

**Belgium-Brussels: Research consultancy services**

OJ S 221/2014 15/11/2014

**Contract notice****Services****Directive 2004/18/EC****Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: WHO Regional Office for Europe

Postal address: Eurostation, Place Victor Horta 40/10

Town: Brussels

Postal code: 1060

Country: Belgium

For the attention of: Suszy Lessof

E-mail: [cba@obs.euro.who.int](mailto:cba@obs.euro.who.int)

Telephone: +32 25249240

**Internet address(es):**General address of the contracting authority: [www.healthobservatory.eu](http://www.healthobservatory.eu)**Additional information can be obtained from:**

Official name: WHO Regional Office for Europe

Postal address: Eurostation, Place Victor Horta 40/10

Town: Brussels

Postal code: 1060

Country: Belgium

Contact person: Suszy Lessof and Gabriele Pastorino

For the attention of: Suszy Lessof

E-mail: [szy@obs.euro.who.int](mailto:szy@obs.euro.who.int); [gpa@obs.euro.who.int](mailto:gpa@obs.euro.who.int)

Telephone: +32 25249240

Internet address: [www.healthobservatory.eu](http://www.healthobservatory.eu)**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

European institution/agency or international organisation

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Efficiency measurement in health systems study.

## **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 8: Research and development services

NUTS code

## **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

## **II.1.4. Information about framework agreement**

## **II.1.5. Short description of the contract or purchase(s)**

The pursuit of improved efficiency has become an imperative for health systems of all types. However, notwithstanding the palpable interest in health system efficiency, there have been profound challenges in converting the apparently simple concept into meaningful metrics that enable policy-makers to take appropriate action. A recent summary of the literature from the Observatory highlighted the formidable practical and methodological difficulties involved in developing satisfactory efficiency metrics that offer policy makers meaningful insights into the potential for efficiency improvement.

In order to present key stakeholders with a review of the state of the art relating to efficiency measurement in health systems the European Observatory has begun work to bring together an edited volume on this issue. The broad aim of the book is to examine the principles underlying efficiency measurement, summarize progress to date, and offer guidance on future priorities. The target readership includes policy makers, their analytic advisors, health care regulators, patient representative groups, those charged with governance of health care organizations, and researchers.

The book's main objectives are:

- To present the theory of health system efficiency;
- To identify the measurement instruments and analytic tools necessary to provide meaningful insights into health system efficiency;
- To present and comment on the strengths and weaknesses of current information sources relating to comparative efficiency;
- To explore the role of efficiency measures in guiding the routine operation and regulation of the health system, and in informing the design and evaluation of health system reforms;
- To examine the implications for policy makers, politicians, regulators, and others charged with the governance of the health system;
- To discuss the future needs for information systems and research;
- To demonstrate key issues in efficiency analysis, policy and decision making through practical case studies.

Since the start of this project (November 2013), a book outline and proposal has been drafted, and initial drafts of chapters relating to this structure have been drafted and presented at a workshop. In order to prepare finalize the manuscript by the end of 2014 the final stages of the book need to be commissioned. This tender aims to identify a suitable expert to take on the work done so far and ensure its completion by the set deadline (December 2014).

The selected expert will

- Lead the finalization of the project in light of the agreed study outline,
- Ensure that the literature review findings inform the development of the framework,
- Review the findings on progress to date and their implications for the study's contribution to policy makers,
- Coordinate the finalization of the work and ensure final draft of each chapter is delivered by the deadline agreed with the Observatory secretariat.

This will involve the following tasks:

1. Thorough background research and review of existing evidence on the topic.
2. In- depth review of all material produced so far by the study including all initial drafts.
3. Written feedback to the authors drawing on recent research that is relevant to the book.
4. Book chapters editing (upon submission of the 2<sup>nd</sup> drafts).
5. Writing the introduction and conclusion of the book bringing together the key themes.
6. Checking for consistency the entire document before submission for copy-editing and publication.
7. Final proof-reading prior publication.

Please note that the project is ongoing and based on a well developed methodology. Thus, interested candidates are invited to send a CV demonstrating the required standards (see III. 2.3 below) and a short cover letter outlining the costing.

#### **II.1.6. CPV code(s)**

73210000 Research consultancy services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Completion of the study and delivery of all chapters for publications. Bids may not exceed 16 000 EUR.

Estimated value excluding VAT:

Range: between 8 000 and 16 000 EUR

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Start 1.12.2014. Completion 15.1.2015

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

NA.

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

NA.

#### **III.1.4. Contract performance conditions**

#### **III.2. Conditions for participation**

##### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

##### **III.2.2. Economic and financial ability**

List and brief description of conditions: NA.

Minimum level(s) of standards possibly required: NA.

##### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Contractors are expected to have a CV demonstrating the minimum standards set below.

Minimum level(s) of standards possibly required:

- A minimum of 15 years international academic experience with health systems and policy (candidate must hold a PHD and an appointment as Associate Professor or above).
- Sound and demonstrable experience on health systems' efficiency and performance with a particular focus on the link between evidence and policy.
- Track record of scientific publications on the subject outlined above (a minimum of 2 edited volumes and 5 articles in scientific journals).
- Track record of leadership and coordination of international studies on performance assessment (at least 3 studies).
- Track record of global leadership in the field of performance (proven collaboration and experience as advisor for international organization such as OECD, WHO and the European Commission).
- Track record of advisory experience at national level (proven participation in national and regional advisory committees).
- A high level understanding of health policy across Europe at national and European level.
- Familiarity with the Observatory's performance programme is desirable, but not essential.

##### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

## **IV.2. Award criteria**

### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Criteria below

1. A minimum of 15 years of international academic experience (PHD and an appointment as Associate Professor or above). Weighting 4
2. Sound and demonstrable experience on health systems' efficiency and performance with a particular focus on the link between evidence and policy. Weighting 5
3. Track record of scientific publications on health systems' efficiency and performance (a minimum of 2 edited volumes and 5 articles in scientific journals). Weighting 5
4. Track record of leadership and coordination of international studies on performance assessment (at least 3 studies). Weighting 5
5. Global leadership and proven advisory experience in the field of performance for WHO, OECD and the European Commission. Weighting 4

### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

## **IV.3. Administrative information**

### **IV.3.1. File reference number attributed by the contracting authority**

NA

### **IV.3.2. Previous publication concerning this procedure**

no

### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

### **IV.3.4. Time limit for receipt of tenders or requests to participate**

21.11.2014 - 17:00

### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in days: 8 (from the date stated for receipt of tender)

### **IV.3.8. Conditions for opening of tenders**

Date: 25.11.2014

Place:

Place Victor Horta 40/10 — 1060 Brussels — Belgium.

Persons authorised to be present at the opening of tenders: no

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: The European Observatory on Health Systems and Policies is a partnership hosted by WHO Regional Office for Europe, Member States, the European Commission and others.

**VI.3. Additional information**

The contractor will be contracted through WHO, the Partner hosting the Observatory, and is/are expected to sign a declaration of interests.

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

12.11.2014