

385825-2026 - Competition

Italy – Social services – Accordo quadro servizi territoriali

OJ S 107/2026 05/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Provincia di Biella

Email: contratti.provinciabiella@pec.ptbiellese.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: IRIS

Email: iris@pec.ptbiellese.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Accordo quadro servizi territoriali

Description: Accordo quadro servizi territoriali

Procedure identifier: 6c749533-60fa-405b-9c63-2ab67e2203cc

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

Additional classification (cpv): 85300000 Social work and related services

2.1.3. Value

Estimated value excluding VAT: 7 481 028,12 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Segretariato sociale e servizi per l'accesso

Description: Segretariato sociale e servizi per l'accesso

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 104 331,52 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 09/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1 000

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Provincia di Biella

Organisation providing more information on the review procedures: Provincia di Biella

5.1. Lot: LOT-0002

Title: Sostegno socio educativo domiciliare o territoriale

Description: Sostegno socio educativo domiciliare o territoriale

Internal identifier: LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 821 917,60 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

5.1.12. Terms of procurement

Terms of submission:

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Address for submission: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

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Electronic catalogue: Not allowed

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The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1 000

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Provincia di Biella

Organisation providing more information on the review procedures: Provincia di Biella

5.1. Lot: LOT-0003

Title: Incontri protetti e luoghi neutri

Description: Incontri protetti e luoghi neutri

Internal identifier: LOT-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 531 586,92 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 09/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1 000

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Provincia di Biella

Organisation providing more information on the review procedures: Provincia di Biella

5.1. Lot: LOT-0004

Title: Servizio di assistenza domiciliare socio assistenziale e di prossimità

Description: Servizio di assistenza domiciliare socio assistenziale e di prossimità

Internal identifier: LOT-0004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 023 192,08 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it/eprocdata/sintelSearch.xhtml>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

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Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1 000

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Provincia di Biella

Organisation providing more information on the review procedures: Provincia di Biella

8. Organisations

8.1. ORG-0001

Official name: Provincia di Biella

Registration number: 90027160028

Postal address: Italia via Quintino Sella, 12

Town: BIELLA

Postcode: 13900

Country subdivision (NUTS): Biella (ITC13)

Country: Italy

Contact point: ANTONINO SALAMONE

Email: contratti.provinciabiella@pec.ptbiellese.it

Telephone: 0158480611

Internet address: www.provincia.biella.it

Buyer profile: www.provincia.biella.it

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: IRIS

Registration number: 90035880021

Postal address: ITALIA Via Repubblica 22

Town: Biella

Postcode: 13900

Country subdivision (NUTS): Biella (ITC13)

Country: Italy

Email: iris@pec.ptbiellese.it

Telephone: 0158480611

Internet address: <https://www.consorziouris.net/home>

Buyer profile: <https://www.consorziouris.net/home>

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 80c3f1bf-ec04-48c0-9f79-3e0f5fd9db78 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 04/06/2026 11:22:08 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Italian
Notice publication number: 385825-2026
OJ S issue number: 107/2026
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