

**Denmark-Copenhagen: IT services: consulting, software development, Internet and support  
OJ S 213/2016 04/11/2016  
Contract award notice  
Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Hovedstadens Beredskab I/S

National registration number: 35440178

Postal address: Bag Rådhuset 3

Town: København V

NUTS code: DK011 Byen København

Postal code: 1550

Country: Denmark

E-mail: [ce1f@okf.kk.dk](mailto:ce1f@okf.kk.dk)

**Internet address(es):**

Main address: <http://permalink.mercell.com/58618804.aspx>

Address of the buyer profile: <http://www.hovedstadensberedskab.dk/>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Workforce management system.

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

The Capital Region Emergency Response Agency (Greater Copenhagen Fire Department) is established 1

January 2016 in order to carry out preventive and remedial emergency measures within the geographical areas

of the municipalities of Albertslund, Brøndby, Frederiksberg, Glostrup, Hvidovre, Copenhagen and Rødovre

(All mentioned as 'the owner municipalities'). The tasks shall be carried out at a high professional level of

preparedness, efficiently and in such a way that municipalities, businesses and citizens will experience simple, flexible case management and a safety-minded emergency organisation. In addition to its primary tasks, Greater Copenhagen Fire Department can undertake those that are natural extensions of them, for one or more of the owner municipalities or for other public authorities, including in the submission of bids for the present tender.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 6 000 000,00 DKK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services

#### **II.2.3. Place of performance**

NUTS code: DK01 Hovedstaden

#### **II.2.4. Description of the procurement**

The Contracting Authority is looking to procure a software system to support its work force management processes. The details of the technical and functional requirements are outlined in the tender specifications. The Workforce Management System (WMS) is to help the Contracting Authority reduce the administrative overhead for managing work force and improve employee satisfaction by easing swaps of duties. The Contracting Authority will conclude one contract with one supplier. The Contract includes an option regarding education of End-Users.

#### **II.2.5. Award criteria**

Quality criterion - Name: Functional Requirements / Weighting: 35

Quality criterion - Name: IT Technical Requirements — Architecture / Weighting: 15

Quality criterion - Name: Implementation, maintenance and support services / Weighting: 15

Price - Weighting: 35

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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## **IV.1. Description**

### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 093-165844](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

27/09/2016

### **V.2.2. Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Gartan Technologies Limited

National registration number: IE6370829F

Town: Letterkenny

NUTS code: IE Éire / Ireland

Postal code: F92PT73

Country: Ireland

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 DKK

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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## **VI.3. Additional information**

## **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Klagenævnet for Udbud  
Postal address: Dahlerups Pakhus, Langelinie Allé 17  
Town: København Ø  
Postal code: 2100  
Country: Denmark  
E-mail: [klfu@erst.dk](mailto:klfu@erst.dk)  
Telephone: +45 35291000  
Fax: +45 33307799  
Internet address: <http://www.klfu.dk>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
Pursuant to Danish Act on The Complaints Board for Public Procurement (act no. 492 of 12.5.2010 with subsequent amendments — available at [www.retsinformation.dk](http://www.retsinformation.dk)), the following time limits for filing a complaint apply: Complaints regarding a candidate not being pre-qualified must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, cf. § 171(2) of the Danish act on Public Procurement (act no. 1564 of 15.12.2015— available at [www.retsinformation.dk](http://www.retsinformation.dk)) or § 4 / 4 2(1) of the Danish Act on The Complaints Board for Public Procurement, provided that the notification includes a short account of the relevant reasons for the decision. Other complaints must be filed with The Complaints Board for Public Procurement within: 1) 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date). 2) 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision. 3) 6 months starting the day after the contracting authority has sent notification to the candidates/tenderers involved that the contracting authority has entered into the framework agreement, cf. § 2(2) or § 171(4) of the Act on Public Procurement, provided that the notification included a short account of the relevant reasons for the decision. 4) 20 calendar days starting the day after the contracting authority has published a notice concerning his decision to uphold the contract, cf. § 185(2) of the Act on Public

Procurement. The complainant must inform the contracting authority of the complaint in writing at the latest simultaneously with the lodge of the complaint to The Complaints Board for Public Procurement stating whether the complainant has been lodged in the stand-still period, cf. § 6(4) of the Act on The Complaints Board for Public Procurement. If the complaint has not been lodged in the stand-still period, the complainant must also state whether it is requested that the appeal is granted delaying effect, cf. § 12(1) of the said Act. The e-mail of The Complaints Board for Public Procurement is stated in section VI.4.1. The Complaints Board for Public Procurement's own guidance note concerning complaints is available at the internet address stated in section VI.4.1.

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: [kfst@kfst.dk](mailto:kfst@kfst.dk)

Telephone: +45 41715000

Fax: +45 41715100

Internet address: <http://www.kfst.dk>

**VI.5. Date of dispatch of this notice**

02/11/2016