

Denmark-Søborg: Software supply services
OJ S 121/2023 27/06/2023
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Rejsekort & Rejseplan A/S

National registration number: 27332072

Postal address: Automatikvej 1, 1.

Town: Søborg

NUTS code: DK Danmark

Postal code: 2860

Country: Denmark

Contact person: Thomas Krarup

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://permalink.mercell.com/192281581.aspx>

Address of the buyer profile: <http://www.rejsekort.dk/>

I.1. Name and addresses

Official name: Sydtrafik

Town: Vejen

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://sydtrafik.dk/>

I.1. Name and addresses

Official name: Midttrafik

Town: Aarhus

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.midttrafik.dk/>

I.1. Name and addresses

Official name: Nordjyllands Trafikselsskab

Town: Aalborg

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.nordjyllandstrafikselskab.dk/>

I.1. Name and addresses

Official name: BAT

Town: Rønne

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.bat.dk/>

I.1. Name and addresses

Official name: Metroselskabet I/S

Town: København

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://m.dk/>

I.1. Name and addresses

Official name: DSB

Town: Taastrup

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.dsb.dk/>

I.1. Name and addresses

Official name: Trafikselskabet Movia

Town: Valby

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.moviatrafik.dk/>

I.1. Name and addresses

Official name: Fynbus

Town: Odense

NUTS code: DK Danmark

Country: Denmark

E-mail: tkr@rejsekort.dk

Internet address(es):

Main address: <https://www.fynbus.dk/>

I.1. Name and addresses

Official name: Rejsekort & Rejseplan A/S

National registration number: 27332072

Postal address: Automatikvej 1, 1.

Town: Søborg

NUTS code: DK Danmark

Postal code: 2860
Country: Denmark
Contact person: Thomas Krarup
E-mail: tkr@rejsekort.dk
Internet address(es):
Main address: <https://www.rejsekort.dk>

I.2. Information about joint procurement
The contract involves joint procurement

I.6. Main activity
Other activity: Public transportation

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender for SaaS Agreement regarding provision of Services and related services

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

The tender is a multi-vendor framework agreement regarding provision of Software-as-a-Service and related services to realize the ambition of the contracting entity to launch a unified digital mobility solution for public transportation with bus, train, light rail, metro, and other modes of transportation in Denmark.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 400 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

48100000 Industry specific software package, 72263000 Software implementation services, 72300000 Data services, 72310000 Data-processing services, 72410000 Provider services

II.2.3. Place of performance

NUTS code: DK Danmark

II.2.4. Description of the procurement

I) Background and purpose:

The contracting entity operates Rejsekort (an electronic ticket system for bus, train, light rail, and metro with approx. 3.2 mio. active users and 100-200 mio. yearly journeys) and Rejseplanen (a nationwide web- and app-based system for travel planning with public transportation with 50+ mio. searches yearly).

The contracting entity is owned by the Public Transportation Operators (PTO's) and is regulated by Chapter IV of the Danish Transport Companies Act (lov om trafiksselskaber). According to the law the contracting entity is to support a further development of the Rejseplan system, together with the functions of the Rejsekort system, to provide a unified digital mobility solution where travel planning, booking, ticketing and payment can be accessed via a single consolidated solution across public and private modes of transport. The main purpose of the framework agreement is to deliver services to fulfill these ambitions. The contracting entity expects to award the framework agreement to four (4) tenderers.

II) Main services of the framework agreement:

The framework agreement covers Software-as-a-Service for public transportation, The framework agreement covers the Supplier's provision of services for public transportation that are to be provided to the Customer as a "Software as a Service" ("SaaS").

Provision of the services takes place in accordance with concluded delivery agreements under the framework agreement after completion of direct award or mini competition. The main services include the following:

A) Implementation Services:

The supplier shall provide implementation services, including the necessary configurations of modules, cf. subsection II, point B.

B) The Solution:

The supplier shall provide a solution which consists of one or multiple of the following functional modules:

- i. Journey planning and real-time traffic information
- ii. Ticketing for pay-as-you-go (PAYG) and prepaid ticketing
- iii. Journey mapping and inspection
- iv. Price calculation and payment
- v. Integration to third-party mobility providers
- vi. Customer relationship management, self-service and customer roles
- vii. Fraud prevention and detection
- viii. Revenue sharing and data insights

C) Continuing Services:

The supplier shall provide continuing services, including:

- i. Continuous operation of the solution and all related deliverables, including installation of new versions and releases, monitoring and user administration
- ii. Maintenance, including preventive maintenance, troubleshooting, error and incident. correction as well as updates and development of functionality and use of the solution.
- iii. Support in relation to the use of the Solution, including the suppliers handling of report of defects, errors and incidents through a support desk.

D) Services as per order:

The supplier shall provide services as per order as a supplement to a delivery agreement, including consultancy services , additional modules from the supplier's roadmap, and additional services in form of additional mobility service providers, additional integration and additional PSP's.

Tenderers are not guaranteed any minimum purchase under the framework agreement, and estimates are therefore no undertaking on the part of the contracting entity to make a minimum purchase under the framework agreement.

This tender is carried out in continuation of another tender which the contracting entity has carried out regarding a framework agreement on Application Development and related services. After completion of the SaaS tender, the contracting entity intends to carry out another tender regarding an Operating Contract. These three contracts constitute the Body of Contracts. The tenders of the three contracts are carried out separately and without

dependencies. It is always the contracting entity's current needs in relation to the specific services covered by the individual agreements that determine which agreement under the Body of Contracts the contracting entity must use.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: 20%

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 243-701638](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Title:

Tender for SaaS Agreement regarding provision of Services and related services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mentz GmbH

Postal address: Grillparzerstr. 18

Town: München

NUTS code: DE Deutschland

Postal code: 81675

Country: Germany

E-mail: tender@mentz.net

Telephone: +49 089418680

Fax: +49 08941868160

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 400 000 000,00 DKK

Total value of the contract/lot: 400 000 000,00 DKK

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section V: Award of contract

Title:

Tender for SaaS Agreement regarding provision of Services and related services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: HaCon Ingenieurgesellschaft mbH

Postal address: Lister Strasse 15

Town: Hannover

NUTS code: DE Deutschland

Postal code: 30163

Country: Germany

E-mail: tender@hacon.de

Telephone: +45 0511336990

Fax: +45 05113369999

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 400 000 000,00 DKK

Total value of the contract/lot: 400 000 000,00 DKK

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section V: Award of contract

Title:

Tender for SaaS Agreement regarding provision of Services and related services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: FAIRTIQ AG

Postal address: Aarberggasse 29

Town: Bern

NUTS code: CH Schweiz / Suisse / Svizzera

Postal code: 3011

Country: Switzerland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section V: Award of contract

Title:

Tender for SaaS Agreement regarding provision of Services and related services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Vix Technology

Postal address: Arenavägen 57

Town: Johanneshov

NUTS code: SE Sverige

Postal code: 12177

Country: Sweden

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 400 000 000,00 DKK

Total value of the contract/lot: 400 000 000,00 DKK

V.2.5. Information about subcontracting**V.2.6. Price paid for bargain purchases****Section VI: Complementary information**

VI.3. Additional information

Participation in the tendering procedure may only take place by electronic means via the electronic tendering system used by the contracting entity, cf. section I.3). For access to the tender documents, the candidate must register as a user.

If the application contains several versions of the same document, the latest uploaded version will apply.

The candidate must submit as its application an ESPD as preliminary documentation of the circumstances set out in section 148(1), paras (1)-(3) of the Danish Public Procurement Act, cf. section 12 of Ministerial Order on procurement by entities operating in the water, energy, transport and postal services sectors (the Implementing Order). It is not necessary for the Candidate to sign the ESPD document. For groups of operators (e.g. a consortium), a separate ESPD must be submitted for each participating economic operator. Where the Candidate is a group of operators, the ESPD document of each participant in the group must be signed by the participant in question. The Candidate head-ing the group and submitting the application is not required to sign its ESPD document. If the candidate relies on the capacity of other entities, an ESPD must be submitted for and signed by each of the entities on which the candidate relies.

The candidate may rely on the technical and/or financial capacity of other operators to fulfil the suitability requirements stated in section III.1.2) and III.1.3), including for the purpose of

selection, see section II.2.9). The operator(s) making its/their technical and/or financial capacity available to the candidate must sign a letter of commitment, see further in the tender specifications.

The candidate must also submit a letter of commitment in which the entity/entities on which the candidate relies has/have undertaken joint and several liability with the candidate if the candidate is awarded the agreement.

The candidate will be excluded from participation in the tendering procedure if the candidate is subject to the compulsory grounds for exclusion set out in sections 134 a, 135 and 136 of the Danish Public Procurement Act, cf. section 11(1), para. (1) of the Implementing Order, unless the candidate has submitted sufficient documentation for its reliability in accordance with section 138 of the Danish Public Procurement Act, cf. section 11(1), para. (2) of the Implementing Order.

Before the award decision is made, the tenderers to whom the contracting entity intends to award the framework agreement must provide documentation of the information submitted in the ESPD pursuant to sections 150 and 155, cf. section 12 of the Danish Implementing Order. As an alternative to the documentation mentioned in sections 153-155, 157 and 158 of the Danish Public Procurement Act, the applicant and tenderer may submit to the contracting entity a certificate of registration in an official list of approved economic operators, see section 156, issued by the competent authority. The contracting entity only accepts certificates of registration in an official list from applicants and tenderers established in the country holding the official list.

In the event of changes to the composition of the tenderer, the provisions of section 147 of the Danish Public Procurement Act will apply in their entirety.

As regards section II.2.9) it should be noted that each candidate may only submit one application for prequalification.

The contracting entity may ask the candidate to supplement, specify or complete the application pursuant to Article 76, para. (4) of the Utilities Directive.

For information on the process of the negotiations, reference is made to the tender specifications. The contracting entity will pay no remuneration for participating.

The contracting entity reserves the right to award on the basis of the initial tender without entering into negotiations.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud - Nævnenes Hus

Postal address: Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneneshus.dk

Telephone: +45 72405600

Fax: +45 33307799

Internet address: <http://www.naevneneshus.dk>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Fax: +45 41715100

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

22/06/2023