

385896-2026 - Result

Spain – Repair and maintenance services of audio-visual and optical equipment – Servicio mantenimiento del hardware del sistema de información al viajero en la Gerencia de Área de Servicio Público Este

OJ S 107/2026 05/06/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.

Email: dc.renfeviajeros.pcsp@renfe.es

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Servicio mantenimiento del hardware del sistema de información al viajero en la Gerencia de Área de Servicio Público Este

Description: Servicio mantenimiento del hardware del sistema de información al viajero en la Gerencia de Área de Servicio Público Este

Procedure identifier: bf774bdf-0a10-4c54-ba6b-2cd53fd864c6

Previous notice: 61639e56-6a0f-4f2c-b9c6-9f67d3813317-01

Internal identifier: 2025-02472

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50340000 Repair and maintenance services of audio-visual and optical equipment

2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lugo (ES112)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ourense (ES113)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Pontevedra (ES114)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Asturias (ES120)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Rioja (ES230)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huesca (ES241)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Teruel (ES242)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ávila (ES411)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Burgos (ES412)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): León (ES413)
Country: Spain

- 2.1.2. Place of performance**
Country subdivision (NUTS): Palencia (ES414)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Salamanca (ES415)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Segovia (ES416)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Soria (ES417)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Valladolid (ES418)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Zamora (ES419)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Albacete (ES421)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Ciudad Real (ES422)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cuenca (ES423)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Guadalajara (ES424)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Toledo (ES425)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Badajoz (ES431)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cáceres (ES432)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain

- 2.1.2. Place of performance**
Country subdivision (NUTS): Girona (ES512)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Lleida (ES513)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Tarragona (ES514)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Alicante / Alacant (ES521)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Castellón / Castelló (ES522)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Valencia / València (ES523)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Eivissa y Formentera (ES531)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Mallorca (ES532)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Menorca (ES533)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Almería (ES611)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cádiz (ES612)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Córdoba (ES613)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Granada (ES614)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ceuta (ES630)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Servicio mantenimiento del hardware del sistema de información al viajero en la Gerencia de Área de Servicio Público Este

Description: Servicio mantenimiento del hardware del sistema de información al viajero en la Gerencia de Área de Servicio Público Este

Internal identifier: 2025-02472

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Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: SOBRE B.2 OFERTA TÉCNICA CRITERIOS DE VALORACIÓN CUANTIFICABLES DE FORMA OBJETIVA.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2,5

Criterion:

Type: Price

Description: SOBRE C OFERTA ECONÓMICA.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Description: SOBRE B.1. CRITERIOS VALORABLES MEDIANTE JUICIOS DE VALOR.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 17,5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A. - TACRC

Information about review deadlines: RD 3/2020

Organisation providing additional information about the procurement procedure: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A. - Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.

6. Results

Value of all contracts awarded in this notice: 426 436,80 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ELECTRONIC TRAFIC, S.A.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 426 436,80 EUR

The tender was ranked: no

The tender is a variant: no

Country of origin of the product or the service: Spain

Subcontracting: No

Contract information:

Identifier of the contract: 4500147286

Date on which the winner was chosen: 08/05/2026

Date of the conclusion of the contract: 02/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Range of tenders:

Value of the lowest admissible tender: 378 556,80 EUR

Value of the highest admissible tender: 452 637,60 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.
Registration number: 50409810076841
Registration number: A86868189
Town: Madrid
Postcode: 28007
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Contact point: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.
Email: dc.renfeviajeros.pcsp@renfe.es
Telephone: 652644688
Internet address: <http://www.renfe.com>
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=KcT5%2Ffq6IMQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: TACRC
Town: Madrid
Postcode: 28020
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Email: tribunal_recursos.contratos@hacienda.gob.es
Telephone: 913491446

Other contact points:

Official name: Dirección General de Renfe Viajeros Sociedad Mercantil Estatal, S.A.
Town: Madrid
Postcode: 28007
Country subdivision (NUTS): Madrid (ES300)
Country: Spain

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Review organisation

8.1. ORG-0002

Official name: ELECTRONIC TRAFIC, S.A.
Size of the economic operator: Large
Registration number: A46138921
Town: Valencia
Postcode: 46014
Country subdivision (NUTS): Valencia / València (ES523)
Country: Spain
Email: etracp@grupoetra.com
Telephone: +34 963134082

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 6d79f69a-0cdd-4d37-baf3-6f283955e191 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 04/06/2026 12:45:02 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 385896-2026

OJ S issue number: 107/2026

Publication date: 05/06/2026