

**United Kingdom-Belfast: IT services: consulting, software development, Internet and support
OJ S 143/2021 27/07/2021
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Finance

Postal address: Land and Property Services, Lanyon Plaza, 7 Lanyon Place, Town Parks

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT13LP

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Antrim and Newtownabbey Borough Council

Postal address: Antrim Civic Centre 50 Stiles Way

Town: Antrim

NUTS code: UK United Kingdom

Postal code: BT41 2UB

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Ards and North Down Borough Council

Postal address: Town Hall, The Castle

Town: Bangor

NUTS code: UK United Kingdom

Postal code: BT20 4BT

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Armagh City Banbridge and Craigavon Borough Council

Postal address: Craigavon Civic and Conference Centre PO Box 66 Lakeview Road

Town: Craigavon

NUTS code: UK United Kingdom
Postal code: BT64 1AL
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Belfast City Council
Postal address: Belfast City hall
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT1 5GS
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Causeway Coast and Glens Borough Council
Postal address: Civic Headquarters Cloonavin 66 Portstewart Road
Town: Coleraine
NUTS code: UK United Kingdom
Postal code: BT52 1EY
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department for Communities NI
Postal address: Lighthouse Building, 1 Cromac Place
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT7 2JB
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department for Infrastructure NI
Postal address: Clarence Court Adelaide Street
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT2 8GB
Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department for the Economy NI

Postal address: Netherleigh, Massey Avenue

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT4 2JP

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department of Agriculture Environment and Rural Affairs NI

Postal address: Dundonald House

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT4 3SB

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department of Education NI

Postal address: Rathgael House

Town: Bangor

NUTS code: UK United Kingdom

Postal code: BT19 7PR

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department of Finance

Postal address: Clare House, 303 Airport Road West

Town: BELFAST

NUTS code: UK United Kingdom

Postal code: BT3 9ED

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department of Health NI

Postal address: Castle Buildings

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT4 3SQ

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Department of Justice NI

Postal address: Block B, Castle Buildings

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT4 3SG

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Derry City and Strabane District Council

Postal address: Council Offices, 98 Strand Road

Town: Derry

NUTS code: UK United Kingdom

Postal code: BT48 7NN

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Fermanagh and Omagh District Council

Postal address: The Townhall 2 Townhall Street

Town: Enniskillen

NUTS code: UK United Kingdom

Postal code: BT74 7BA

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Lisburn and Castlereagh City Council

Postal address: Island Civic Centre Lagan Valley Island The Island
Town: Lisburn
NUTS code: UK United Kingdom
Postal code: BT27 4RL
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Mid and East Antrim Borough Council
Postal address: The Braid 1-29 Bridge Street
Town: Ballymena
NUTS code: UK United Kingdom
Postal code: BT43 5EJ
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Mid Ulster District Council
Postal address: Dungannon Office Circular Road
Town: Dungannon
NUTS code: UK United Kingdom
Postal code: BT71 6DT
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: Newry Mourne and Down District Council
Postal address: District Council Offices O'Hagan House Monaghan Row
Town: Newry
NUTS code: UK United Kingdom
Postal code: BT35 8DJ
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1. Name and addresses

Official name: The Executive Office
Postal address: Stormont Castle
Town: Belfast
NUTS code: UK United Kingdom

Postal code: BT4 3TT

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

DoF, LPS - Nova Programme - Revenues and Benefits Delivery Partner Contract

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Land and Property Services ('LPS') has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person's allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum ('PIM') and Selection Questionnaire ('SQ').

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 13 848 679,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

72320000 Database services, 72268000 Software supply services, 72230000 Custom software development services, 72227000 Software integration consultancy services,

48800000 Information systems and servers, 48810000 Information systems, 48000000 Software package and information systems, 72250000 System and support services, 72222300 Information technology services, 48442000 Financial systems software package, 79800000 Printing and related services, 72316000 Data analysis services, 79940000 Collection agency services, 48900000 Miscellaneous software package and computer systems , 79500000 Office-support services, 79571000 Mailing services, 79400000 Business and management consultancy and related services, 64210000 Telephone and data transmission services, 79990000 Miscellaneous business-related services, 79714100 Tracing system services, 79720000 Investigation services, 66000000 Financial and insurance services, 66170000 Financial consultancy, financial transaction processing and clearing-house services, 63120000 Storage and warehousing services, 66112000 Deposit services, 79710000 Security services, 72220000 Systems and technical consultancy services, 72500000 Computer-related services, 72322000 Data management services, 72317000 Data storage services, 72224100 System implementation planning services, 72400000 Internet services, 72212200 Networking, Internet and intranet software development services, 72212211 Platform interconnectivity software development services, 72212220 Internet and intranet software development services , 72212400 Business transaction and personal business software development services, 72212482 Business intelligence software development services, 72212517 IT software development services, 72212600 Database and operating software development services, 72212610 Database software development services, 72212732 Data security software development services, 72212900 Miscellaneous software development services and computer systems, 72228000 Hardware integration consultancy services

II.2.3. Place of performance

NUTS code: UKN0 Northern Ireland

II.2.4. Description of the procurement

Land and Property Services ('LPS') has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person's allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum ('PIM') and Selection Questionnaire ('SQ').

II.2.5. Award criteria

Quality criterion - Name: Technical and Legal criteria — as per tender documents / Weighting: 60

Cost criterion - Name: Financial/Commercial criteria — as per tender documents / Weighting: 40

II.2.11. Information about options

Options: yes

Description of options:

Corrigendum Notice [2018/S 198-449107](#) clarified that the contract duration excluding extension periods is 132 months and not 108 months as stated in the original OJEU contract notice. That is an implementation period of up to 24 months and 108 months 9 years from

when the system goes live. Following this the contract has the option to extend the contract for 3 further periods of 12 months. The solution may also be required to support the integration of LPS's other ICT systems and infrastructure. This contract will be primarily be used by the Department of Finance's LPS but may also be used by other NICS Departments, their Agencies and other Non-Departmental Public Bodies. The services that may be required by the parties to the contract will be complimentary to those provided under the Revenues and Benefits Delivery Partner Contract. As indicated in the contract notice [2018/S 195-441388](#) the potential total value of the contract over the maximum contract term ranges from GBP 20 000 000 to GBP 80 000 000 exclusive of VAT. This range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 195-441388](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/07/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Equiniti ICS Ltd

Postal address: 205 Airport Road West

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT3 9ED

Country: United Kingdom

E-mail: bdbelfast@equiniti.com

Internet address: <https://etendersni.gov.uk/epps>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 80 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The figure indicated in V.2.4) of GBP 80 000 000.00 represents the potential value of the contract over the maximum contract term which ranges from GBP 20 000 000 to GBP 80 000 000 exclusive of VAT. As indicated in the contract notice ([2018/S 195-441388](#)) this range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term. Contract performance will be managed and monitored in accordance with the principles as outlined in the Procurement Guidance Note 01/12 'Contract Management', a link to which is below: <https://www.finance-ni.gov.uk/sites/default/files/publications/dfp/PGN-01012-Contract-Management-Principles-Procedures-25-Sept-2017.PDF>.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The UK does not have any such bodies with responsibility for appeal/mediation procedures apart from the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Town: Belfast

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

CPD complied with the Public Contracts Regulations 2015 and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision.

This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.

VI.5. Date of dispatch of this notice

22/07/2021