

388632-2026 - Competition

Norway – Social work and related services – EST-EEA-004-2026 - Psychological reports

OJ S 108/2026 08/06/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Bergen kommune - Byrådsavdeling for barnevern, sosiale tjenester og mangfold

Email: kevin.tobin@bergen.kommune.no

2. Procedure

2.1. Procedure

Title: EST-EEA-004-2026 - Psychological reports

Description: Bergen municipality shall enter into a contract for psychological reviews of persons who receive follow-up from the social service in Nav in Bergen municipality. For some service recipients with mental difficulties, a psychological review will be necessary and/or appropriate for nav to have a sufficient basis to assess the service recipient's need, rights and /or opportunities for participation in initiatives or work. The ordering of such reviews will be based on each individual's consent. Between 50 to 75 reviews are expected each year, based on experience from previous procurements. The framework agreement shall be valid for 2 years, with an option for the contracting authority to extend the contract for a further 2 years (1+1), to a total maximum of four years.

Procedure identifier: 015a80e8-2f7c-479d-8ba0-5f38f1c67aa6

Internal identifier: 2026/183000

Type of procedure: Open

Main features of the procedure: Bergen municipality shall enter into a contract for psychological reviews of persons who receive follow-up from the social service in Nav in Bergen municipality. For some service recipients with mental difficulties, a psychological review will be necessary and/or appropriate for nav to have a sufficient basis to assess the service recipient's need, rights and/or opportunities for participation in initiatives or work. The ordering of such reviews will be based on each individual's consent. Between 50 to 75 reviews are expected each year, based on experience from previous procurements. The framework agreement shall be valid for 2 years, with an option for the contracting authority to extend the contract for a further 2 years (1+1), to a total maximum of four years.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

2.1.2. Place of performance

Town: Bergen

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 16 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be carried out as an open tender contest in accordance with the public procurement regulations, part I and part IV.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: EST-EEA-004-2026 - Psychological reports

Description: Bergen municipality shall enter into a contract for psychological reviews of persons who receive follow-up from the social service in Nav in Bergen municipality. For some service recipients with mental difficulties, a psychological review will be necessary and/or appropriate for nav to have a sufficient basis to assess the service recipient's need, rights and /or opportunities for participation in initiatives or work. The ordering of such reviews will be based on each individual's consent. Between 50 to 75 reviews are expected each year, based on experience from previous procurements. The framework agreement shall be valid for 2 years, with an option for the contracting authority to extend the contract for a further 2 years (1+1), to a total maximum of four years.

Internal identifier: 2026/183000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Town: Bergen

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

5.1.3. Estimated duration

Start date: 05/09/2026

Duration end date: 05/09/2030

5.1.5. Value

Estimated value excluding VAT: 16 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Assignment comprehension

Description: Tenderers shall provide a description of their understanding of the assignment and give an account of how the reviews will be carried out and reported. The contracting authority will undertake an overall assessment of the received responses. In the evaluation, emphasis will be put on the degree the tenderer demonstrates: understanding of the assignment's purpose and the contracting authority's needs an appropriate method and approach for carrying out the reviews. an appropriate method and approach for establishing contact and carrying out reviews of persons who can be challenging to get in a position competence and experience beyond the minimum requirements for work with persons with drugs and alcohol and mental disorders (ROP), comorbid conditions and persons with different linguistic and cultural backgrounds. competence and experience beyond the minimum requirements within threat and violence risk assessments. experience with the preparation of psychological assessments and reports for use in Nav's work with an assessment of functional ability, work ability and further follow-up. understanding of how the reports can contribute to the contracting authority's assessments and decision basis. Documentation Tenderers shall give an account of the above points in their solution description. The contracting authority reserves the right to emphasise documented competence and experience beyond the minimum requirements if relevant for the execution of the assignment.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Name: Price

Description: The price will be evaluated on the basis of the offered hourly rate. The offered hourly rate shall be stated in Mercell's product tab. The lowest offered hourly rate will be given the highest point score in the evaluation. Other tenders will be given points relative to the following formula: $(\text{Lowest price/offered price}) \times \text{Maximum points score}$ The stated hourly rate shall include all costs connected to the execution of the assignment. Additional costs or fees will not be accepted beyond the stated hourly rate, unless expressly stated in the tender documentation.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 22/06/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/284760377.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/284760377.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 27/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 158 Days

Information about public opening:

Opening date: 27/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

5.1.16. Further information, mediation and review

Review organisation: Hordaland tingrett

8. Organisations

8.1. ORG-0001

Official name: Bergen kommune - Byrådsavdeling for barnevern, sosiale tjenester og mangfold

Registration number: 964338531

Department: Byrådsavdeling for barnevern, sosiale tjenester og mangfold

Postal address: Postboks 7700

Town: BERGEN

Postcode: 5020

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Contact point: Kevin Tobin

Email: kevin.tobin@bergen.kommune.no

Telephone: +47 05556

Internet address: <https://www.bergen.kommune.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Hordaland tingrett

Registration number: 926723367

Town: Bergen

Postcode: 5012

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: f4498aac-967e-4ddd-a44c-6cc563c4f220 - 01

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Notice subtype: 20

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