

Ireland-Dublin: System and support services

OJ S 146/2021 30/07/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Enterprise, Trade and Employment

National registration number: N/A

Postal address: 23 Kildare Street

Town: Dublin

NUTS code: IE061 Dublin

Postal code: Dublin 2

Country: Ireland

Contact person: Alan Coleman

E-mail: alan.coleman@enterprise.gov.ie

Telephone: +353 6312770

Internet address(es):

Main address: <http://www.djei.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1203>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=194310&B=ETENDERS_SIMPLE

[PID=194310&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=194310&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=194310&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Supporting/Maintaining the Domino Platform and Notes Client/Browser Applications

Reference number: ENT021/1

II.1.2.

Main CPV code

72250000 System and support services

II.1.3. Type of contract

Services

II.1.4. Short description

The services sought is for the maintenance and support of our current Domino Server environment and Notes Client/Internal Browser Applications. We will require an onsite and a remote service and a process to register/manage support referrals. The Department has some significant case management back-office notes applications which interface with a variety of outward facing online applications.

II.1.5. Estimated total value

Value excluding VAT: 300 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Dublin.

II.2.4. Description of the procurement

The services sought is for the maintenance and support of our current Domino Server environment and Notes Client/Internal Browser Applications. We will require an onsite and a remote service and a process to register/manage support referrals. The Department has some significant case management back-office notes applications which interface with a variety of outward facing online applications.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 300 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

The contract can be renewed for a period of 3 (12 month) periods.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/09/2021 Local time: 17:30

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 17/09/2021 Local time: 17:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1.

Review body

Official name: Department of Enterprise Trade and Employment

Postal address: 23 Kildare Street

Town: Dublin

Postal code: Dublin 2

Country: Ireland

E-mail: alan.coleman@enterprise.gov.ie

Telephone: +353 16312770

VI.5. Date of dispatch of this notice

26/07/2021