost effective, efficient and timely collection of fines and fees,
- that the maximum amount of debt is recovered, and
- accurate accounting for and reporting on performance.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

See Section 11.1.4 above.

If you are interested in participating in this tender then you must register as a supplier on the BravoSolution eTendering System at www.fca.bravosolution.org.uk to access the project and download and complete the Selection Questionnaire documents by the deadline stated.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 3

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 048-105427](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/09/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Financial Conduct Authority

Town: London

Postal code: E20 1JN

Country: United Kingdom

VI.5. Date of dispatch of this notice

29/08/2018

