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**United Kingdom-Belfast: IT services: consulting, software development, Internet and support
2021/S 143-381668**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Official name: Department of Finance
Postal address: Land and Property Services, Lanyon Plaza, 7 Lanyon Place, Town Parks
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT13LP
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>
- I.1) **Name and addresses**
Official name: Antrim and Newtownabbey Borough Council
Postal address: Antrim Civic Centre 50 Stiles Way
Town: Antrim
NUTS code: UK United Kingdom
Postal code: BT41 2UB
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>
- I.1) **Name and addresses**

Official name: Ards and North Down Borough Council

Postal address: Town Hall, The Castle

Town: Bangor

NUTS code: UK United Kingdom

Postal code: BT20 4BT

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Armagh City Banbridge and Craigavon Borough Council

Postal address: Craigavon Civic and Conference Centre PO Box 66 Lakeview Road

Town: Craigavon

NUTS code: UK United Kingdom

Postal code: BT64 1AL

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Belfast City Council

Postal address: Belfast City hall

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT1 5GS

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Causeway Coast and Glens Borough Council

Postal address: Civic Headquarters Cloonavin 66 Portstewart Road

Town: Coleraine

NUTS code: UK United Kingdom

Postal code: BT52 1EY

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department for Communities NI
Postal address: Lighthouse Building, 1 Cromac Place
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT7 2JB
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department for Infrastructure NI
Postal address: Clarence Court Adelaide Street
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT2 8GB
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department for the Economy NI
Postal address: Netherleigh, Massey Avenue
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT4 2JP
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department of Agriculture Environment and Rural Affairs NI
Postal address: Dundonald House
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT4 3SB
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department of Education NI
Postal address: Rathgael House
Town: Bangor
NUTS code: UK United Kingdom
Postal code: BT19 7PR
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department of Finance
Postal address: Clare House, 303 Airport Road West
Town: BELFAST
NUTS code: UK United Kingdom
Postal code: BT3 9ED
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department of Health NI
Postal address: Castle Buildings
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT4 3SQ
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Department of Justice NI
Postal address: Block B, Castle Buildings
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT4 3SG
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Derry City and Strabane District Council

Postal address: Council Offices, 98 Strand Road

Town: Derry

NUTS code: UK United Kingdom

Postal code: BT48 7NN

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Fermanagh and Omagh District Council

Postal address: The Townhall 2 Townhall Street

Town: Enniskillen

NUTS code: UK United Kingdom

Postal code: BT74 7BA

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Lisburn and Castlereagh City Council

Postal address: Island Civic Centre Lagan Valley Island The Island

Town: Lisburn

NUTS code: UK United Kingdom

Postal code: BT27 4RL

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Mid and East Antrim Borough Council

Postal address: The Braid 1-29 Bridge Street

Town: Ballymena

NUTS code: UK United Kingdom

Postal code: BT43 5EJ

Country: United Kingdom

E-mail: SSDAdmin.cpd@finance-ni.gov.uk

Internet address(es):

Main address: <https://etendersni.gov.uk/epps>

Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Mid Ulster District Council
Postal address: Dungannon Office Circular Road
Town: Dungannon
NUTS code: UK United Kingdom
Postal code: BT71 6DT
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: Newry Mourne and Down District Council
Postal address: District Council Offices O'Hagan House Monaghan Row
Town: Newry
NUTS code: UK United Kingdom
Postal code: BT35 8DJ
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.1) **Name and addresses**

Official name: The Executive Office
Postal address: Stormont Castle
Town: Belfast
NUTS code: UK United Kingdom
Postal code: BT4 3TT
Country: United Kingdom
E-mail: SSDAdmin.cpd@finance-ni.gov.uk
Internet address(es):
Main address: <https://etendersni.gov.uk/epps>
Address of the buyer profile: <https://etendersni.gov.uk/epps>

I.2) **Information about joint procurement**

The contract involves joint procurement
The contract is awarded by a central purchasing body

I.4) **Type of the contracting authority**

Body governed by public law

I.5) **Main activity**

General public services

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

DoF, LPS - Nova Programme - Revenues and Benefits Delivery Partner Contract

II.1.2) **Main CPV code**

72000000 IT services: consulting, software development, Internet and support

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

Land and Property Services ('LPS') has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person's allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum ('PIM') and Selection Questionnaire ('SQ').

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 13 848 679.00 GBP

II.2) **Description**

II.2.2) **Additional CPV code(s)**

72320000 Database services
72268000 Software supply services
72230000 Custom software development services
72227000 Software integration consultancy services
48800000 Information systems and servers
48810000 Information systems
48000000 Software package and information systems
72250000 System and support services
72222300 Information technology services
48442000 Financial systems software package
79800000 Printing and related services
72316000 Data analysis services
79940000 Collection agency services
48900000 Miscellaneous software package and computer systems
79500000 Office-support services
79571000 Mailing services
79400000 Business and management consultancy and related services
64210000 Telephone and data transmission services
79990000 Miscellaneous business-related services
79714100 Tracing system services
79720000 Investigation services
66000000 Financial and insurance services
66170000 Financial consultancy, financial transaction processing and clearing-house services
63120000 Storage and warehousing services
66112000 Deposit services
79710000 Security services
72220000 Systems and technical consultancy services

72500000 Computer-related services
72322000 Data management services
72317000 Data storage services
72224100 System implementation planning services
72400000 Internet services
72212200 Networking, Internet and intranet software development services
72212211 Platform interconnectivity software development services
72212220 Internet and intranet software development services
72212400 Business transaction and personal business software development services
72212482 Business intelligence software development services
72212517 IT software development services
72212600 Database and operating software development services
72212610 Database software development services
72212732 Data security software development services
72212900 Miscellaneous software development services and computer systems
72228000 Hardware integration consultancy services

II.2.3) **Place of performance**

NUTS code: UKN0 Northern Ireland

II.2.4) **Description of the procurement:**

Land and Property Services ('LPS') has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person's allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum ("PIM") and Selection Questionnaire ('SQ').

II.2.5) **Award criteria**

Quality criterion - Name: Technical and Legal criteria — as per tender documents / Weighting: 60

Cost criterion - Name: Financial/Commercial criteria — as per tender documents / Weighting: 40

II.2.11) **Information about options**

Options: yes

Description of options:

Corrigendum Notice [2018/S 198-449107](#) clarified that the contract duration excluding extension periods is 132 months and not 108 months as stated in the original OJEU contract notice. That is an implementation period of up to 24 months and 108 months 9 years from when the system goes live. Following this the contract has the option to extend the contract for 3 further periods of 12 months. The solution may also be required to support the integration of LPS's other ICT systems and infrastructure. This contract will be primarily be used by the Department of Finance's LPS but may also be used by other NICS Departments, their Agencies and other Non-Departmental Public Bodies. The services that may be required by the parties to the contract will be complimentary to those provided under the Revenues and Benefits Delivery Partner Contract. As indicated in the contract notice [2018/S 195-441388](#) the potential total value of the contract over the maximum contract term ranges from GBP 20 000 000 to GBP 80 000 000 exclusive of VAT. This range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to

legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive dialogue

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 195-441388](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 1

Title:

Contract

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

09/07/2021

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Equiniti ICS Ltd

Postal address: 205 Airport Road West

Town: Belfast

NUTS code: UK United Kingdom

Postal code: BT3 9ED

Country: United Kingdom

E-mail: bdbelfast@equiniti.com

Internet address: <https://etendersni.gov.uk/epps>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 80 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The figure indicated in V.2.4) of GBP 80 000 000.00 represents the potential value of the contract over the maximum contract term which ranges from GBP 20 000 000 to GBP 80 000 000 exclusive of VAT. As indicated in the contract notice (2018/S 195-441388) this range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term. Contract performance will be managed and monitored in accordance with the principles as outlined in the Procurement Guidance Note 01/12 'Contract Management', a link to which is below: <https://www.finance-ni.gov.uk/sites/default/files/publications/dfp/PGN-01012-Contract-Management-Principles-Procedures-25-Sept-2017.PDF>.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: The UK does not have any such bodies with responsibility for appeal/mediation procedures apart from the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Town: Belfast

Country: United Kingdom

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

CPD complied with the Public Contracts Regulations 2015 and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.

VI.5) **Date of dispatch of this notice:**

22/07/2021