

United Kingdom-Birmingham: Water distribution and related services
OJ S 158/2020 17/08/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Consumer Council for Water

Postal address: 1st Floor, Victoria Square House, Victoria Square

Town: Birmingham

NUTS code: UK United Kingdom

Postal code: B2 4AJ

Country: United Kingdom

Contact person: Procurement

E-mail: David.Battersby@ccwater.org.uk

Telephone: +44 3000342222

Internet address(es):

Main address: <https://www.ccwater.org.uk/>

Address of the buyer profile: <https://www.ccwater.org.uk/work-with-us/supply-to-us/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Water Matters (2020)

Reference number: 20-012

II.1.2. Main CPV code

65100000 Water distribution and related services

II.1.3. Type of contract

Services

II.1.4. Short description

Water Matters is a tracking survey of household customer views on their water and sewerage services. Therefore, the survey, methodology and analysis must be consistent with previous years to support robust trend analysis. In bidding for this contract, suppliers must be certain they can replicate the previous methodology in all respects.

This must be a telephone survey of household water bill payers in England and in Wales. It must use the same sampling approach and quotas as in previous years i.e. a random digit dial

landline survey sample with quota controls to +/- 5 % of the most recent census data by region, plus a sample of mobile only households

NOTE: Water Companies may commission additional Booster Surveys in conjunction with this contract. The contract value of £275000 (ex VAT) represents potential total value of spend related to this contract both directly from CCW and indirectly from Water Companies.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 360 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79310000 Market research services

II.2.3. Place of performance

NUTS code: UKC North East (England)

NUTS code: UKD North West (England)

NUTS code: UKE Yorkshire and the Humber

NUTS code: UKF East Midlands (England)

NUTS code: UKG West Midlands (England)

NUTS code: UKH East of England

NUTS code: UKI London

NUTS code: UKJ South East (England)

NUTS code: UKK South West (England)

Main site or place of performance: 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

II.2.4. Description of the procurement

See 11.1.4 above. Full details are provided in the ITT available via online portal.

II.2.5. Award criteria

Quality criterion - Name: Technical / Weighting: 80 %

Cost criterion - Name: Commercial / Weighting: 20

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The Consumer Council for Water is unable to reclaim VAT so all Price evaluation will be based on VAT inclusive price. Potential Total value of Contract inc. VAT is GBP 36 000 based on VAT at 20 %. Water Companies may also separately commission additional Booster surveys which could bring in additional revenue c. GBP 34 000 p.a. inc. VAT.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 087-209393](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/08/2020

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: DJS Research Ltd

National registration number: 07952979

Postal address: 3 Pavilion Lane, Strines, Cheshire

Town: Stockport

NUTS code: UK United Kingdom

Postal code: SK6 7GH

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 360 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Via Bravo portal

VI.4. Procedures for review

VI.4.1.

Review body

Official name: Cabinet Office

Town: London

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Consumer Council for Water

Town: Birmingham

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Contracting Authority will incorporate a minimum 10 calendar days standstill period (or 15 days where non-electronic or fax methods are used) at the point that an award decision notice is communicated to tenderers.

The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tender(s), and will specify when the standstill period is expected to end or the date before which the Contracting Authority will not conclude the contract/Framework Agreement.

If an appeal regarding the award of a contract/framework agreement has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the Contracting Authority to amend any document and may award damages.

If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific contract be shortened and additionally may award damages.

The time-limit for seeking such a declaration is generally 30 days from notification of the award (either by award decision notification or Contract Award Notice depending upon the circumstances) or otherwise 6 months

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Cabinet Office

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

11/08/2020