

389964-2026 - Competition

Italy – Helpdesk and support services – Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

OJ S 108/2026 08/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Email: gestione.appalti@maggioli.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

Description: Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

Procedure identifier: fe3fb53f-a4cb-4bf1-9431-ae9fd14e4f06

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

2.1.2. Place of performance

Town: ROMA (RM)

Country subdivision (NUTS): Roma (IT143)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 481 900,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

Description: Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

Options:

Description of the options: Servizio di manutenzione apparati server e storage HPE infrastruttura AR1

5.1.2. Place of performance

Town: ROMA (RM)

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 17 Months

5.1.5. Value

Estimated value excluding VAT: 481 900,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prezzo

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45949>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://piattaformaacquisti.rai.it/PortaleAppalti/it/procedure/codice/G45949>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 16/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 17/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104 /2010

Organisation providing additional information about the procurement procedure: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation providing more information on the review procedures: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Organisation receiving requests to participate: RAI - Radiotelevisione Italiana S.p.A. - A/TEI /INT

8. Organisations

8.1. ORG-0001

Official name: RAI - Radiotelevisione Italiana S.p.A. - A/TEI/INT

Registration number: 06382641006

Postal address: Via Alessandro Severo n. 246

Town: ROMA (RM)

Postcode: 00145

Country subdivision (NUTS): Roma (ITI43)

Country: Italy

Email: gestione.appalti@maggioli.it

Telephone: 800938362

Internet address: <https://www.rai.it>

Buyer profile: <https://piattaformaacquisti.rai.it/PortaleAppalti>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: TAR territorialmente competente ai sensi dell'art. 120 del D. Lgs. n. 104/2010

Registration number: 93196440874

Postal address: Via Flaminia n. 189

Town: ROMA (RM)

Postcode: 100

Country subdivision (NUTS): Roma (ITI43)

Country: Italy

Email: tarrm-segrprotocolloamm@ga-cert.it

Telephone: 6328721

Fax: 632872315

Internet address: <https://www.giustizia-amministrativa.it/tribunale-amministra>

Roles of this organisation:

Review organisation

Notice information

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