

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 211/2016 02/11/2016

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Konsentra AS

National registration number: 988147885

Postal address: Jernbanetorget 2

Town: Oslo

Postal code: 0154

Country: Norway

For the attention of: Tor-Egil Skytterholm

E-mail: Tor-Egil.Skytterholm@konsentra.no

Telephone: +47 23242809

Internet address(es):

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/2332>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/149058>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Other: Other contracting authorities' supply and service procurements.

I.3. Main activity

Housing and community amenities

Other: Other contracting authorities' supply and service procurements

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

IT operations, applications development and management.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo.

NUTS code NO011 Oslo

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Konsentra AS wants to enter into agreement with a supplier of IT operations, applications development and management.

IT operations:

The operational service agreement will consist of operation of application servers, database servers, terminal servers, laptop and desktop PCs as well as standard software. The entire environment is Windows based, with the exception of a Linux web server. All servers will initially be virtual and delivered by the the Tenderer, preferably with included licences for OS etc., where possible. The Contracting Authority has no desire to control in detail how the IT operational environment is constructed, but instead wants to purchase this as a service with associated SLA.

Applications development and management.

The applications portfolio consists primarily of standard office support applications. The specialist application Trapeze Pass, Avaya softphone and six individually developed applications are also included. These six applications will be part of the applications management agreement, but Trapeze will have applications management responsibility for Pass. With little internal IT department, the Contracting Authority wants to avoid vulnerabilities in regard to personnel dependencies linked to self-developed applications, and there needs a supplier who can take responsibility for application management and assist with both further development of the existing applications as well as development and design of new applications. The applications to be included in the agreement are developed in HTML5, JavaScript, PHP and C# .NET.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72253000 Helpdesk and support services, 72315200 Data network management services, 72416000 Application service providers, 72514000 Computer facilities management services, 72514100 Facilities management services involving computer operation

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 7 500 000 and 10 000 000 NOK

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Start 1.12.2017. Completion 1.12.2020

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

See the pre-qualification document.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

See the pre-qualification document.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

See the pre-qualification document.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: See the pre-qualification document.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See the pre-qualification document.

III.2.2. Economic and financial ability

List and brief description of conditions: See the pre-qualification document.

Minimum level(s) of standards possibly required: See the pre-qualification document.

III.2.3. Technical and professional ability

List and brief description of conditions:

See the pre-qualification document.

Minimum level(s) of standards possibly required:

See the pre-qualification document.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: See the pre-qualification document.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

2-2016

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

5.12.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

28.10.2016