

388431-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

OJ S 108/2026 08/06/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Pobal

Email: tenders@pobal.ie

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

Description: The Contracting Authority ICT infrastructure is a closely integrated ecosystem setup uniquely to fulfil operational requirements. In recent years, as part of ongoing growth, the Contracting Authority ICT infrastructure support service was consolidated into a single agile Framework Agreement, so that expansion could be dynamic and easily managed through a single supplier with flexibility, and staffing resources in mind. While Contracting Authority ICT staff are trained and skilled in most of the existing product ranges in use, the external support provided via the existing Framework is part of a vital component to ensure the efficient running of day-to-day operations within Contracting Authority. The Framework covers working with Contracting Authority ICT, and other key ICT vendors/ suppliers in commissioning the services. The tender must demonstrate this experience in working with in these types of scenarios and set out the platform accordingly. A key requirement of the Framework is the tenderer's ability to design, supply, commission and fully support, with 24 hour monitoring all security elements and requirements relating such as for example firewalls, servers, hosts, logs, switches, Active Directory/Entra within Contracting Authority's current and future technical stack and are located both on-premise, and cloud/hybrid environment within the Contracting Authority Data Centres, which reside in two Government Data centres in the Dublin region (Ireland) (accessed via Government Network (GN) connection), and Microsoft Azure space (EU). The infrastructure comprises more than 400 Windows servers, ten Fortinet firewalls and WAFs, and approximately 100,000 Active Directory/Entra B2B and B2C customer users, hosted across five domains utilising on-premises, hybrid, and cloud solutions such as Microsoft 365, Microsoft Dynamics 365, SharePoint, and Power Platform. The Contracting Authority infrastructure is categorised in Gold, Silver and Bronze categories based on the data / information security risk profile – only Gold categorised infrastructure is in scope for this Framework.

Procedure identifier: 947ba39f-d590-431e-85a3-7d9cf467a39a

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72511000 Network management software services, 72315100 Data network support services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 800 000,00 EUR

Maximum value of the framework agreement: 1 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Single Party Framework for a 24 / 7 SOC, with SIEM, XDR and associated services

Description: The Contracting Authority ICT infrastructure is a closely integrated ecosystem setup uniquely to fulfil operational requirements. In recent years, as part of ongoing growth, the Contracting Authority ICT infrastructure support service was consolidated into a single agile Framework Agreement, so that expansion could be dynamic and easily managed through a single supplier with flexibility, and staffing resources in mind. While Contracting Authority ICT staff are trained and skilled in most of the existing product ranges in use, the external support provided via the existing Framework is part of a vital component to ensure the efficient running of day-to-day operations within Contracting Authority. The Framework covers working with Contracting Authority ICT, and other key ICT vendors/ suppliers in commissioning the services. The tender must demonstrate this experience in working with in these types of scenarios and set out the platform accordingly. A key requirement of the Framework is the tenderer's ability to design, supply, commission and fully support, with 24 hour monitoring all security elements and requirements relating such as for example firewalls, servers, hosts, logs, switches, Active Directory/Entra within Contracting Authority's current and future technical stack and are located both on-premise, and cloud/hybrid environment within the Contracting Authority Data Centres, which reside in two Government Data centres in the Dublin region (Ireland) (accessed via Government Network (GN) connection), and Microsoft Azure space (EU). The infrastructure comprises more than 400 Windows servers, ten Fortinet firewalls and WAFs, and approximately 100,000 Active Directory/Entra B2B and B2C customer users, hosted across five domains utilising on-premises, hybrid, and cloud solutions such as Microsoft 365, Microsoft Dynamics 365, SharePoint, and Power Platform. The Contracting Authority infrastructure is categorised in Gold, Silver and Bronze categories based on the data / information security risk profile – only Gold categorised infrastructure is in scope for this Framework.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72511000 Network management software services, 72315100 Data network support services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 1 800 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 15/05/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8029941>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8029941>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 12/06/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 12/06/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8029941>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Pobal

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Pobal

Organisation processing tenders: Pobal

8. Organisations**8.1. ORG-0001**

Official name: Pobal

Registration number: 194360

Postal address: Holbrook House, Holles Street, Dublin 2,

Town: Dublin

Postcode: D02 EY84

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@pobal.ie

Telephone: +35315117000

Internet address: <https://www.pobal.ie/>

Buyer profile: <https://www.pobal.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

74309bea-a641-4682-a784-61f6c01f0c6f-01

Main reason for change

:

Information updated

Description

:

Deadline for tender responses extended to 12 June 2026 at 12.00 noon Irish Time

Notice information

Notice identifier/version: 5b861c78-94fe-4c1c-89ac-f8b9598cf0a5 - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 05/06/2026 13:11:08 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 388431-2026

OJ S issue number: 108/2026

Publication date: 08/06/2026