

United Kingdom-Brigg: Software package and information systems
OJ S 158/2019 19/08/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North Lincolnshire Clinical Commissioning Group

Town: Brigg

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

Postal code: DN20 8GS

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <https://northlincolnshireccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Vale of York CCG

Town: York

NUTS code: UKE21 York

Postal code: YO1 6GA

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <https://www.valeofyorkccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Scarborough and Ryedale Clinical Commissioning Group

Town: Scarborough

NUTS code: UKE22 North Yorkshire CC

Postal code: YO11 2HG

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <http://www.scarboroughryedaleccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS North East Lincolnshire Clinical Commissioning Group

Town: Grimsby

NUTS code: UKE13 North and North East Lincolnshire

Postal code: DN31 1HU

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <https://www.northeastlincolnshireccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Hull Clinical Commissioning Group

Town: Hull

NUTS code: UKE11 Kingston upon Hull, City of

Postal code: HU1 1UY

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <https://www.hullccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS East Riding of Yorkshire Clinical Commissioning Group

Town: Willerby

NUTS code: UKE12 East Riding of Yorkshire

Postal code: HU10 6DT

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <http://www.eastridingofyorkshireccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Hambleton, Richmondshire and Whitby Clinical Commissioning Group

Town: Northallerton

NUTS code: UKE12 East Riding of Yorkshire

Postal code: DL6 2UU

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <https://www.hambletonrichmondshireandwhitbyccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

Humber Coast and Vale STP (for the purposes of this procurement this includes Hambleton, Richmondshire and Whitby CCG) comprises 182 GP practices and 7 CCGs serving a population of approximately 1 500 000. The STP and member GP practices seek to procure an established and proven online consultation system. This is part of the STP's wider approach to transforming primary care in line with the GP forward view, local digital roadmaps, and digital inclusion strategies.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 740 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

48900000 Miscellaneous software package and computer systems, 48180000 Medical software package, 48200000 Networking, Internet and intranet software package, 72400000 Internet services, 72000000 IT services: consulting, software development, Internet and support, 48100000 Industry specific software package, 72500000 Computer-related services

II.2.3. Place of performance

NUTS code: UKE1 East Yorkshire and Northern Lincolnshire

Main site or place of performance: East Yorkshire and Northern Lincolnshire.

II.2.4. Description of the procurement

NHS England is using technology to empower patients and make it easier for clinicians to deliver high quality care and enabling patients to seamlessly navigate the service as part of its digital transformation strategy. The online consultation programme is a contribution towards this ambition.

As part of the NHS General Practice Forward View, a 45 000 000 GBP fund has been created to contribute towards the costs for practices to purchase online consultation systems, improving access and making best use of clinicians' time.

Humber Coast and Vale STP seeks to procure an online consultation system for under the dynamic purchasing system for online consultation systems in England. This STP comprises 182 GP practices and 7 CCGs serving a population of approximately 1 500 000. This is part of the STP's wider approach to transforming primary care in line with the GP forward view, local digital roadmaps, and digital inclusion strategies.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the Commissioners.

The contract dates are from April 2018 – March 2021 with the option to extend up to 1 additional year to June 2021. The contract value is 740 000 GBP.

II.2.5. Award criteria

Quality criterion - Name: Service delivery / Weighting: 25

Quality criterion - Name: Capability and capacity / Weighting: 5

Quality criterion - Name: Mobilisation and implementation / Weighting: 15

Quality criterion - Name: Maintenance and support / Weighting: 10

Quality criterion - Name: Benefits / Weighting: 15

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Option to extend up to 2 additional years in 12-month periods.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

3 years primary term with option to extend up to 2 additional years in 12-month periods.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

A dynamic purchasing system was set up

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 230-479603](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: DPS/MC/NHSE/00008

Title:

Provision of GP Online Consultation Services to Humber Coast and Vale STP

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/03/2018

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Wiggly Amps Ltd

National registration number: 11668237

Postal address: 40 Market Place

Town: North Walsham

NUTS code: UKH16 North and West Norfolk

Postal code: NR28 9BT

Country: United Kingdom

E-mail: sales@engagehealth.uk

Internet address: <https://engagehealth.uk/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 740 000,00 GBP

Total value of the contract/lot: 740 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS North Lincolnshire Clinical Commissioning Group

Town: Brigg

Postal code: DN20 8GS

Country: United Kingdom

E-mail: NLCCG.ContactUs@nhs.net

Internet address: <https://northlincolnshireccg.nhs.uk/>

VI.4.2. Body responsible for mediation procedures

Official name: NHS North Lincolnshire Clinical Commissioning Group

Town: Brigg

Postal code: DN20 8GS

Country: United Kingdom

E-mail: NLCCG.ContactUs@nhs.net

Internet address: <https://northlincolnshireccg.nhs.uk/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS North Lincolnshire Clinical Commissioning Group

Town: Brigg

Postal code: DN20 8GS

Country: United Kingdom

E-mail: NLCCG.ContactUs@nhs.net

Internet address: <https://northlincolnshireccg.nhs.uk/>

VI.5. Date of dispatch of this notice

14/08/2019