

## 384922-2026 - Result

Croatia – Office automation software package – Nabava sustava za uredsko poslovanje

OJ S 106/2026 04/06/2026

Contract or concession award notice – standard regime

Supplies

### 1. Buyer

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#### 1.1. Buyer

Official name: GRAD DUBROVNIK

Email: [nabava@dubrovnik.hr](mailto:nabava@dubrovnik.hr)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Nabava sustava za uredsko poslovanje

Description: Predmet nabave je nabava sustava za uredsko poslovanje usklađenog sa Uredbom o uredskom poslovanju ("Narodne novine br. 75/2021."). Detaljan opis predmeta nabave nalazi se u Prilogu 1 - Zahtjevi Naručitelja.

Procedure identifier: d160eb71-7933-4554-8235-9b28d32ff694

Internal identifier: 02-02/25VV

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

##### 2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48920000 Office automation software package

##### 2.1.2. Place of performance

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Additional information: Grad Dubrovnik, Pred Dvorom 1, 20 000 Dubrovnik

##### 2.1.3. Value

Estimated value excluding VAT: 410 000,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Nabava sustava za uredsko poslovanje

Description: Predmet nabave je nabava sustava za uredsko poslovanje usklađenog sa Uredbom o uredskom poslovanju ("Narodne novine br. 75/2021."). Detaljan opis predmeta nabave nalazi se u Prilogu 1 - Zahtjevi Naručitelja.

Internal identifier: 02-02/25VV

#### 5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48920000 Office automation software package

#### 5.1.2. Place of performance

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Additional information: Grad Dubrovnik, Pred Dvorom 1, 20 000 Dubrovnik

#### 5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Sukladno članku 133. stavku 1. točki 2. ZJN 2016 naručitelj smije koristiti pregovarački postupak bez prethodne objave poziva na nadmetanje za dodjelu ugovora o javnoj nabavi usluga za nove usluge. Opseg mogućih usluga koje će se obnavljati obuhvaćaju usluge nadogradnje i održavanja sustava za uredsko poslovanje. Procijenjena vrijednost nabave osnovnog sustava iznosi 250.000,00 EUR bez PDV-a.

#### 5.1.5. Value

Estimated value excluding VAT: 410 000,00 EUR

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

##### Criterion:

Type: Quality

Name: Specifično iskustvo Stručnjaka 1

Description: Prethodno iskustvo na izvršenom projektu Stručnjaka 1 u ulozi odgovorne osobe zadužene za implementaciju i/ili nadogradnju programa (računalnog softvera) za uredsko poslovanje tijela državne uprave, drugih državnih tijela, jedinica lokalne i područne (regionalne) samouprave te pravnih osoba s javnim ovlastima.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

##### Criterion:

Type: Quality

Name: Specifično iskustvo Stručnjaka 2

Description: Prethodno iskustvo na izvršenom projektu Stručnjaka 2 u ulozi osobe zadužene za sistemsku administraciju u implementaciji i/ili nadogradnji informacijskih sustava.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

**Criterion:**

Type: Quality

Name: Specifično iskustvo Stručnjaka 3 - povezivanje procesa i migracija podataka

Description: Prethodno iskustvo na izvršenom projektu Stručnjaka 3 u ulozi osobe zadužene za povezivanje poslovnih procesa i migraciju podataka u uredskom poslovanju tijela državne uprave, drugih državnih tijela, jedinica lokalne i područne (regionalne) samouprave te pravnih osoba s javnim ovlastima.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Name: Specifično iskustvo Stručnjaka 3 - implementacija programa

Description: Prethodno iskustvo na izvršenom projektu Stručnjaka 3 u implementaciji programa (računalnog softvera) za uredsko poslovanje tijela državne uprave, drugih državnih tijela, jedinica lokalne i područne (regionalne) samouprave te pravnih osoba s javnim ovlastima.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Name: Trajanje korisničke podrške

Description: Opseg Korisničke podrške definiran je točkom 4. Priloga 1. a ista iznosi minimalno 1 mjesec od dana obostranog potpisa Zapisnika o konačnoj primopredaji iz Faze 5.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Name: Specifično iskustvo Stručnjaka 4

Description: Prethodno iskustvo na izvršenom projektu Stručnjaka 4 u ulozi odgovorne osobe zadužene za informacijsku sigurnost (vezanu za NIS2 direktivu) tijela državne uprave, drugih državnih tijela, jedinica lokalne i područne (regionalne) samouprave te pravnih osoba s javnim ovlastima.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD DUBROVNIK

Organisation providing more information on the review procedures: GRAD DUBROVNIK

## 6. Results

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Value of all contracts awarded in this notice: 184 600,00 EUR

#### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Leader of tendering party: OptimIT d.o.o.

Official name: Frequento d.o.o.

Official name: SCAN d.o.o.

##### Tender:

Tender identifier: 2025-III-130

Identifier of lot or group of lots: LOT-0000

Value of the tender: 184 600,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

##### Contract information:

Identifier of the contract: 02-02/25 VV

Title: Nabava sustava za uredsko poslovanje

Date on which the winner was chosen: 02/12/2025

Date of the conclusion of the contract: 28/05/2026

#### 6.1.4. Statistical information

##### Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

## 8. Organisations

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#### 8.1. ORG-0001

Official name: GRAD DUBROVNIK

Registration number: 21712494719

Postal address: Pred Dvorom 1

Town: Dubrovnik

Postcode: 20000

Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)

Country: Croatia

Contact point: Mario Zvon

Email: [nabava@dubrovnik.hr](mailto:nabava@dubrovnik.hr)

Telephone: +385 20351800

Internet address: <https://www.dubrovnik.hr/>

Buyer profile: <https://www.dubrovnik.hr/>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: [ejjn@nn.hr](mailto:ejjn@nn.hr)

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**8.1. ORG-0004**

Official name: OptimIT d.o.o.

Size of the economic operator: Small

Registration number: 02856494977

Postal address: Planinska ulica 13A

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Denis Trupec

Email: [denis.trupec@optimit.hr](mailto:denis.trupec@optimit.hr)

Telephone: +385 912916001

Internet address: <https://www.optimit.hr>

**Roles of this organisation:**

Tenderer

Leader of tendering party

**Winner of these lots: LOT-0000**

**8.1. ORG-0005**

Official name: Frequento d.o.o.

Size of the economic operator: Small

Registration number: 38087047665

Postal address: Planinska 13A

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Denis Trupeć

Email: [info@frequentio.hr](mailto:info@frequentio.hr)

Telephone: +385 912916001

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

**8.1. ORG-0006**

Official name: SCAN d.o.o.

Size of the economic operator: Micro

Registration number: 51128082595

Postal address: Podotočje Gornje 58A

Town: Velika Gorica

Postcode: 10410

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Contact point: OGNJEN CAHUN

Email: [info@scan-arhiva.hr](mailto:info@scan-arhiva.hr)

Telephone: +385 0917952535

Internet address: <https://www.scan-arhiva.hr/>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: eb7e2e7f-7651-4a87-98ca-5b98d9afe5ac - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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Languages in which this notice is officially available: Croatian

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