

**United Kingdom-London: Software package and information systems**  
**OJ S 158/2019 19/08/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Wandsworth Clinical Commissioning Group

Town: London

NUTS code: UKI34 Wandsworth

Postal code: SW19 1RH

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <https://www.wandsworthccg.nhs.uk/Pages/Home.aspx>

**I.1. Name and addresses**

Official name: NHS Merton Clinical Commissioning Group

Town: London

NUTS code: UKI63 Merton, Kingston upon Thames and Sutton

Postal code: SW19 1RH

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <https://www.mertonccg.nhs.uk/Pages/default.aspx>

**I.1. Name and addresses**

Official name: NHS Croydon Clinical Commissioning Group

Town: London

NUTS code: UKI62 Croydon

Postal code: CR0 1EA

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <https://www.croydonccg.nhs.uk/Pages/home.aspx>

**I.1. Name and addresses**

Official name: NHS Kingston Clinical Commissioning Group

Town: London

NUTS code: UKI63 Merton, Kingston upon Thames and Sutton

Postal code: TW11 8HU

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <https://www.kingstonccg.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS Richmond Clinical Commissioning Group

Town: London

NUTS code: UKI75 Hounslow and Richmond upon Thames

Postal code: TW11 8HU

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <http://www.richmondccg.nhs.uk/>

#### **I.1. Name and addresses**

Official name: NHS Sutton Clinical Commissioning Group

Town: London

NUTS code: UKI63 Merton, Kingston upon Thames and Sutton

Postal code: SM3 8LR

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: [commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

**Internet address(es):**

Main address: <http://www.suttonccg.nhs.uk/Pages/Home.aspx>

#### **I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

#### **I.4. Type of the contracting authority**

Body governed by public law

#### **I.5. Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Provision of GP Online Consultation Services to South West London CCGs

Reference number: DPS/MC/NHSE/00012

#### **II.1.2. Main CPV code**

48000000 Software package and information systems

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

South West London CCGs is a collaboration of 6 CCGs, consisting of approximately 192 GP practices and 1 600 000 patients. The CCGs have jointly agreed to commission a pilot for

GPFV online consultations. The ambition for the pilot is to commission a single platform which offers access for patients GP online consultations including appointment booking. This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 35 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 48100000 Industry specific software package, 48180000 Medical software package, 48200000 Networking, Internet and intranet software package, 72400000 Internet services, 72500000 Computer-related services, 48900000 Miscellaneous software package and computer systems

#### **II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance: South West London.

#### **II.2.4. Description of the procurement**

NHS England is using technology to empower patients and make it easier for clinicians to deliver high quality care and enabling patients to seamlessly navigate the service as part of its digital transformation strategy. The online consultation programme is a contribution towards this ambition.

As part of the NHS general practice forward view, a 45 000 000 GBP fund has been created to contribute towards the costs for practices to purchase online consultation systems, improving access and making best use of clinicians' time.

The South West London (SWL) CCGs have jointly agreed to commission a pilot for GPFV Online Consultations. SWL is a collaboration of 6 CCGs, consisting of approximately 192 GP practices and 1 600 000 patients. SWL CCGs include Merton CCG, Croydon CCG, Kingston CCG, Richmond CCG, Sutton CCG and Wandsworth CCG as the lead. The ambition for the pilot is to commission a single platform which offers access for patients GP online consultations including appointment booking. The pilot will run for a minimum of 7 months from mobilisation.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

The contract dates are from September 2018 – April 2019 with the option to extend up to 1 additional year to April 2020. The contract value is 35 000,00 GBP.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 15

Quality criterion - Name: Future development / Weighting: 5

Quality criterion - Name: Capability / Weighting: 5

Quality criterion - Name: Mobilisation and implementation / Weighting: 10

Quality criterion - Name: Engagement and uptake / Weighting: 5

Quality criterion - Name: Maintenance and support / Weighting: 10

Quality criterion - Name: Benefits / Weighting: 20

Quality criterion - Name: Finance / Weighting: 5

Price - Weighting: 25

#### **II.2.11. Information about options**

Options: yes

Description of options:

Option to extend up to 1 additional year.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

7 months primary term with option to extend up to 1 additional year.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

A dynamic purchasing system was set up

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 230-479603](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** DPS/MC/NHSE/00012

**Title:**

Provision of GP Online Consultation to South West London CCGs

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

18/09/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Medvivo Digital Ltd  
National registration number: 10337756  
Town: Tonbridge  
NUTS code: UKJ46 West Kent  
Postal code: TN11 9DZ  
Country: United Kingdom  
E-mail: [support@doctorlink.com](mailto:support@doctorlink.com)  
Internet address: <https://www.doctorlink.com/>  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 35 000,00 GBP  
Total value of the contract/lot: 35 000,00 GBP

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: NHS Wandsworth CCG  
Town: London  
Country: United Kingdom  
E-mail: [wandsworthccg@swlondon.nhs.uk](mailto:wandsworthccg@swlondon.nhs.uk)  
Internet address: <https://www.wandsworthccg.nhs.uk/Pages/Home.aspx>

**VI.4.2. Body responsible for mediation procedures**

Official name: NHS Wandsworth CCG  
Town: London  
Country: United Kingdom  
E-mail: [wandsworthccg@swlondon.nhs.uk](mailto:wandsworthccg@swlondon.nhs.uk)  
Internet address: <https://www.wandsworthccg.nhs.uk/Pages/Home.aspx>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: NHS Wandsworth CCG  
Town: London  
Country: United Kingdom  
E-mail: [wandsworthccg@swlondon.nhs.uk](mailto:wandsworthccg@swlondon.nhs.uk)  
Internet address: <https://www.wandsworthccg.nhs.uk/Pages/Home.aspx>

**VI.5. Date of dispatch of this notice**

14/08/2019