

**Norway-Lysaker: Washing and dry-cleaning services**

**OJ S 121/2023 27/06/2023**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Forsvaret v/Forsvarets logistikkorganisasjon

National registration number: 988517860

Postal address: Lysaker Torg 45

Town: Lysaker

NUTS code: NO Norge

Postal code: 1366

Country: Norway

Contact person: Martine Melby Wold

E-mail: [marwold@mil.no](mailto:marwold@mil.no)

**Internet address(es):**

Main address: <https://permalink.mercell.com/206852513.aspx>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/206852513.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/206852513.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Defence

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Procurement of laundry services including associated services

Reference number: 2023001838

**II.1.2. Main CPV code**

98310000 Washing and dry-cleaning services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Procurement of laundry services including associated services.

The Norwegian Armed Forces is in need of laundry services, sewing services, repair services and maintenance services for various types of equipment, clothing, textiles and similar.

The procurement is divided into seven lots, which are divided into different service groups and based on geographical scope. The contracting authority will enter into one framework agreement with one tenderer per lot.

The estimated total value of the combined lots is NOK 635 million excluding VAT and including the options. The estimated maximum value of the combined lots is NOK 842 million excluding VAT and including options.

#### **II.1.5. Estimated total value**

Value excluding VAT: 842 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Lot 1: Laundry services service group 1 - Northern Norway area

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

#### **II.2.3. Place of performance**

NUTS code: NO07 Nord-Norge

#### **II.2.4. Description of the procurement**

The lot concerns service group 1: Laundry services including sewing services and small repairs in the Northern Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and aftercare of clothing, textiles, commissariat materiel and other materials. This includes various types of workwear, uniforms, bed linens, towels and other types of textiles and materials.
- Sewing services, specialised sewing and small repairs, including repair, adaptation, re-stitching, etc. of uniforms, workwear and other clothing and textiles.
- Handling laundry nets with tight-fitting clothing.
- Handling laundry nets on behalf of allied forces.
- Hire of bed linens, towels, chefs clothes and similar textiles.
- Stockholding
- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6.**

**Estimated value**

Value excluding VAT: 325 000 000,00 NOK

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Lot 2: Laundry services service group 1 - Central Norway area

Lot No: 2

**II.2.2. Additional CPV code(s)**

50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

**II.2.3. Place of performance**

NUTS code: NO0A3 Møre og Romsdal

NUTS code: NO06 Trøndelag

**II.2.4. Description of the procurement**

The lot concerns service group 1: Laundry services including sewing services and small repairs in the Central Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and aftercare of clothing, textiles, commissariat materiel and other materials. This includes various types of workwear, uniforms, bed linens, towels and other types of textiles and materials.
- Sewing services, specialised sewing and small repairs, including repair, adaptation, re-stitching, etc. of uniforms, workwear and other clothing and textiles.
- Handling laundry nets with tight-fitting clothing.
- Handling laundry nets on behalf of allied forces.
- Hire of bed linens, towels, chefs clothes and similar textiles.
- Stockholding
- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 63 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot 3: Laundry services service group 1 - Southwestern Norway area

Lot No: 3

##### **II.2.2. Additional CPV code(s)**

50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

##### **II.2.3. Place of performance**

NUTS code: NO092 Agder

NUTS code: NO0A1 Rogaland

NUTS code: NO0A Vestlandet

##### **II.2.4. Description of the procurement**

The lot concerns service group 1: Laundry services including sewing services and small repairs in the Southwestern Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and aftercare of clothing, textiles, commissariat materiel and other materials. This includes various types of workwear, uniforms, bed linens, towels and other types of textiles and materials.
- Sewing services, specialised sewing and small repairs, including repair, adaptation, re-stitching, etc. of uniforms, workwear and other clothing and textiles.
- Handling laundry nets with tight-fitting clothing.
- Handling laundry nets on behalf of allied forces.
- Hire of bed linens, towels, chefs clothes and similar textiles.
- Stockholding

- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 63 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 4: Laundry services service group 1 - Eastern Norway area

Lot No: 4

##### **II.2.2. Additional CPV code(s)**

50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

##### **II.2.3. Place of performance**

NUTS code: NO02 Innlandet

NUTS code: NO08 Oslo og Viken

NUTS code: NO091 Vestfold og Telemark

##### **II.2.4. Description of the procurement**

The lot concerns service group 1: Laundry services including sewing services and small repairs in the Eastern Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and aftercare of clothing, textiles, commissariat materiel and other materials. This includes various types of workwear, uniforms, bed linens, towels and other types of textiles and materials.

- Sewing services, specialised sewing and small repairs, including repair, adaptation, re-stitching, etc. of uniforms, workwear and other clothing and textiles.
  - Handling laundry nets with tight-fitting clothing.
  - Handling laundry nets on behalf of allied forces.
  - Hire of bed linens, towels, chefs clothes and similar textiles.
  - Stockholding
  - The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.
- The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 125 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 5: Laundry services service group 2 - Northern Norway area

Lot No: 5

##### **II.2.2. Additional CPV code(s)**

50820000 Repair services of leather personal goods, 50822000 Repair services of shoes, 50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

##### **II.2.3. Place of performance**

NUTS code: NO07 Nord-Norge

##### **II.2.4. Description of the procurement**

The lot concerns service group 2: Laundry services including industrial sewing, major repairs and upholstery services in the Northern Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and finishing of rucksacks, pockets for combat vests, covers, canvases, nets, bags and similar materials.
- Repair and maintenance of rucksacks, pockets for combat vests, covers, canvases, nets, bags and similar materials.
- Stockholding
- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The contracting authority will have an option for the delivery of shoe repair services.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 166 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority will have an option for the delivery of shoe repair services.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 6: Laundry services service group 2 - Southern Norway area

Lot No: 6

##### **II.2.2. Additional CPV code(s)**

50820000 Repair services of leather personal goods, 50822000 Repair services of shoes, 50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

##### **II.2.3. Place of performance**

NUTS code: NO09 Agder og Sør-Østlandet

NUTS code: NO02 Innlandet

NUTS code: NO0A3 Møre og Romsdal

NUTS code: NO08 Oslo og Viken

NUTS code: NO06 Trøndelag

NUTS code: NO0A Vestlandet

#### **II.2.4. Description of the procurement**

The lot concerns service group 2: Laundry services including industrial sewing, major repairs and upholstery services in the Southern Norway area.

The following services are included in the lot:

- Washing, cleaning, impregnation and other treatment and finishing of rucksacks, pockets for combat vests, covers, canvases, nets, bags and similar materials.

- Repair and maintenance of rucksacks, pockets for combat vests, covers, canvases, nets, bags and similar materials.

- Stockholding

- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The contracting authority will have an option for the delivery of shoe repair services.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 1 are included in the delivery.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 83 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority will have an option for the delivery of shoe repair services.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 7: Laundry services service group 3 - Finnmark area

Lot No: 7

### **II.2.2. Additional CPV code(s)**

50830000 Repair services of garments and textiles, 98310000 Washing and dry-cleaning services

### **II.2.3. Place of performance**

NUTS code: NO074 Troms og Finnmark

### **II.2.4. Description of the procurement**

The lot concerns service group 3: Laundry services including the hire of bed linens, towels and similar textiles in the Finnmark area.

The following services are included in the lot:

- Washing of different types of textiles.
- Hire of bed linens, towels, chefs clothes and similar textiles.
- The service includes all handling of the material, including transport with pick-up and delivery at the contracting authority's various locations.

The description of the requirements is not exhaustive, and materials and services that are naturally associated with service group 3 are included in the delivery.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 17 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option to extend for 1 (one) year at a time for a further 3 (three) years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Qualification requirement: Tenderers must be registered in a company register or a trade register in the country where the tenderer is established. Documentation requirements:

Norwegian tenderers: Company Registration Certificate. Foreign tenderers: Confirmation that the tenderer is registered in a company register, professional register or a trade register in the state where the tenderer is established.

### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Qualification requirement: Tenderers must have the required economic and financial capacity to fulfil the contract. It is sufficient to fulfil the requirement if the tenderer has achieved credit rating 'credit worthy' or equivalent. Documentation requirement: Credit rating from a certified credit rating agency, based on the last accounting data. The rating must not be older than 3 months.

### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Qualification requirement: Tenderers must have good experience from similar assignments. Good experience means that the Tenderer has completed several similar deliveries. Similar deliveries means deliveries of laundry services within the service groups specified in Annex B-2, Annex B-6 and Annex B-8. Documentation requirement: Tenderers must complete Part 1 Annex 6 Reference Form with an overview of the tenderer's 3 most relevant deliveries or services performed by the tenderer in the last three years. In order to ensure sufficient competition, documentation of deliveries that the tenderer carried out more than 3 years ago can also be taken into consideration. Tenderers can further document their qualifications by specifying services that the tenderer performs that are not carried out directly on behalf of a customer. The overview must include a report of: \* The name of the contracting authority, \* The value of the assignment \* The date of completion, \* Recipient contact details (name, telephone number and email), \* Brief description of the delivery. If a tenderer submits tender offers for several lots, it is sufficient for the tenderer to submit the requested documentation for the individual service group for which the tenderer is submitting a tender, see point 1.4 of the Procurement Rules for specification of the service groups. The form requirements stated above apply for each service group. It is the tenderer's responsibility to confirm relevance through the description.

Qualification requirement: Tenderers must have sufficient capacity to carry out the delivery. The delivery means deliveries related to the first year of the agreement, see Annex F - Administrative provisions, point 7 on the tenderer's obligation to build capacity during the agreement period. Documentation requirement: A description of the personnel, facilities and technical equipment available to the tenderer for the execution of the delivery. The description must include: \* Description of technical facilities, including the size and scope of the laundry /laundries, \* Description of transport capacity with a list of the vehicle fleet available to the tenderer for the execution of the delivery, \* Description of materials and technical equipment available to the tenderer for the execution of the delivery, \* Overview of the number of employees. The description must not exceed two A4 pages. Font Times New Roman, font size 12.

Qualification requirement: Tenderers must have a documented quality assurance system that must include as a minimum: 1) that the tenderer has procedures to ensure compliance with all laws and regulations to which the part of the organisation that will work on this contract is subject. 2) That the tenderer has an established quality assurance system for ethical trade. The system must ensure that the tenderer is suited to fulfil the contract obligations for ethical trade, see Annex G Ethical Requirements. The quality assurance system for ethical trade must, as a minimum, include \* Supply chain traceability; a description of key supply chains for this procurement. \* Anchoring and implementation of ethical requirements in the supply chain;

Ethical guidelines/Code of Conduct and declaration that these apply in supply chains associated with rental products delivered via this framework agreement Documentation requirements: To document that the requirement is fulfilled, both sub-requirements must be documented by: 1) A description of the tenderer's quality assurance methods. If a tenderer is certified in accordance with ISO 9001 or equivalent standards, it is sufficient to present a copy of a valid certificate to fulfil this requirement. It is the tenderer's responsibility to substantiate that a standard is equivalent. 2) Completed in Part 1 Annex 3B - Qualification Requirements for Ethical Trade. Note that in addition documentation must be submitted as requested in the annex; i) a description of the supplier chain for the three selected products, and ii) the tenderer's, or another actor's Code of Conduct. See Annex 3B for further information on what must be attached. The qualification requirement associated with sub-requirement 2 does not apply to lots 5 and 6.

Qualification requirement: Tenderers must have a documented and valid environmental management system with routines and structure that demonstrate how the tenderer safeguards relevant environmental considerations related to the services that will be delivered. The system must be connected with (an) executive entity/entities, and must include: 1) an environmental policy 2) an overview of the most significant environmental effects (environmental aspects) of the company 3) proof that the company sets environmental requirements for its subcontractors 4) a description of the organisation and division of responsibility in environmental works 5) a description of the company's preparedness plan for handling emergency situations with risk of unfavourable environmental effects 6) a description of the resources that are necessary to establish, implement, maintain and continually improve the environmental management system. Documentation requirement: A description of the environmental measures that are implemented in the company which shows that the system includes the points above. If a tenderer is certified in accordance with ISO 14001, Eco-lighthouse, EMAS or equivalent standards, it is sufficient to present a copy of a valid certificate.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 25/08/2023 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6.**

## **Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 29/12/2023

### **IV.2.7. Conditions for opening of tenders**

Date: 25/08/2023 Local time: 12:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Oslo Tingrett

Town: Oslo

Country: Norway

### **VI.5. Date of dispatch of this notice**

22/06/2023