

Belgium-Brussels: The performance of the points of single contact (PSC): an assessment against the PSC Charter
OJ S 218/2014 12/11/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for the Internal Market and Services

Postal address: SPA2, 01/32

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: ec-intmarket-contracts@ec.europa.eu

Internet address(es):

General address of the contracting authority: http://ec.europa.eu/comm/dgs/internal_market/calls_en.htm

Electronic access to information: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=500>

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

The performance of the points of single contact (PSC): an assessment against the PSC Charter.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 11: Management consulting services [6] and related services

Main site or place of performance: The tasks are to be performed at the premises designated by the contractor. A maximum of 5 coordination meetings with the contracting authority will be held in Brussels.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The contract will focus on assessment of the points of single contact established under the Directive 2006/123/EC on services in the internal market and in particular it will assess the

performance of the points of single contact based on the benchmarking criteria that have been agreed upon with the Member States in a form of the PSC Charter (this part of the study should be carried out via user testing of the websites that act as points of single contact). Additionally the contract should also establish whether the PSCs are part of Member States' e-government policies.

II.1.5. CPV code(s)

79419000 Evaluation consultancy services, 72254100 Systems testing services, 79311000 Survey services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 215 950 EUR

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality and relevance of the proposed methodology . Weighting 50
2. Organisation of the work . Weighting 20
3. Quality control measures . Weighting 20
4. Readability, clarity and coherence of the offer . Weighting 10

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

MARKT/2014/028/E.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2014/S 93-162329](#) of 15.5.2014

Section V: Award of contract

Contract No: MARKT/2014/028/E1/ST/OP

Lot No: 1

- Lot title: The performance of the points of single contact (PSC): an assessment against the PSC Charter

V.1. Date of conclusion of the contract

19.9.2014

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Capgemini Nederland B.V.
Postal address: Reykjavikplein 1, PO Box 2527
Town: Utrecht
Postal code: 3500 GN
Country: Netherlands

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 250 000 EUR
excluding VAT
Total value of the procurement:
Value: 215 950 EUR
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes
Value or proportion likely to be subcontracted to third parties:
Proportion: 50 %
Short description of the value/proportion of the contract to be sub-contracted: Data collection subcontracted to Eurochambres AISBL, avenue des Arts 19 A/D, 1000 Brussels, BELGIUM.

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body**

Official name: General Court of the Court of Justice of the European Union
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in the absence thereof, of the day on which it came to the knowledge.

VI.3.3. Service from which information about the review procedure may be obtained**VI.4. Date of dispatch of this notice**

31.10.2014