382235-2026 - Competition

Ireland – Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment – 25-040F Provision of Multifunctional Print Devices and Related Services
OJ S 106/2026 04/06/2026
Contract or concession notice – standard regime
Services - Supplies

1. Buyer

1.1. Buyer

Official name: Uisce Éireann
Email: tenders@water.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services
Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: 25-040F Provision of Multifunctional Print Devices and Related Services
Description: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a ‘follow-me’ print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.
Procedure identifier: 4855abce-f7d6-47cf-b37f-103aa41cf8de
Internal identifier: 25-040F Provision of Multifunctional Print Devices and Related Services
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Additional nature of the contract: Supplies
Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50313200 Photocopier maintenance services, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30200000 Computer equipment and supplies, 30121200 Photocopying equipment, 30121100 Photocopiers

2.1.2. Place of performance

Town: Dublin
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a ‘follow-me’ print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

2.1.3. Value

Estimated value excluding VAT: 3 658 537,00 EUR
Maximum value of the framework agreement: 3 658 537,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: 25-040F Provision of Multifunctional Print Devices and Related Services
Description: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a ‘follow-me’ print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
Additional classification (cpv): 50313200 Photocopier maintenance services, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30200000 Computer equipment and supplies, 30121200 Photocopying equipment, 30121100 Photocopiers

Options:

Description of the options: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a ‘follow-me’ print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

5.1.2. Place of performance

Town: Dublin
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information: The Contracting Entity intends to establish a single supplier framework to provide support and maintenance of our existing fleet of 200 print and plotting devices across our offices in Ireland. This includes the support and maintenance of a ‘follow-me’ print software solution and scan to e-mail. The tender will also include the option to add devices to the supported fleet either through lease, rent or outright purchase. Tenderers will be evaluated on their ability to manage the fleet, providing this service across all office locations and the ability provide next business day support for deliveries and maintenance. The estimated value of the contract is inclusive of indexation of €420,420 exclusive of VAT over the maximum term of the framework agreement. Regulation 97(1)(a) of the European Union (Award of Contracts by Utility Undertakings) Regulations 2016 (SI 286/2016) (the Utilities Regulations 2016) will apply to any further uplifts required to take account of further inflation [The framework is for [5] years with [3] annual extensions ([5+1+1+1])]. Full details are contained in the attached procurement documents.

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 3

5.1.5. Value

Estimated value excluding VAT: 3 658 537,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 30/06/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8295234

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8295234

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 08/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: As per tender docs

Financial arrangement: As per tender Doc

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Uisce Éireann

Organisation providing offline access to the procurement documents: Uisce Éireann

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Uisce Éireann

Organisation processing tenders: Uisce Éireann

8. Organisations

8.1. ORG-0001

Official name: Uisce Éireann
Registration number: 530363
Town: Dublin
Postcode: D01 NP86
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: tenders@water.ie
Telephone: 1800278278
Buyer profile: www.water.ie
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: ce7b1238-d9a1-410f-a814-000f49df0f60 - 01
Form type: Competition

Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 03/06/2026 12:40:28 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 382235-2026
OJ S issue number: 106/2026
Publication date: 04/06/2026