

Norway-Kristiansand S: Software package and information systems

OJ S 211/2015 30/10/2015

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Sørlandet Sykehus HF (Sørlandet Hospital)

Postal address: Egsveien 100

Town: Kristiansand S

Postal code: 4615

Country: Norway

For the attention of: Bjarte Borge Pedersen

E-mail: bjarte.borge.pedersen@sshf.no

Telephone: +47 37075174

Fax: +47 37014086

Internet address(es):Electronic access to information: <http://permalink.mercell.com/53694690.aspx>Electronic submission of tenders and requests to participate: <http://permalink.mercell.com/53694690.aspx>**Additional information can be obtained from:**

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53694690.aspx>**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53694690.aspx>**Tenders or requests to participate must be submitted:** Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.comInternet address: <http://permalink.mercell.com/53694690.aspx>**I.2. Type of the contracting authority**

Regional or local authority

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Document management and improvement system.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: The hospitals named in the documents.

NUTS code NO03 Sør-Østlandet

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Sørlandet Hospital, Sunnaas Hospital, Telemark Hospital, Hospital Partner and Betanien Hospital invite tenderers to a contest with negotiation about entry of agreement on adaptation, introduction and maintenance of documentation management and improvement system.

The document management and improvement system shall support standardised work processes in improvement work and document management.

The document management system shall be an archive, management and publication tool for business management on all levels and areas in the organisation.

The improvement system shall support work with unwanted events, complaints, internal and external audits and inspection, risk evaluation and cause analyses and statistics, reporting and analysis.

The system shall safeguard the relevant legislation for processing and storage of sensitive information.

Regional and national standards for encoding/classification shall ensure precise definitions of target figures, encoding and repetitive information.

Functional and technical requirements of system solution shall be in accordance with national and regional requirements and guidelines.

The assignment comprises:

— Document management system at Telemark Hospital, Hospital Partners and Betanien Hospital.

— The improvement system at Sørlandet Hospital, Sunnaas Hospital, Telemark Hospital, Hospital Partner and Betanien Hospital.

Furthermore, there are options to the procurement for all of the health companies and non commercial hospitals with operational agreements in South-Eastern Regional Health Authority.

As of the date this is written, none of these have reported the need for a new procurement.

Tenderers can submit tender offers on one system that includes both standardised work processes in improvement work and document management, or can submit a tender offer on only 1 of the systems.

The solution should be highly user-friendly and have high accessibility and facilitate increased efficiency. At the same time it should provide a cost effect and secure operating system.

The Contracting Authority uses Mercell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. (<http://permalink.mercell.com/53694690.aspx>). Then follow the instructions on the website.

II.1.6. CPV code(s)

48000000 Software package and information systems, 48310000 Document creation software package, 50324100 System maintenance services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services , 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72264000 Software reproduction services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72268000 Software supply services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 8 000 000 NOK

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: K01 — Requirement: The business must not have arrears connected to the payment of taxes and duties to the government. Documented by: Certificate for tax and VAT. The certificate shall not be more than 6 months old. Any arrears must be explained / justified. Foreign tenderers must submit the corresponding confirmation that government taxes and fees have been paid in the country where the tenderer has its place of business.

K02 — Requirement: Tenderer shall be a legally established company. Documented by: Updated Company Registration Certificate or certificates of registration in professional register as determined by legislation in the country where the tenderer is established.

K03 — Requirement: Tenderer shall have sound professional conduct. Documentation: if during the past 5 years the tenderer has been convicted of corruption, fraud or money laundering, or guilty of criminal offences concerning professional conduct, the judgement and subject matter must be accounted for.

III.2.2. Economic and financial ability

List and brief description of conditions: K04 — Requirement: The Tenderer shall have sufficient economic and financial solidity to be able to fulfil the contractual obligations. Documented by: The Contracting Authority will assess the tenderer's fulfilment of the qualification requirements in the following manner:

Last submitted Annual Financial Statement with notes including auditor's statement.

— Income statement and balance sheet for the last six months if it is more than 6 months since the last Annual Financial Statement.

— Tenderers are free to substantiate their economic and financial standing by any other document, including for example by a parent company guarantee.

— The contracting authority will itself obtain a rating report from www.purehelp.no in order to verify that the tenderer has sufficient economic and financial ability.

The Contracting Authority will evaluate whether the tenderer has sufficient economic and financial solidity to fulfil the contractual obligations, i.a. with emphasis on whether or not the tenderer has profitable operations, positive cash flow in the last year, and positive equity.

III.2.3. Technical and professional ability

List and brief description of conditions:

K05 — Requirement: Tenderers shall have good qualifications and capacity related to the delivery. Documented by:

1. A brief and general description of the tenderer and their organisation and the areas of activity.

2. A confirmation that the tenderer has ability in the form of professional qualifications and capacity to undertake the assignment.

3. When filling out table 1 below, give an overview of the average total number of employees and the number of employed consultants in the last three years in the areas that are relevant to the procurement, as well as turn over of all employees and consultants at the tenderer.

K06 — Requirement: Tender must be able to demonstrate a good and well functioning quality assurance system. Documented by: Application shall contain a general description of quality assurance procedures for these types of procurements (not a description of the quality assurance procedures in general for the tenderer's activity). If sub-contracts shall be used, the tenderer is requested to describe how the methods for quality assurance for this actual procurement are safeguarded in the relationship between tenderer and the sub-contractors.

K07 — Requirement: The tenderer is required to have relevant experience from similar assignments. Documented by:

1. Number of relevant deliveries of document management and/or improvement systems during the last three (3) years.
2. A detailed description shall be given of one (1) to three (3) of the most important and most relevant deliveries in the last (3) years. Tenderer is requested to fill out Annex 4 — Reference list.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3

Objective criteria for choosing the limited number of candidates: — Relevant deliveries and references (ref. point 3.3.3) weighting: 40 %.

— The tenderer's capacity (ref. point 3.3.1) weighting: 40 %.

— Methods of quality assurance (ref. point 3.3.2) weighting: 20 %.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

15/07825

IV.3.2. Previous publication concerning this procedure

no

IV.3.3.

Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 27.11.2015 - 12:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.11.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

Souther-Eastern Regional Health Authority owns 11 underlying subsidiary health companies. These are:

- Akershus universitetssykehus HF (Akershus University Hospital);
- Vestre Viken HF (Vestre Viken Health Region);
- Oslo universitetssykehus HF (Oslo University Hospital);
- Sunnaas sykehus HF (Sunnaas Hospital);
- Sykehuset i Vestfold HF (SiV) (Vestfold Hospital);
- Sykehuset Innlandet HF (Innlandet Hospital);
- Sykehuset Telemark HF (Telemark Hospital);
- Sykehuset Østfold HF (Østfold Hospital);
- Sørlandet sykehus HF (Sørlandet Hospital);
- Sykehusapotekene HF (The Hospital Pharmacies);
- Sykehuspartner HF (Hospital Partners).

The region has operations agreements with 5 non commercial hospitals (non-profit /foundations):

- Betanien Hospital;
- Diakonhjemmet Hospital;
- Lovisenberg Diakonale Hospital;
- Martina Hansens Hospital;
- Revmatismesykehuset (Revmatisme Hospital).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

28.10.2015