

**Norway-Trondheim: IT services: consulting, software development, Internet and support**

OJ S 135/2022 15/07/2022

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Arbeidstilsynet

National registration number: 974 761 211

Postal address: Statens hus

Town: Trondheim

NUTS code: NO Norge

Postal code: 7468

Country: Norway

Contact person: Trond Erlend Rotabakk

E-mail: [trond.erlend.rotabakk@arbeidstilsynet.no](mailto:trond.erlend.rotabakk@arbeidstilsynet.no)

Telephone: +47 90365860

**Internet address(es):**Main address: <http://www.arbeidstilsynet.no>Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1003>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://anskaffelsesportal.arbeidstilsynet.no/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via:

<https://anskaffelsesportal.arbeidstilsynet.no/>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Consultancy service, IT operations

Reference number: 2022/32613

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Arbeidstilsynet [the Norwegian Labour Inspection Authority] would like to enter into a framework agreement with a tenderer for consultancy services related to ICT operations. From time to time, the contracting authority needs basic and top competence in IT operations. There may also be a need for consulting services for larger projects. Arbeidstilsynet's [the Norwegian Labour Inspection Authority] IT division and important IT components are located in Trondheim. On some occasions, it will still be necessary to provide assistance at other office locations. The majority of assignments can be done via digital platforms and thus without physical attendance.

### **II.1.5. Estimated total value**

Value excluding VAT: 4 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72100000 Hardware consultancy services, 72260000 Software-related services, 72267000 Software maintenance and repair services

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

The operational assistance can, amongst other things, include:

- Assistance with major updates
- Troubleshooting
- Training
- Major configuration changes
- Optimisation of operations and the operations environment

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 4 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

Extension of the contract for 1 + 1 year.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See the tender documentation.

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

See the tender documentation.

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

See the tender documentation.

### **III.2. Conditions related to the contract**

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 02/09/2022 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6.**

**Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 02/09/2022 Local time: 13:00

Place:

Electronic tender opening via the tender management system.

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Sør-Trøndelag tingrett

Town: Trondheim

Country: Norway

**VI.4.2. Body responsible for mediation procedures**

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

**VI.5. Date of dispatch of this notice**

12/07/2022