

390903-2026 - Competition

Italy – Social work and related services – GARA EUROPEA A PROCEDURA APERTA SUDDIVISA IN TRE LOTTI, PER LINDIVIDUAZIONE DI UN SOGGETTO GESTORE DEI SERVIZI DI ACCOGLIENZA E INTEGRAZIONE NELLAMBITO DEL SISTEMA DI ACCOGLIENZA E INTEGRAZIONE (SAI)- CATEGORIA ORDINARI (LOTTO1)- CATEGORIA MSNA (LOTTO2) - CATEGORIA DS/DM (LOTTO 3) DEL COMUNE DI NARNI TR.

OJ S 108/2026 08/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: CUC Provincia di Terni - Servizi

Email: provincia.terni@postacert.umbria.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA SUDDIVISA IN TRE LOTTI, PER LINDIVIDUAZIONE DI UN SOGGETTO GESTORE DEI SERVIZI DI ACCOGLIENZA E INTEGRAZIONE NELLAMBITO DEL SISTEMA DI ACCOGLIENZA E INTEGRAZIONE (SAI)- CATEGORIA ORDINARI (LOTTO1)- CATEGORIA MSNA (LOTTO2) -CATEGORIA DS/DM (LOTTO 3) DEL COMUNE DI NARNI TR.

Description: GARA EUROPEA A PROCEDURA APERTA SUDDIVISA IN TRE LOTTI, PER LINDIVIDUAZIONE DI UN SOGGETTO GESTORE DEI SERVIZI DI ACCOGLIENZA E INTEGRAZIONE NELLAMBITO DEL SISTEMA DI ACCOGLIENZA E INTEGRAZIONE (SAI)- CATEGORIA ORDINARI (LOTTO1)- CATEGORIA MSNA (LOTTO2) -CATEGORIA DS/DM (LOTTO 3) DEL COMUNE DI NARNI TR.

Procedure identifier: 39d64f6c-d564-41c4-8205-0cdd789b3c8f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

2.1.2. Place of performance

Town: NARNI (TR)

Country subdivision (NUTS): Terni (IT122)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 6 177 470,69 EUR

2.1.4. General information

Legal basis:

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: LOTTO 1 - PROGETTO SAI CATEGORIA ORDINARI (COD. PROG-790-PR-4)

Description: LOTTO 1 - PROGETTO SAI CATEGORIA ORDINARI (COD. PROG-790-PR-4)

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Options:

Description of the options: eventuale proroga di 6 mesi

5.1.2. Place of performance

Country subdivision (NUTS): Terni (IT122)

Country: Italy

5.1.3. Estimated duration

Duration: 30 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: eventuale aumento delle prestazioni pari ad un 1/5 importo

5.1.5. Value

Estimated value excluding VAT: 4 212 883,03 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: 1. Esperienza nel servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: 2. Piano di svolgimento delle attività e gestione del personale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: 3. Qualità della proposta progettuale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: 4. Azioni di miglioramento e servizi aggiuntivi

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: 5. Strutture di accoglienza

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Price

Description: Offerta economica assume la forma di un prezzo o costo fisso., sulla base del quale gli operatori economici competeranno solo in base ai criteri qualitativi quindi il prezzo a base di gara è fisso e non è suscettibile di offerta.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/06/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CUC Provincia di Terni - Servizi

Organisation providing additional information about the procurement procedure: CUC Provincia di Terni - Servizi

Organisation providing more information on the review procedures: CUC Provincia di Terni - Servizi

Organisation receiving requests to participate: CUC Provincia di Terni - Servizi

5.1. Lot: LOT-0002

Title: LOTTO 2 - PROGETTO SAI CATEGORIA MSNA (COD. PROG-792-PR-4)

Description: LOTTO 2 - PROGETTO SAI CATEGORIA MSNA (COD. PROG-792-PR-4)

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Options:

Description of the options: EVENTUALE PROROGA 6 MESI

5.1.2. Place of performance

Country subdivision (NUTS): Terni (IT122)

Country: Italy

5.1.3. Estimated duration

Duration: 30 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: eventuale aumento delle prestazioni pari ad un 1/5 importo

5.1.5. Value

Estimated value excluding VAT: 1 064 515,20 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: 1. Esperienza nel servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: 2. Piano di svolgimento delle attività e gestione del personale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: 3. Qualità della proposta progettuale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: 4 Azioni di miglioramento e servizi aggiuntivi

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: 5. Strutture di accoglienza

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Offerta economica assume la forma di un prezzo o costo fisso., sulla base del quale gli operatori economici competeranno solo in base ai criteri qualitativi quindi il prezzo a base di gara è fisso e non è suscettibile di offerta.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/06/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CUC Provincia di Terni - Servizi

Organisation providing additional information about the procurement procedure: CUC
Provincia di Terni - Servizi

Organisation providing more information on the review procedures: CUC Provincia di Terni -
Servizi

Organisation receiving requests to participate: CUC Provincia di Terni - Servizi

5.1. Lot: LOT-0003

Title: LOTTO 3 - PROGETTO SAI CATEGORIA DS/DM (COD. PROG-791-PR-4)

Description: LOTTO 3 - PROGETTO SAI CATEGORIA DS/DM (COD. PROG-791-PR-4)

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Options:

Description of the options: EVENTUALI 6 MESI DI PROROGA

5.1.2. Place of performance

Country subdivision (NUTS): Terni (IT122)

Country: Italy

5.1.3. Estimated duration

Duration: 30 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: eventuale aumento delle prestazioni pari ad un 1/5 importo

5.1.5. Value

Estimated value excluding VAT: 900 072,46 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Offerta economica assume la forma di un prezzo o costo fisso., sulla base del quale gli operatori economici competeranno solo in base ai criteri qualitativi quindi il prezzo a base di gara è fisso e non è suscettibile di offerta.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

Criterion:

Type: Quality

Description: 1. Esperienza nel servizio

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: 2. Piano di svolgimento delle attività e gestione del personale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 35

Criterion:

Type: Quality

Description: 3. Qualità della proposta progettuale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: 4 Azioni di miglioramento e servizi aggiuntivi

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: 5. Strutture di accoglienza

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://garetelematiche.provincia.terni.it/PortaleAppalti/it/procedure/codice/G03774>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/06/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 30/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CUC Provincia di Terni - Servizi

Organisation providing additional information about the procurement procedure: CUC

Provincia di Terni - Servizi

Organisation providing more information on the review procedures: CUC Provincia di Terni - Servizi

Organisation receiving requests to participate: CUC Provincia di Terni - Servizi

8. Organisations

8.1. ORG-0001

Official name: CUC Provincia di Terni - Servizi

Registration number: 00179350558

Postal address: Viale della Stazione n. 1

Town: TERNI (TR)

Postcode: 05100

Country subdivision (NUTS): Terni (IT122)

Country: Italy

Email: provincia.terni@postacert.umbria.it

Telephone: 0744483232

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 3a2504dd-4ac1-4bec-a420-000587b31aa8 - 01

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Notice type: Contract or concession notice – standard regime

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