

France-Paris: Telephone operator services
OJ S 146/2021 30/07/2021
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Agence du service civique

Postal address: 95 avenue de France

Town: Paris

NUTS code: FR France

Postal code: 75013

Country: France

E-mail: Service-financier@agence-civique.gouv.fr

Internet address(es):

Main address: <http://www.service-civique.gouv.fr>

Address of the buyer profile: <https://www.marches-publics.gouv.fr>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-publics.gouv.fr/?page=entreprise>.

[EntrepriseAdvancedSearch&AllCons&refConsultation=802876&orgAcronyme=h8j](https://www.marches-publics.gouv.fr/EntrepriseAdvancedSearch&AllCons&refConsultation=802876&orgAcronyme=h8j)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the following address:

Official name: Agence du service civique

Postal address: 95 avenue de France

Town: Paris

Postal code: 75013

Country: France

E-mail: service-financier@agence-civique.gouv.fr

NUTS code: FR France

Internet address(es):

Main address: <https://www.service-civique.gouv.fr/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.marches-publics.gouv.fr>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Le marché pour objet la mise en place la gestion d'un serveur vocal interactif et d'un standard téléphonique

Reference number: 2021-07-Standard-SVI

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Le marché pour objet la mise en place la gestion d'un serveur vocal interactif et d'un standard téléphonique.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR France

Main site or place of performance: France.

II.2.4. Description of the procurement

Le marché pour objet la mise en place la gestion d'un serveur vocal interactif et d'un standard téléphonique.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Le marché est conclu pour une durée d'un an. Il est reconductible trois fois un an.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 14/09/2021 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 5 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 14/09/2021 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Quatre mois avant l'échéance du présent marché.

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75181

Country: France

E-mail: greffe.ta-paris@juradm.fr

Internet address: <http://www.paris.tribunal-administratif.fr>

VI.5. Date of dispatch of this notice

27/07/2021