

386645-2026 - Competition

Luxembourg – Supply services of personnel including temporary staff – Call for Application- Provision of a Managed Services – External workforce

OJ S 107/2026 05/06/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Banque Centrale de Luxembourg

Email: soumission@bcl.lu

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Call for Application-Provision of a Managed Services – External workforce

Description: The Managed Service in the area of provision of external workforce / expertise in the context of this CfA shall be understood as encompassing the main following services: (a) The supply of external workforce / expertise on behalf of, and under the responsibility of the Contractor (activity of MSP – Managed Service Provider), namely: • The Management of the relationships with bearers of external expertise • The Onboarding and offboarding of bearers of external expertise • The follow up of service level agreements (SLAs). • The control over compliance with contract terms. (b) The set-up and operation of an open, free of charge Vendor Management System (VMS), whereby third-party companies, and independent contractors may access information about the individual assignments, describing, in particular the nature, scope and terms and conditions for the performance of the said assignments. Throughout the duration of the contract and until the final order has been completed, the BCL or any Participating Institution must have free access to the VMS platform, without any intermediary other than the service provider (MSP). (c) The sourcing of workforce / expertise (excluding temporary staffing or employee replacement services)

Procedure identifier: f05ff22c-3bb6-44bf-acd5-be5e91bccbc2

Internal identifier: 2601229

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

Additional classification (cpv): 79610000 Placement services of personnel

2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Additional information: Please see the list of all the participating institutions in the CFA where the services may be delivered

2.1.3. Value

Estimated value excluding VAT: 230 000 000,00 EUR

Maximum value of the framework agreement: 560 000 000,00 EUR

2.1.4. General information

Additional information: Modalités de retrait du dossier : through the public procurement portal
Réception des offres/candidatures : through the public procurement portal

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Call for Application-Provision of a Managed Services – External workforce

Description: The Managed Service in the area of provision of external workforce / expertise in the context of this CfA shall be understood as encompassing the main following services: (a) The supply of external workforce / expertise on behalf of, and under the responsibility of the Contractor (activity of MSP – Managed Service Provider), namely: • The Management of the relationships with bearers of external expertise • The Onboarding and offboarding of bearers of external expertise • The follow up of service level agreements (SLAs). • The control over compliance with contract terms. (b) The set-up and operation of an open, free of charge Vendor Management System (VMS), whereby third-party companies, and independent contractors may access information about the individual assignments, describing, in particular the nature, scope and terms and conditions for the performance of the said assignments. Throughout the duration of the contract and until the final order has been completed, the BCL or any Participating Institution must have free access to the VMS platform, without any intermediary other than the service provider (MSP). (c) The sourcing of workforce / expertise (excluding temporary staffing or employee replacement services)

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79620000 Supply services of personnel including temporary staff

Additional classification (cpv): 79610000 Placement services of personnel

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: the contract can be extended for 1 year

5.1.5. Value

Estimated value excluding VAT: 230 000 000,00 EUR

Maximum value of the framework agreement: 560 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents (or their parts) are unofficially available:

English

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/542524?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/542524?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 31/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Banque Centrale de Luxembourg

Organisation providing offline access to the procurement documents: Banque Centrale de Luxembourg

Organisation receiving requests to participate: Banque Centrale de Luxembourg

Organisation processing tenders: Banque Centrale de Luxembourg

8. Organisations

8.1. ORG-0001

Official name: Banque Centrale de Luxembourg

Registration number: LU15444328

Department: Section Achats EPCO

Town: Luxembourg

Postcode: 2449

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: soumission@bcl.lu

Telephone: 35247741

Internet address: <https://www.bcl.lu>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Juridictions administratives

Registration number: JURAD

Postal address: 1, rue du Fort Thüngen

Town: Luxembourg

Postcode: 1499

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Tribunal administratif - greffe

Email: greffe.tribunal@ja.etat.lu

Telephone: 42105-1

Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 2312367f-b3b4-4a1d-a936-664da58ed1f7 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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