

387975-2026 - Competition

Norway – Insurance services – Framework agreement for personal injury and property damage insurance.

OJ S 107/2026 05/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Volda Kommune

Email: andreas.kiperberg@volda.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Aure kommune

Email: postmottak@aure.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Balsfjord kommune

Email: postmottak@balsfjord.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Bardu kommune

Email: postmottak@bardu.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Beiarn kommune

Email: post@beiarn.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Dyrøy kommune

Email: postmottak@dyroy.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Gildeskål kommune

Email: postmottak@gildeskal.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Hareid kommune

Email: postmottak@hareid.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Heim kommune

Email: post@heim.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Herøy kommune

Email: postmottak@heroy.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Kåfjord kommune

Email: post@kafjord.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Lyngen kommune

Email: post@lyngen.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Måselv kommune

Email: postmottak@maselv.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Nordreisa kommune

Email: postmottak@nordreisa.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Rindal kommune

Email: post@rindal.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Sande kommune

Email: postmottak@sande-mr.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Steigen kommune

Email: postmottak@steigen.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Storfjord kommune

Email: post@storfjord.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Ørsta kommune

Email: postmottak@orsta.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Balsfjord kommunalteknikk KF

Email: bkt@balsfjord.kommune.no

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Beiarn Næringseiendom KF

Email: post@beiar.kommune.no

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Midttun boligstiftelse

Email: postmottak@balsfjord.kommune.no

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Sørfold kommune

Email: post@sorfold.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for personal injury and property damage insurance.

Description: The procurement is for a framework agreement for the delivery of insurance of persons and property damage insurance to the participating municipalities and municipal companies. See the Framework Agreement Annexes 1 and 2 for further information.

Procedure identifier: a71888a8-ef7b-455e-b694-66bde99090da

Internal identifier: 26/1806

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The procurement will be carried out as an open tender contest in accordance with the Act of 17 June 2016 no. 69 on public procurements (LOA) and regulations of 12 August 2016 no. 974 on public procurements (FOA) parts I and part III.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66510000 Insurance services

Additional classification (cpv): 66500000 Insurance and pension services, 66515200 Property insurance services, 66516000 Liability insurance services, 66518200 Insurance agency services

2.1.2. Place of performance

Anywhere

2.1.3. Value

Estimated value excluding VAT: 650 000 000,00 NOK

Maximum value of the framework agreement: 650 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Framework agreement for personal injury and property damage insurance.

Description: The procurement is for a framework agreement for the delivery of insurance of persons and property damage insurance to the participating municipalities and municipal companies. See the Framework Agreement Annexes 1 and 2 for further information.

Internal identifier: 26/1806

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66510000 Insurance services

Additional classification (cpv): 66500000 Insurance and pension services, 66515200 Property insurance services, 66516000 Liability insurance services, 66518200 Insurance agency services

Options:

Description of the options: The agreement includes an option for cyber-predicting (not included in the evaluation and is not optional to offer).

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2028

5.1.4. **Renewal**

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1+1 year (maximum four year period).

5.1.5. **Value**

Estimated value excluding VAT: 650 000 000,00 NOK

Maximum value of the framework agreement: 650 000 000,00 NOK

5.1.6. **General information**

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.9. **Selection criteria**

Sources of selection criteria: Procurement Document

5.1.10. **Award criteria**

Criterion:

Type: Price

Name: Price

Description: Tenderers shall fill in Annex 2 "Price Form". The contracting authority will emphasise the total sum for both personal injury insurance and property damage insurance for all participating entities. See the tender documentation point 5 for further information.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 35

Criterion:

Type: Quality

Name: Quality

Description: Tenderers shall respond to all requirements with a separate reply field in Annex 1 "Requirement Specification". The contracting authority will emphasise the evaluation to a great degree that the tenderer fulfils the requirements. See the tender documentation point 5 for further information.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: Service and customer follow-up

Description: The distribution criteria are divided into two sub-criteria: 1. damage prevention measures and user interface customer portal. Tenderers shall respond to points 2.3 and 2.4 in Annex 1 "Requirement Specifications". Each sub-criterion is weighted equally. See the tender documentation point 5 for further information.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Environment

Description: The award criteria is divided into two sub-criteria: 1. Environmentally friendly damage settlement and 2. Sustainable management. See the tender documentation point 5 for further information.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 05/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456431&TID=200417068&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456431&TID=200417068&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 11 126 Days

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: In accordance with the Contracting Authority's assessment.

Information about public opening:

Opening date: 12/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Sunnmøre tingrett

Information about review deadlines: The waiting period is ten days.

Organisation providing additional information about the procurement procedure: Volda Kommune

Organisation providing offline access to the procurement documents: Volda Kommune

8. Organisations

8.1. ORG-0001

Official name: Volda Kommune

Registration number: 939 760 946

Postal address: Stormyra 2

Town: Volda

Postcode: 6100

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

Contact point: Andreas Kiperberg

Email: andreas.kiperberg@volda.kommune.no

Telephone: +47 91137510

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/410665>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Aure kommune

Registration number: 988913898

Postal address: Aurdalsvegen 9

Town: Aure

Postcode: 6690

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

Email: postmottak@aure.kommune.no

Telephone: 71647400

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Balsfjord kommune

Registration number: 940 208 580

Town: Storsteinnes

Postcode: 9050

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Email: postmottak@balsfjord.kommune.no

Telephone: 77 72 20 00

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Bardu kommune
Registration number: 864993982
Postal address: Altevannsveien 16
Town: Bardu
Postcode: 9360
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: postmottak@bardu.kommune.no
Telephone: 77185200

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Beiarn kommune
Registration number: 961147867
Postal address: Nedre Beiarveien 906
Town: Moldjord
Postcode: 8110
Country subdivision (NUTS): Nordland/Nordlândia (NO071)
Country: Norway
Email: post@beiarn.kommune.no
Telephone: 75569000

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Dyrøy kommune
Registration number: 864994032
Postal address: Dyrøytunet 1
Town: Brøstadbotn
Postcode: 9311
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: postmottak@dyroy.kommune.no
Telephone: 77189200

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: Gildeskål kommune
Registration number: 845901442
Postal address: Inndyrveien 72
Town: Inndyr
Postcode: 8138
Country subdivision (NUTS): Nordland/Nordlândia (NO071)
Country: Norway
Email: postmottak@gildeskal.kommune.no
Telephone: 75760600

Roles of this organisation:

Buyer

8.1. ORG-0008

Official name: Hareid kommune
Registration number: 964979279
Postal address: Rådhusplassen 5
Town: Hareid
Postcode: 6060
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Email: postmottak@hareid.kommune.no
Telephone: 70095000

Roles of this organisation:

Buyer

8.1. ORG-0009

Official name: Heim kommune
Registration number: 920920004
Postal address: Trondheimsveien 1
Town: Kyrksæterøra
Postcode: 7200
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: post@heim.kommune.no
Telephone: 72460000

Roles of this organisation:

Buyer

8.1. ORG-0010

Official name: Herøy kommune
Registration number: 964978840
Postal address: Rådhusgata 5
Town: Fosnavåg
Postcode: 6090
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Email: postmottak@heroy.kommune.no
Telephone: 70081300

Roles of this organisation:

Buyer

8.1. ORG-0011

Official name: Kåfjord kommune
Registration number: 940363586
Postal address: Lerveien 2
Town: Olderdalen
Postcode: 9146
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: post@kafjord.kommune.no
Telephone: 77719200

Roles of this organisation:

Buyer

8.1. ORG-0012

Official name: Lyngen kommune
Registration number: 840014932
Postal address: Strandveien 24
Town: Lyngseidet
Postcode: 9060
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: post@lyngen.kommune.no
Telephone: 77701000

Roles of this organisation:

Buyer

8.1. ORG-0013

Official name: Måselv kommune
Registration number: 972418005
Postal address: Mellombygdveien 216
Town: Moen
Postcode: 9321
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: postmottak@maselv.kommune.no
Telephone: 77837700

Roles of this organisation:

Buyer

8.1. ORG-0014

Official name: Nordreisa kommune
Registration number: 943350833
Postal address: Sentrum 17
Town: Storslett
Postcode: 9151
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: postmottak@nordreisa.kommune.no
Telephone: 77588000

Roles of this organisation:

Buyer

8.1. ORG-0015

Official name: Rindal kommune
Registration number: 940138051
Postal address: Rindalsvegen 17
Town: Rindal
Postcode: 6657
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: post@rindal.kommune.no
Telephone: 71664700

Roles of this organisation:

Buyer

8.1. ORG-0016

Official name: Sande kommune
Registration number: 822534422
Postal address: Rønnebergplassen 17
Town: Larsnes
Postcode: 6084
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Email: postmottak@sande-mr.kommune.no
Telephone: 70026700

Roles of this organisation:

Buyer

8.1. ORG-0017

Official name: Steigen kommune
Registration number: 962299385
Postal address: Myklebostad 1
Town: Leinesfjord
Postcode: 8283
Country subdivision (NUTS): Nordland/Nordlånnda (NO071)
Country: Norway
Email: postmottak@steigen.kommune.no
Telephone: 75778800

Roles of this organisation:

Buyer

8.1. ORG-0018

Official name: Storfjord kommune
Registration number: 964994129
Postal address: Oldersletta 1
Town: Oteren
Postcode: 9046
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Email: post@storfjord.kommune.no
Telephone: 77212800

Roles of this organisation:

Buyer

8.1. ORG-0019

Official name: Ørsta kommune
Registration number: 939461450
Postal address: Dalevegen 6
Town: Ørsta
Postcode: 6153
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Email: postmottak@orsta.kommune.no
Telephone: 70049700

Roles of this organisation:

Buyer

8.1. ORG-0020

Official name: Balsfjord kommunalteknikk KF

Registration number: 884046912

Postal address: Sagelvassveien 6

Town: Storsteinnes

Postcode: 9050

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Email: bkt@balsfjord.kommune.no

Telephone: 91244554

Roles of this organisation:

Buyer

8.1. ORG-0021

Official name: Beiarn Næringseiendom KF

Registration number: 921495099

Postal address: Nedre Beiarnveien 906

Town: Moldjord

Postcode: 8110

Country subdivision (NUTS): Nordland/Nordlånnda (NO071)

Country: Norway

Email: post@beiarn.kommune.no

Telephone: 75569000

Roles of this organisation:

Buyer

8.1. ORG-0022

Official name: Midttun boligstiftelse

Registration number: 979200838

Town: Storsteinnes

Postcode: 9050

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Email: postmottak@balsfjord.kommune.no

Telephone: 77722000

Roles of this organisation:

Buyer

8.1. ORG-0023

Official name: Sørfold kommune

Registration number: 972417750

Postal address: Strandveien 2

Town: Straumen

Postcode: 8226

Country subdivision (NUTS): Nordland/Nordlånnda (NO071)

Country: Norway

Email: post@sorfold.kommune.no

Telephone: 75685000

Roles of this organisation:

Buyer

8.1. ORG-0024

Official name: Sunnmøre tingrett

Registration number: 974747529

Department: Volda

Postal address: Røysbakken 7

Town: Volda

Postcode: 6100

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

Email: sunnmore.tingrett@domstol.no

Telephone: 70334700

Roles of this organisation:

Review organisation

Notice information

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