

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 212/2016 03/11/2016

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomi- og styringsavdelingen, Anskaffelsesseksjonen (The Norwegian Labour and Welfare Administration, Economy and Management Division, The Procurement Section)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Mildrid Kvalvik

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Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/140482>**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title**

Framework agreement ICT security monitoring.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: OSLO.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4.

Short description of the contract or purchase(s)

The IT department shall procure a new framework agreement for security monitoring the ICT services. The services will cover NAV's total infrastructure from data centre to clients.

The framework agreement shall, amongst other things, give ICT operations access to:

- 24/7 SOC (Security Operations Center);
- Log monitoring;
- IPS/IDS services;
- Web application firewall;
- Incident Response Team (IRT).

The framework agreement shall cover the need for security monitoring the current and future ICT services in NAV.

The contracting authority has planned to have requirements in the tender documentation for the working language and workplace in the contract period. The contracting authority believes it is relevant to provide guidance on this already in connection with the qualification documentation. The starting point for this guidance is to have a close cooperation between the contracting authority and the service provider.

— Norwegian shall be used with the contracting authority. This applies to reports, meetings, documentation, support and additional services that are provided for the contracting authority.

— As a starting point, assistance shall be carried out in the contracting authority's premises, unless otherwise agreed.

— The service must be provided from Norway and the data shall be stored in Norway. This is pursuant in the NAV Act § 10 as we have productions that are critical for society.

See the qualification documentation for further information.

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 48200000 Networking, Internet and intranet software package, 48510000 Communication software package, 48730000 Security software package, 72316000 Data analysis services, 72410000 Provider services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 20 000 000 NOK

Including VAT. VAT rate (%) 25

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated with a call for competition

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Costs. Weighting 40
2. Quality. Weighting 60

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

15-6123

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2016/S 043-071955](#) of 2.3.2016

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Framework agreement ICT security monitoring

V.1. Date of conclusion of the contract

28.10.2016

V.2. Information about tenders

Number of tenders received: 1

V.3. Name and address of the contractor

Official name: mnemonic AS

National registration number: 982089549

Postal address: Wergelandsveien 25

Town: Oslo

Postal code: 0167

Country: Norway

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 20 000 000 NOK

Including VAT. VAT rate (%) 25

If annual or monthly value:

Number of years: 4

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

1.11.2016