

387320-2026 - Competition

Spain – Software maintenance and repair services – SERVICIOS DE MANTENIMIENTO, SOPORTE E INSTALACIÓN Y DESPLIEGUE DEL SISTEMA eFIDELIUS EN LAS SEDES JUDICIALES COMPETENCIA DE LA COMUNIDAD DE MADRID

OJ S 107/2026 05/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AGENCIA PARA LA ADMINISTRACIÓN DIGITAL DE LA COMUNIDAD DE MADRID

Email: madriddigital_contrata@madrid.org

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVICIOS DE MANTENIMIENTO, SOPORTE E INSTALACIÓN Y DESPLIEGUE DEL SISTEMA eFIDELIUS EN LAS SEDES JUDICIALES COMPETENCIA DE LA COMUNIDAD DE MADRID

Description: SERVICIOS DE MANTENIMIENTO, SOPORTE E INSTALACIÓN Y DESPLIEGUE DEL SISTEMA eFIDELIUS EN LAS SEDES JUDICIALES COMPETENCIA DE LA COMUNIDAD DE MADRID

Procedure identifier: 3139dd4e-be25-459d-8940-33463acbbc85

Internal identifier: ECON/000067/2025

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: PLURALIDAD DE CRITERIOS

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72263000 Software implementation services, 72265000

Software configuration services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 557 792,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

LEY 9/2017 de 8 de noviembre de contratos del sector publico -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: SERVICIOS DE MANTENIMIENTO, SOPORTE E INSTALACIÓN Y DESPLIEGUE DEL SISTEMA eFIDELIUS EN LAS SEDES JUDICIALES COMPETENCIA DE LA COMUNIDAD DE MADRID

Description: SERVICIOS DE MANTENIMIENTO, SOPORTE E INSTALACIÓN Y DESPLIEGUE DEL SISTEMA eFIDELIUS EN LAS SEDES JUDICIALES COMPETENCIA DE LA COMUNIDAD DE MADRID

Internal identifier: ECON/000067/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72263000 Software implementation services, 72265000 Software configuration services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 1 557 792,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: El acto público del sobre nº 2 tendrá lugar el día 10 de julio de 2026 a las 11:00 horas.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen anual de negocios referido al mejor ejercicio dentro de los tres últimos disponibles en función de las fechas de constitución o de inicio de actividades del empresario y de presentación de las ofertas.

Criterion: References on specified services

Description of selection criterion: Relación de los principales servicios o trabajos realizados de igual o similar naturaleza que los que constituyen el objeto del contrato en el curso de, como máximo los tres últimos años, en la que se indique el importe, la fecha y el destinatario, público o privado de los mismos.

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Spanish

Address of the procurement documents: <https://contratos-publicos.comunidad.madrid/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://contratos-publicos.comunidad.madrid/perfil-contratante/sistema-licit-licitacion-electronica>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Allowed

Description of the financial guarantee: Garantía Provisional: no procede Garantía Definitiva: 5 % del importe de adjudicación del contrato, IVA no incluido.

Deadline for receipt of tenders: 03/07/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 29/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Reunión a distancia por videoconferencia mediante la aplicación de Microsoft Teams

Additional information: Un representante por licitador.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: AGENCIA PARA LA ADMINISTRACIÓN DIGITAL DE LA COMUNIDAD DE MADRID - TRIBUNAL ADMINISTRATIVO DE LA CONTRATACIÓN PÚBLICA DE LA COMUNIDAD DE MADRID

Information about review deadlines: Lo indicado en el artículo 44 y siguientes de la Ley 9/2017 de 8 de noviembre de Contratos del Sector Público

8. Organisations

8.1. ORG-0001

Official name: AGENCIA PARA LA ADMINISTRACIÓN DIGITAL DE LA COMUNIDAD DE MADRID

Registration number: Q7850054C

Department: AREA DE GESTIÓN DE LA CONTRATACIÓN

Postal address: Calle Embajadores, 181

Town: Madrid

Postcode: 28045

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: madriddigital_contrata@madrid.org

Telephone: +34915805000

Internet address: <https://contratos-publicos.comunidad.madrid/>

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO DE LA CONTRATACIÓN PÚBLICA DE LA COMUNIDAD DE MADRID

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <http://www.madrid.org>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 2a474d35-4a73-4702-9eaa-c6dc297a7a1d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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